

Scan & Pay's Healthcare Promotional Cashback Campaign Terms & Conditions



Scan & Pay's Healthcare Promotional Cashback Campaign ("Campaign") is organized by Malayan Banking Berhad (196001000142) ("Maybank") and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account (current or savings account) or Maybank Anytime Everywhere ("MAE") customers and are registered to utilize Scan & Pay (Scan & Pay), which is an electronic payments platform utilizing Quick Response (QR) codes included as a functionality of the Maybank2u MY App and MAE by Maybank2u (also known as "the MAE App"). (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the "Eligible Customers").
- b) The eligibility of users for Scan & Pay is governed by the Terms and Conditions of the respective product. Eligibility for usage of Scan & Pay is a primary prerequisite for eligibility in this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years ("minor"), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.

2.0 Campaign Mechanics and Conditions

- a) This Campaign will commence on 15 March 2021 at 12.00:00 AM and will end at 11 April 2021 at 11:59:59 PM ("Campaign Period"), for the transactions listed in the table in Clause 2(b).
- b) During the Campaign Period, Maybank shall offer to all Eligible Customers 1x cashback per transaction ("Cashback") with a minimum spend of RM30.00 (subject to availability), off purchases at selected merchants at their designated premises/ outlet(s) as listed in the list of participating merchants ("Merchants").

1	Cashback value	RM5.00
2	Capping	The total Cashback is capped at RM125,000 worth of cashback throughout the Campaign Period
3	Minimum Qualifying Purchase	RM30.00 per transaction

4	Cashback limit per user	One (1x) cashback per user throughout the entire Campaign Period, subject to the Cashback limit stipulated in 2(b) (2).
5	Payment Method	Scan & Pay from the Maybank2u MY App and the MAE App only

- c) Based on the type of Eligible Transactions performed (as defined in the table below), the Eligible Customers will receive the Cashback via the Campaign as set out in Clause 3.0.

Eligible Transaction
<p>Eligible monetary transactions with a minimum qualifying purchase amount of RM30.00 per transaction at selected merchants :</p> <p>i. Perform a Scan & Pay transaction from a Maybank current account, savings account or MAE account from the Maybank2u MY App or the MAE App (“Payment Method”)</p> <ul style="list-style-type: none"> • The Eligible Customers may change their source of funds for Scan & Pay from the Maybank2u MY App by selecting the side menu: Me > QRPAY > Default Account > Select Savings/Current Account. • The Eligible Customers may change their source of funds for Scan & Pay from the MAE App by selecting the ‘Change’ button upon payment. <p>ii. Only Scan & Pay transactions performed via the Maybank2u MY App Version 5.6 and above, and the MAE App Version 0.6.4 and above, shall be eligible for this Campaign.</p>

Example:

Scenario	Eligible cashback upon Eligible Transaction
a	<p>Total purchase value of RM40.00, funded from a Maybank savings account or MAE account.</p> <p>1x RM5 cashback. The cashback value will be credited automatically into the selected source of funds for Scan & Pay from the Eligible Customer’s Maybank2u MY app or the MAE App.</p>
b	<p>Total purchase value of RM25.00, funded from a Maybank savings account or MAE account.</p> <p>No Cashback will be given as transaction does not meet the minimum qualifying purchase amount as stipulated in clause 2.0 (b) (3).</p>

c	Total purchase value of RM30.00 , funded from a Maybank debit / credit card.	No cashback will be given, as source of funds selected is Maybank debit / credit card as per Clause 2(f).
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- d) The Campaign is only accessible via the Maybank2u MY App or the MAE by App (“Campaign Platform”).
- e) The Scan & Pay transaction can be made from the Maybank2u MY App via the “SCAN” or “PAY” function, or from the MAE App via the “PAY” or the “SHOW QR CODE” function.
- f) For the avoidance of doubt, the opportunity to obtain the Cashback will only be valid during the Campaign Period and only for Scan & Pay transactions that are funded by Maybank current account, savings account or MAE account, transacted via Maybank2u MY App (version 5.6 and above) and the MAE App (version 0.6.4 and above), and is not valid in conjunction with other promotions, discounts or vouchers.
- g) The Eligible Customer will immediately be directed to the Cashback screen upon completion of the Eligible Transaction irrespective of whether the Eligible Transaction is performed before or after the Eligible Customer’s login into the Maybank2u MY App or the MAE App.

3.0 Cashback

- a) The value of the cashback to be won is RM5.00 per Eligible Transaction as mentioned in Clauses 2(b) and 2 (f), and will be awarded by Maybank’s cashback program, or RM0.00 upon complete utilization of Cashbacks as mentioned in Clause 2(c), or subject to availability as mentioned in Clauses 2(b) (4) and 2(f).
- b) The Cashback will be credited into the Eligible Customer’s default Scan & Pay current account, savings account or MAE account within seven (7) working days from each Eligible Transaction.

4.0 Selection of Eligible Customers for Cashback

- a) Participation in the Campaign shall be construed as consent on the part of the Eligible Customers to all mechanics and other programs involved in this Campaign and an explicit acceptance of any and all Campaign results it may produce.
- b) The Eligible Customer will be notified of the Cashback won through the Campaign Platform and it shall be the responsibility of the Eligible Customer to check said notification.
- c) Maybank may request for any documentation or written proof of identification, age, and place of residence of winners for verification purposes to ensure compliance with the Terms & Conditions.
- d) Maybank reserves the right to forfeit and withdraw the Cashback won in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

5.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner in respect of any technical failures of any kind, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via Scan & Pay, provided the same is not caused directly by Maybank nor the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank2u.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any *force majeure* event which includes but is not limited to an act of God, war, riot, lockout, epidemic or pandemic, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its reasonable discretion, disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website).
- h) By participating in this Campaign, the Eligible Customers agree and consent to his/her personal data to be collected, processed and used by Maybank in accordance with the Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- i) In addition and without prejudice to the terms in the Maybank's Privacy Notice, the Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a. the purposes of the Campaign; and
 - b. any marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- j) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my).