



Scan & Pay x Lazada Cash-on-Delivery (COD) / Payment-on-Delivery POD RM5 OFF Promotional Campaign (“**Campaign**”) is organized by Malayan Banking Berhad (196001000142) (“**Maybank**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account (current or savings account) or Maybank Anytime Everywhere (“MAE”) customers and are registered to utilize Scan & Pay (Scan & Pay), which is an electronic payments platform utilizing Quick Response (QR) codes included as a functionality of the Maybank2u MY App and MAE by Maybank2u (also known as the MAE app). (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the “**Eligible Customers**”).
- b) The eligibility of users for Scan & Pay is governed by the Terms and Conditions of the respective product. Eligibility for usage of Scan & Pay is a primary prerequisite for eligibility in this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years (“minor”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.

2.0 Campaign Mechanics and Conditions

- a) This Campaign will commence on 04 July 2021 at 12.00:00 AM and will end on 31 October 2021 at 11:59:59 PM (“**Campaign Period**”), for the transactions listed in the table in Clause 2(b).
- b) During the Campaign Period, Maybank shall offer to all Eligible Customers RM5.00 discount when they use Scan & Pay for Lazada’s (“**Merchant**”) Cash-on-Delivery / Payment-On-Delivery (POD) services for purchases with a minimum spend of RM30.00, and apply the promo code “LAZCOD5” upon payment (while promo codes last per stipulated period, and capped at x1 chance per customer for Campaign Period).

1	Discount	RM 5.00
2	Capping	Promo codes are capped at the first 47, 000 users within the Campaign Period and capped at (x1)

		time usage per Eligible Customer throughout the Campaign Period.
3	Minimum Qualifying Purchase	RM30.00 per transaction
4	Lazada Delivery Method	Cash-on-Delivery / Payment-On-Delivery (POD) only
5.	Promo Code	LAZCOD5
6	Payment Method	Scan & Pay from the Maybank2u MY App and the MAE by Maybank2u only

- c) Based on the type of Eligible Transactions performed as defined in the table below, Eligible Customers will receive the Cashback via the Campaign as set out in Clause 3.0.

Eligible Transaction
<p>Eligible monetary transactions with a minimum qualifying purchase amount of RM30.00 per transaction at merchant:</p> <ol style="list-style-type: none"> i. Eligible Customers select merchant’s Cash-on-Delivery / Payment-On-Delivery (POD) services ii. Perform a Scan & Pay transaction from Maybank/ Maybank Islamic current account, savings account or MAE account from the Maybank2u MY App or MAE by Maybank2u (“Payment Method”) <ul style="list-style-type: none"> • Eligible Customers may change their source of funds for Scan & Pay from the Maybank2u MY App by selecting the side menu: Me > QRPay > Default Account > Select Savings/Current Account. • Eligible Customers may change their source of funds for Scan & Pay from MAE by Maybank2u by selecting the ‘Change’ button upon payment. iii. Performs payment using Scan & Pay upon delivery and applies the promo code “LAZCOD5” before completing payment. iv. Only Scan & Pay transactions performed via the Maybank2u MY App Version 5.6 and above, and MAE by Maybank2u Version 0.6.4 and above, shall be eligible for this Campaign.

Example:

	Scenario	Reasoning	Amount Payable (RM)
a	<p>Total purchase value of RM30.00. Selects to use merchant's Cash-on-Delivery / Payment-On-Delivery (POD) services. Upon delivery performs Scan & Pay transaction and applies the promo code before completing payment. Payment is funded from a Maybank/ Maybank Islamic savings account or MAE account. Promo code is available.</p>	<p>Discount of total value of RM5.00 will be given as transaction is an Eligible Transaction.</p>	25.00
b	<p>Total purchase value of RM25.00. Selects to use merchant's Cash-on-Delivery / Payment-On-Delivery (POD) services. Upon delivery performs Scan & Pay transaction and applies the promo code before completing payment.</p>	<p>No discount will be given as transaction does not meet the minimum qualifying purchase amount as stipulated in clause 2.0 (b) (3).</p>	25.00

	<p>Payment is funded from a Maybank/ Maybank Islamic savings account or MAE account. Promo code is available.</p>		
c	<p>Total purchase value of RM30.00. Selects to use merchant's Cash-on-Delivery / Payment-On-Delivery (POD) services. Upon delivery performs Scan & Pay transaction and DOES NOT apply the promo code before completing payment. Payment is funded from a Maybank/ Maybank Islamic savings account or MAE account. Promo code is available.</p>	<p>No discount will be given as transaction does not meet all criteria as stipulated in clause 2.0 (b).</p>	<p>30.00</p>
d	<p>Total purchase value of RM30.00. Selects to use merchant's Cash-on-Delivery / Payment-On-Delivery (POD) services. Upon delivery performs Scan & Pay transaction</p>	<p>No discount will be given as transaction as total amount of promo codes has been fully claimed for that stipulated period, as stated in clause 2.0 (b) (2).</p>	<p>30.00</p>

	<p>and applies the promo code. Payment is funded from a Maybank/ Maybank Islamic savings account or MAE account. Promo code has been fully claimed.</p>		
e	<p>Total purchase value of RM30.00. Selects to use merchant's Cash-on-Delivery / Payment-On-Delivery (POD) services. Upon delivery performs Scan & Pay transaction and applies the promo code before completing payment. Payment is funded from a Maybank/ Maybank Islamic savings account or MAE account. Promo code is available. This will be Eligible User's second time using the Promo Code.</p>	<p>No discount will be given as user has reached maximum promo chances of (1x) within the Campaign Period.</p>	30.00
f	<p>Total purchase value of RM30.00. Selects to use merchant's Cash-on-Delivery /</p>	<p>No discount will be given as source of funds selected is Maybank/Maybank Islamic debit/ credit card as per Clause 2(f).</p>	30.00

	<p>Payment-On-Delivery (POD) services. Upon delivery performs Scan & Pay transaction and applies the promo code before completing payment. Payment is funded from a Maybank/ Maybank Islamic debit / credit card</p>		
g	<p>Total purchase value of RM40.00. Selects to use merchant's Cash-on-Delivery / Payment-On-Delivery (POD) services. Upon delivery performs Scan & Pay transaction and applies the promo code before completing payment. Payment is funded from a Maybank/ Maybank Islamic savings account or MAE account. Promo code is available.</p>	<p>Discount of total value of RM5.00 will be given as transaction is an Eligible Transaction.</p>	35.00

- d) The Campaign is only accessible via the Maybank2u MY App or MAE by Maybank2u (“**Campaign Platform**”).
- e) The Scan & Pay transaction can be made from the Maybank2u MY App via the “SCAN” function, or from the MAE by Maybank2u via the “PAY” function.

- f) For the avoidance of doubt, the opportunity to obtain the Cashback will only be valid during the Campaign Period and only for Scan & Pay transactions that are funded by Maybank/ Maybank Islamic current account, savings account or MAE account, transacted via Maybank2u MY App (version 5.6 and above) and MAE by Maybank2u (version 0.6.4 and above), and is not valid in conjunction with other promotions, discounts or vouchers.
- g) Maybank may change the terms and conditions of the Cashback Period and qualification for Cashback with twenty one (21) calendar days' notice.
- h) The Eligible Customer will immediately be directed to the Cashback screen upon completion of the Eligible Transaction irrespective of whether the Eligible Transaction is performed before or after the Eligible Customer's login into the Maybank2u MY App or MAE by Maybank2u.

5.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of any technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via Scan & Pay, provided the same is not caused directly by Maybank.
- b) Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) calendar days' notice. Such notice may be published by Maybank via Maybank2u website at www.maybank2u.com.my and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree

to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

- d) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- e) Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- f) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- h) For further information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form on the Maybank2u website www.maybank2u.com.my.