

**Alternate Channel's Prepaid Plan 100% Cashback Promo**  
**Terms and Conditions**

1. This 'Alternate Channel's Prepaid Plan 100% Cashback Promo' ("**Campaign**") is organised by U Mobile Sdn Bhd (Registration No: 199101013657 (223969-U) ("**U Mobile**") which commences at 00:00:00 on 11 February 2021 and ends at 23:59:59 on 11 May 2021 ("**Campaign Period**"). All entries received outside the Campaign Period will be automatically disqualified.
2. By participating in this Campaign, you agree to be bound by all the terms and conditions below ("**Terms and Conditions**").

**3. Campaign Eligibility**

- a. This Campaign is open to all U Mobile Prepaid subscribers. Participants who are below the age of 18 years old are deemed to have obtained the consent of their parents or guardians to participate in this Campaign.
- b. U Mobile's employees and their immediate family members are not allowed to participate in this Contest.
- c. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason.

**4. Campaign Mechanism**

- a. To participate in this Campaign:
  - i. You must purchase any of U Mobile prepaid plan (GT30, GX12, GX30, GX38, UMI30, UMI35, UMI50) via any of the participating online channels (as listed in the Table below) within the Campaign Period.

Online Banking	E-Wallets/Online Channels
Maybank	GoPayz
Bank Muamalat	Lazada
RHB	Boost
Bank Rakyat	Shopee
Public Bank	

- ii. Each successful purchase will be considered as an entry. No entry forms are required.

**5. Rewards**

- a. The participants who complete the steps listed in paragraph 4(a) above will be entitled to receive cash back of 100% from the purchase value of each transaction performed ("**Cashback**") according to the subscription plan as set out in the following Table.

Prepaid Plan	Total Cashback Amount
UMI50	RM50
GX12	RM12
GX38	RM35
GT30	RM25
GX30	RM30
UMI30	RM30
UMI35	RM35

b. The qualified participants will be selected as follows:

Month	Campaign Period	Total Qualified participants	Selection Criteria	Rewards Fulfilment
Month 1	8 February – 9 March 2021	100	Every 128 <sup>th</sup> Successful Transaction	By 30 March 2021
Month 2	10 March – 8 April 2021	100	Every 128 <sup>th</sup> Successful Transaction	By 30 April 2021
Month 3	9 April – 8 May 2021	100	Every 128 <sup>th</sup> Successful Transaction	By 30 May 2021

- c. U Mobile will notify the participants of their entitlement to receive the Cashback via SMS. The Cashback amount will be credited to your prepaid account (with the same MSISDN used to perform the transactions). U Mobile will only perform one attempt to credit the Cashback amount to your prepaid account. In the event that such attempt failed due to any reasons whatsoever, the Cashback amount will be forfeited.
- d. You must ensure that your U Mobile prepaid is Active during the Campaign Period and until the fulfilment of rewards. "Active" means able to make and receive calls.
- e. There are no limits on the entries or rewards for each participant during the Campaign Period.
- f. The rewards are given on an "As is" basis and are not transferable or exchangeable for cash, in full or in part. U Mobile makes no warranties express or implied, on the quality, merchantability or fitness for a particular purpose of the rewards. U Mobile reserves the right to substitute the rewards with another voucher or an item of similar value at any time without prior notice.
- g. All qualified participants' names will be published on the U Mobile website or any other method of communications U Mobile deems appropriate.

## 6. General

- a. U Mobile's decisions on any matter relating to this Campaign are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by U Mobile.
- b. U Mobile may change any of these Terms and Conditions including terminating or suspending this Campaign and extending the Campaign Period. Any such change will be announced on our website. It is your responsibility to check these Terms and Conditions on our website and if you do not agree to any of the changes, you must immediately cease participation in the Campaign.
- c. All rewards are accepted entirely at the risk of the participants. To the extent permitted by law, U Mobile excludes all liability in connection with this Campaign. All participants and if the participants are below 18 years of age, their parents or guardians, agree to release U Mobile from and indemnify U Mobile against all liability (including negligence) for any personal injury or for loss or damage (including loss of opportunity); whether direct or indirect, special or consequential arising out of participation in this Campaign.
- d. By participating in the Campaign, all participants:-
  - i. consent for U Mobile to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
  - ii. consent for U Mobile to disclose or publish their personal information such as their names and identities and any general information that U Mobile sees fit about the participants in any media, marketing or advertising materials; and
  - iii. grant U Mobile the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- e. The subscription and use of U Mobile's Prepaid mobile services are subject to U Mobile's standard Prepaid Terms and Conditions and where applicable, these Terms and Conditions. In the event of any inconsistency, U Mobile's standard Prepaid Terms and Conditions will apply to the extent of such inconsistency.
- f. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.
- g. In the event of any conflict between the English and other language versions, the English version shall prevail.

## Maybank General Terms & Conditions

a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of any technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay or Maybank2u, provided that the same is not caused by Maybank nor the determination of the customers' eligibility for the Contest.

Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Contest or any part thereof with twenty one (21) days' notice. Such notice may be published by Maybank via the Maybank2u website ([www.maybank.com.my](http://www.maybank.com.my)) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.

b) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Contest by Maybank shall not entitle the Eligible Participant or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.

c) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Participant as a result of his or her participation in this Contest. Furthermore, Maybank shall not be liable for any default of its obligations under the Contest due to any force majeure event which includes but is not limited to act of God, war, riot, lockout, epidemic or pandemic, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.

d) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

e) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Contest and/or its process or the operations of this Contest. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.

f) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Participants (through any notice displayed at the Maybank2u website.)

g) By participating in this Contest, the Eligible Participant agrees and consents to allow his/her personal data to be collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on [www.maybank.com.my](http://www.maybank.com.my) ("Maybank's Privacy Notice"). The Eligible Participants are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.

h) In addition and without prejudice to the terms in the Maybank's Privacy Notice, the Eligible Participants agree and consent to his/ her personal data or information to be collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
- ii. any marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. These marketing and promotional activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Contest.
- i) For further information, enquiries, feedback and/or complaints related to the Contest, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Participant may choose to e-mail Maybank via the feedback form on the Maybank2u website ([www.maybank2u.com.my](http://www.maybank2u.com.my)).