

Shopee 10.10 ("Campaign") is organised by Malayan Banking Berhad (Co. No.196001000142) (Malayan Banking Berhad is collectively referred to as "Maybank") and Shopee Mobile Malaysia Sdn. Bhd. (Company No. 1134832W) ("Shopee"). This Campaign shall be subjected to these Terms and Conditions. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions. The decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u ("M2U") registered account and all Shopee users with valid Shopee accounts. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as ("Eligible Customers").
- b) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification documents. For individuals below the age of eighteen (18) years ("Minor"), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the Minor. By participating in the Campaign, the Minor is deemed to have obtained the necessary consent.
- c) This Campaign is open for the first time and existing users who link their Maybank accounts with Shopee account and checkout a minimum value of RM50 on the same day to be eligible for the Complimentary Shipping Voucher.
- d) This Campaign is only valid for Shopee Malaysia. Any transaction made outside of Shopee Malaysia will not contribute towards or be considered for this Campaign.

2.0 Campaign Mechanics, Duration & Reward

- a) This Campaign will commence on 20 September 2021, at 12:00:00 AM and ends on 10 October 2021, at 23:59:59 PM (both dates inclusive) or when the Promo Voucher(as defined below) is fully awarded, whichever is earlier ("Campaign Period").
- b) This Campaign comprises of 3 stages, as follows:

• Link-up AND checkout: 20 September 2021 - 8 October 2021

Voucher Crediting: 9 October 2021

• Voucher Redemption: 10 October 2021

- c) Eligible Customers will receive a Complimentary Shipping Voucher with minimum spend of RM50(capped at RM6 for the first 10,830 total users i.e. 570 daily) ("Promo Voucher") on the Shopee App or Shopee Website ("Campaign Platform").
- d) Each Eligible Customer will enjoy a Promo Voucher on Shopee:
 - when they link-up their Shopee account with their respective Maybank accounts i.e. Current, Savings account; <u>AND</u>
 - when they checkout from their Shopee account using the linked Maybank2u account as payment option with a minimum amount of RM50 between 20

September 2021 - 8 October 2021 (checkout via FPX is excluded from Campaign) ("Eligible Transaction");

e) In order to utilise the Promo Voucher awarded, the Eligible Customer must checkout with the credited Promo Voucher via the Campaign Platform with a minimum spend of RM40 with all payment methods on 10 October 2021 to redeem the Promo Voucher.

Summary

1.	Promo Voucher	Complimentary Shipping Voucher of RM6.	
2.	Minimum Qualifying Criteria for Promo Voucher	Eligible Customers who link-up AND checkout their Shopee account with Maybank accounts i.e. Current, Savings account, during the Campaign Period with a minimum checkout value of RM50. Checkout via FPX is not eligible under this Campaign.	
3.	Capping	Link-up and checkout a minimum value of RM50 to get a Promo Voucher of RM6; <u>AND</u> Redeem the Promo Voucher with a minimum spend of RM40. (Daily cap: 570, total cap: 10,830)	
4.	Validity	 I. Applicable with all the above payment methods upon checkout on 10 October 2021. II. Each Eligible Customers gets one (1) Promo Voucher ONLY throughout Campaign Period 	
5.	Payment Method	Only available on the Shopee App/Shopee website via linked Maybank2u account.	

3.0 Reward Validity and Shopee Terms and Condition

- a) Promo Voucher is valid for those who link up via Maybank2u and checkout a minimum of RM50 on Shopee from 20 September 8 October 2021.
- b) Promo Voucher will then be credited into your Shopee account by 9 October 2021.
- c) Promo Voucher is valid on 10 October 2021 only.
- d) Promo Voucher is valid for all Shopee users.
- e) Promo Voucher is valid platform-wide.
- f) Promo Voucher is valid on Shopee Mall & Preferred Sellers via Shopee app checkouts only, applicable to the above payment methods.
- g) Promo Voucher is not applicable on Baby Formula, Food & Supplements, Diapers & Potties, Tickets & Vouchers, Mobile Reloads & Sim Cards, Top-ups, S-Mart Milo, One or Not by Shopee Store products, MMA Foundation Store products and PETRONAS & Setel Fuel Cards, Gift Cards & E-Voucher.
- h) Promo Voucher is not refundable, non-transferable, and is not redeemable for cash or kind.

- i) One Eligible Customer is only entitled to **one (1)** Promo Voucher within the Campaign Period regardless of how many times they checkout.
- j) Shopee reserves the right to alter, cancel, terminate or suspend the Campaign at any part thereof or any part of these Terms & Conditions from time to time, with, **twenty-one** (21) calendar days'. For enquiries or assistance, please contact Shopee Customer Service at +603-2777 9222. Maybank shall not be held liable for any decision made by Shopee to alter, cancel, terminate or suspend the Campaign in any way.

Example Scenarios:

Scenario(s)	Promo Voucher	Voucher Redemption
I. Link-up Shopee account and checkout a minimum value of RM100 with Maybank2u on 8 October 2021. II. Spend a minimum value of RM40 on 10 October 2021.	Eligible for a Complimentary Shipping Voucher. The minimum checkout and spent amount reached the qualifying amount and it was done during the Campaign Period.	Applicable for one (1) Complimentary Shipping Voucher. The minimum checkout amount reached the qualifying amount and it was done during the Campaign Period.
Link-up Shopee account and checkout a minimum value of RM40 with Maybank2u on 24 September 2021.	Not Eligible for a Complimentary Shipping Voucher. The minimum checkout amount did not reach the qualifying amount	N/a.
I. Link-up Shopee account and checkout a minimum value of RM50 with Maybank2u on 25 September 2021.	Eligible for a Complimentary Shipping Voucher. The minimum checkout amount reached the qualifying amount and it was done during the Campaign Period.	Not applicable for Complimentary Shipping Voucher. Minimum spend did not reach the qualifying amount.
II. Spend a minimum value of RM15 on 10 October 2021.		
Link-up Shopee account and checkout a minimum value of RM70 with Maybank2u on the 11 October 2021.	Not Eligible for a Complimentary Shipping Voucher. Link-up and checkout are not done during the Campaign Period.	N/a.
I. Link-up Shopee account and checkout a minimum value of RM50	Not Eligible for a Complimentary Shipping Voucher. Link-up and	N/a.

with Maybank2u on 9 October 2021.	checkout are not done on the given period (clause 2.0(b)).	
II. Spend a minimum value of RM50 on 10 October 2021.		

5.0 General Terms and Conditions

- 1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of these Terms and Conditions contained herein, from time to time by giving at least minimum of twenty-one (21) calendar days' prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 3. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of these Terms & Conditions be not fully understood.
- 4. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or

- goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 6. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- 7. Maybank may disqualify/reject any Eligible Customer who does not comply with these Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.