



Maybank Sama-Sama Lokal Makan Sama-Sama Lagi Harum Lagi Manis (“Campaign”) is organized by Malayan Banking Berhad (196001000142) (“Maybank”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

## 1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account or Maybank Anytime Everywhere (“MAE”) customers and are registered to utilise Maybank Scan & Pay (formerly known as Maybank QRPay). (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the (“Eligible Customers”).
- b) The eligibility of users for Maybank Scan & Pay is governed by the [Terms and Conditions](#) of the respective product. Eligibility for usage of Maybank Scan & Pay is a primary requisite for eligibility to participate in this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification documents. For individuals below the age of eighteen (18) (“minor”), they must obtain the consent of their parents and/or legal guardian to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor has obtained the prior consent of his/her parents and/or legal guardian. These Terms and Conditions will be equally applicable to the parents and/or legal guardian of the minor in substitution of the applicability of these Terms and Conditions to the minor.

## 2.0 Definition

- a) “Merchants” means the third party vendors who sell the products through the Sama-Sama Lokal online platform. The Participating Merchants for this Campaign fall under the sub-categories “Makan Sama-Sama Lagi Harum Lagi Manis”.
- b) “Products” means the goods, products and/or services offered by the Merchants.
- c) “Users” or “you” means the individuals who are eligible to use, and uses the Sama-Sama Lokal online platform.
- d) “Buyer” or “you” means the individuals who have purchased a product by making a payment via Sama-Sama Lokal platform to the Merchants.

## 2.1 Makan Sama-Sama Lagi Harum Lagi Manis Campaign Mechanics and Conditions

- a) This Campaign commences on 00:01 AM 26 April 2021 until 11:59 PM 13 June 2021, both dates inclusive, or until the Promo Code redemption is exhausted, whichever is the earlier (“Campaign Period”).
- b) Pre-order and delivery period is listed in the table below:-

Period	Pre-order	Delivery
Monday - Friday	26 <sup>th</sup> – 30 <sup>th</sup> April 2021 3 <sup>rd</sup> – 7 <sup>th</sup> May 2021 10 <sup>th</sup> -14 <sup>th</sup> May 2021 17 <sup>th</sup> – 21 <sup>st</sup> May 2021 24 <sup>th</sup> – 28 <sup>th</sup> May 2021 31 <sup>st</sup> May – 4 <sup>th</sup> June 2021 7 <sup>th</sup> – 11 <sup>th</sup> June 2021	3 <sup>rd</sup> -5 <sup>th</sup> May 2021 10 <sup>th</sup> – 12 <sup>th</sup> May 2021 17 <sup>th</sup> – 19 <sup>th</sup> May 2021 24 <sup>th</sup> – 26 <sup>th</sup> May 2021 31 <sup>st</sup> May – 2 <sup>nd</sup> June 2021 7 <sup>th</sup> – 9 <sup>th</sup> June 2021 14 <sup>th</sup> – 16 <sup>th</sup> June 2021

- c) This Campaign will have a promo code detail mechanic which is illustrated in Table 2.1.1 and Table 2.1.2 as shown below in this section (2.1).
- d) During this Campaign Period, Maybank shall enable and facilitate the provision of the 50% OFF discount per transaction for online purchases with the selected Merchants on the Sama-Sama Lokal online platform.

Table 2.1.1: “50RAYA” Promo Code Eligibility

1.	Discount	50% OFF
2.	Capping	RM30.00 per transaction
3.	Minimum Qualifying Purchase	RM30.00 per transaction
4.	Promo Code	<b>50RAYA</b>
5.	Capping of Promo Code	The promo code usage is capped at ONE (1) usage per Eligible Customer per day and capped at two hundred and four (204) total daily usages for the entire Campaign Period; i.e. Eligible Customers can use the promo code discount with a maximum of thirty-five (35) times from 26 April 2021 until 13 June 2021, subject always to the availability of promo code which is limited to the first 10,000 usage only.
6.	Validity of Promo Code	Each promo code is only valid for one (1) transaction that the Eligible Customer adds to his or her purchase cart and is applicable for ALL day during this entire Campaign period.
7.	Promo Period	26 April 2021 until 13 June 2021
8.	Payment Method	MAE or online bank transfer via the Maybank2u App (version 7.8 and above) or Web ( <a href="http://www.maybank2u.com.my">www.maybank2u.com.my</a> ).

Table 2.1.2: Purchasing Scenarios and Eligible Discount Value when using the Promo Code

**Example:**

Scenario		Eligible Discount Value (after applying promo code)	Amount to Pay (after applying promo code)
a	Total purchase of RM15.00	<b>No discount</b> given as the transaction value does not meet the minimum qualifying transaction of RM30.00.	RM15.00
b	Total purchase of RM20.00	Discount value of RM10.00 (after 50% OFF)	RM10.00
c	Total purchase of RM100.00	Discount value of RM30.00 (after 50% OFF, capped at RM30.00)	RM70.00
d	Total purchase of RM100.00 <i>(in the event that the promo code is exhausted, no discount will be</i>	No discount given as the promo code redemption is exhausted and it has reached its limit to the first few users as stated in the above table	RM100.00

	<i>given, even if minimum spend is hit)</i>		
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- a) By inputting the promo code “50RAYA” in the field ‘Promo Code’ during the online payment process, Eligible Customers will instantly receive the promotion described in (b) above from the retail price of their purchase with the Merchants at the Sama-Sama Lokal online platform, subject to the provisions herein.
- b) This Campaign is only applicable to orders made online through the Merchants on the Sama-Sama Lokal online platform (see 2(a) above) via the Maybank2u App or Web.
- c) In the event a transaction is processed with the said promo code and a discount is successfully obtained in accordance with para (b) above with a Merchant **not** listed on the Sama-Sama Lokal online platform herein for any reasons whatsoever, Maybank reserves the right to immediately take the appropriate action(s) against the Eligible Customer to recover the discounted amount including the right to set off the amount from the Eligible Customer’s account with prior notice via the Eligible Customer’s email registered with Maybank.

### 3.0 Delivery & Fulfillment

- a) The Products will be delivered to you by the Delivery Service Provider, which the method of delivery available is decided by the Merchant.
- b) The products purchased on the Sama-Sama Lokal platform within the Campaign Period will be delivered and fulfilled by the Merchant. For the avoidance of doubt, Maybank will not be responsible for the delivery and/or fulfillment of the product by the Merchant.
- e) The Merchant is free to use their preferred delivery partner, and Maybank does not have any control over the delivery partner selected by the Merchant.
- f) Upon placing a Product order with the Merchant, you are deemed to have acknowledged and consented that your contact number and delivery address will be shared to the Delivery Service Provider in order for the Delivery Service Provider to contact you real-time to track your order or settle additional delivery charges, if any. The Delivery Service Provider may also contact you to clarify on your order or delivery address to ensure the completion of a proper trade.
- g) Your orders may be cancelled or not processed due to high-volume or back-log of orders.

### 4.0 Order cancellation & Refund

- a) Any Product order placements shall be placed directly with the Merchant. The Merchant will treat all orders placed with them as confirmed. If you want to cancel your order, you will have to liaise with the Merchant directly. In the event the order placement is successfully cancelled before the Delivery Service is arranged, the refund for the product (if any) will be between you and the Merchant.
- b) In the event that your cancellation was successful after the Delivery Services have been arranged by the Merchant, you would still have to bear the delivery charges.
- c) Any dispute on payments already made shall be settled between you and the Merchant directly. Maybank shall not be responsible or be liable for any monetary disputes between you and Merchant.

### 5.0 General Terms & Conditions

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or errors in the administration and/or processing of the transaction performed where applicable via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank nor the determination of the Eligible Customers.

- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com](http://www.maybank2u.com) or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access to Maybank website at [www.maybank.com.my](http://www.maybank.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood, Eligible Customers may contact Maybank for clarification.
- 5.4 By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on [www.maybank.com.my](http://www.maybank.com.my) ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
  - b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- 5.5 Maybank nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 5.6 Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For further information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +6037844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website ([www.maybank2u.com.my](http://www.maybank2u.com.my))



