

## Scan & Pay Ramadan Bazaar Promotional Cashback Campaign Terms & Conditions

---

Scan & Pay Ramadan Bazaar Promotional Cashback Campaign (“**Campaign**”) is organized by Malayan Banking Berhad (196001000142) (“**Maybank**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

### 1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account (current or savings account) or Maybank Anytime Everywhere (“MAE”) customers and are registered to utilize Scan & Pay (Scan & Pay), which is an electronic payments platform utilizing Quick Response (QR) codes included as a functionality of the Maybank2u MY App and MAE by Maybank2u (also known as “the MAE App”). (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the “**Eligible Customers**”).
- b) The eligibility of users for Scan & Pay is governed by the Terms and Conditions of the respective product. Eligibility for usage of Scan & Pay is a primary prerequisite for eligibility in this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years (“minor”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.

### 2.0 Campaign Mechanics and Conditions

- a) This Campaign will commence on 13 April 2021 at 12.00:00 AM and will end at 13 May 2021 at 11:59:59 PM (“**Campaign Period**”), for the transactions listed in the table in Clause 2(b).
- b) During the Campaign Period, Maybank shall offer to all Eligible Customers two (2x) cashback (“**Cashback**”) with no minimum spend (subject to availability), off purchases at selected merchants at their designated premises/ outlet(s) as listed in the list of participating merchants (“**Merchants**”).

1	Cashback value	20% OFF capped at RM5.00
2	Capping	The total Cashback is capped at RM160,000.00 worth of cashback throughout the Campaign Period
3	Minimum Qualifying Purchase	Not Applicable

4	Cashback limit per user	Two (2x) cashback per user throughout the entire Campaign Period, <b>subject to the Cashback limit stipulated in 2(b) (2).</b>
5	Payment Method	Scan & Pay from the Maybank2u MY App and the MAE App only

c) Based on the type of Eligible Transactions performed (as defined in the table below), the Eligible Customers will receive the Cashback via the Campaign as set out in Clause 3.0.

Eligible Transaction	
<p>Eligible monetary transactions with no minimum qualifying purchase amount at selected merchants :</p> <p>i. Perform a Scan &amp; Pay transaction from a Maybank current account, savings account or MAE account from the Maybank2u MY App or the MAE App (“Payment Method”)</p> <ul style="list-style-type: none"> <li>• The Eligible Customers may change their source of funds for Scan &amp; Pay from the Maybank2u MY App by selecting the side menu: <b>Me &gt; QRPAY &gt; Default Account &gt; Select Savings/Current Account.</b></li> <li>• The Eligible Customers may change their source of funds for Scan &amp; Pay from the MAE App by selecting the ‘Change’ button upon payment.</li> </ul> <p>ii. Only Scan &amp; Pay transactions performed via the Maybank2u MY App Version 5.6 and above, and the MAE App Version 0.6.4 and above, shall be eligible for this Campaign.</p>	

Example:

Scenario		Eligible cashback upon Eligible Transaction
a	<b>Total purchase value of RM10.00</b> , funded from a Maybank savings account or MAE account.	RM2.00 cashback will be given. The cashback value will be credited automatically into the selected source of funds for Scan & Pay from the Eligible Customer’s Maybank2u MY app or the MAE App.
b	<b>Total purchase value of RM40.00</b> , funded from a Maybank savings account or MAE account.	RM5.00 cashback will be given. The cashback value will be credited automatically into the selected source of funds for Scan & Pay from the Eligible Customer’s Maybank2u MY app or the MAE App.
c	<b>Total purchase value of RM10.00</b> , funded from a Maybank debit / credit card.	No cashback will be given, as the source of funds selected is Maybank debit / credit card as per Clause 2(f).

- d) The Campaign is only accessible via the Maybank2u MY App or the MAE by App (“**Campaign Platform**”).
- e) The Scan & Pay transaction can be made from the Maybank2u MY App via the “SCAN” function or from the MAE App via the “PAY” function.
- f) For the avoidance of doubt, the opportunity to obtain the Cashback will only be valid during the Campaign Period and only for Scan & Pay transactions that are funded by Maybank current account, savings account or MAE account, transacted via Maybank2u MY App (version 5.6 and above) and the MAE App (version 0.6.4 and above), and is not valid in conjunction with other promotions, discounts or vouchers.
- g) The Eligible Customer will immediately be directed to the Cashback screen upon completion of the Eligible Transaction irrespective of whether the Eligible Transaction is performed before or after the Eligible Customer’s login into the Maybank2u MY App or the MAE App.

### **3.0 Cashback**

- a) The value of the cashback to be won is up to RM5.00 per Eligible Transaction as mentioned in Clauses 2(b) and 2 (f), and will be awarded by Maybank’s cashback program, or RM0.00 upon complete utilization of Cashbacks as mentioned in Clause 2(c), or subject to availability as mentioned in Clauses 2(b) (4) and 2(f).
- b) The Cashback will be automatically credited into the Eligible Customer’s default Scan & Pay current account, savings account or MAE account within seven (7) working days from each Eligible Transaction.

### **4.0 Selection of Eligible Customers for Cashback**

- a) Participation in the Campaign shall be construed as consent on the part of the Eligible Customers to all mechanics and other programs involved in this Campaign and an explicit acceptance of any and all Campaign results it may produce.
- b) The Eligible Customer will be notified of the Cashback won through the Campaign Platform and it shall be the responsibility of the Eligible Customer to check said notification.
- c) Maybank may request for any documentation or written proof of identification, age, and place of residence of winners for verification purposes to ensure compliance with the Terms & Conditions.
- d) Maybank reserves the right to forfeit and withdraw the Cashback won in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

## 5.0 General Terms & Conditions

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank nor the determination of the Eligible Customers.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com](http://www.maybank2u.com) or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access to Maybank website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood, Eligible Customers may contact Maybank for clarification.
- 5.4 By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Notice”).

In addition and without prejudice to the terms in the Maybank’s Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
  - b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- 5.5 Maybank nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
  - 5.6 Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers’ participation

in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.

- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website ([www.maybank2u.com.my](http://www.maybank2u.com.my))