

Remittance Umbrella Campaign 1
Terms & Conditions



Remittance Umbrella Campaign 1 “Campaign”. This Campaign will be held from 3rd May 2021 until 30th June 2021 (both dates inclusive) (“Campaign Period”) and is organised by Malayan Banking Berhad (196001000142) and is subject to these Terms and Conditions. By participating in this Campaign, you hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank.

1.0 Eligibility

- A. The Campaign is open to Eligible Participants (Individuals/Sole Proprietor/Business) that have never remitted with Maybank before (New Maybank Remittance Customers), who are at least eighteen years of age.
- B. To qualify, Eligible Participants must perform the minimum send remittance value(RM) and transactions(Quantity) via Maybank2u, M2U Mobile app, Maybank2u.Biz, Maybank2e or OTC stipulated in the table below:

Segment	Channel	Minimum Send Remittance Transaction (Quantity)	Minimum Send Remittance Value (RM)/per transaction
Individuals/ Sole Proprietor	Online (Maybank2u, M2U Mobile App)	2	2,000
	OTC	2	50,000
Business	Online (M2E & M2UBiz)	6	10,000
	OTC	6	50,000

- C. Remittance products that qualify for this Campaign are Foreign Telegraphic Transfer, Western Union for Individuals/Sole Proprietor and Foreign Telegraphic Transfer for Business
- D. Eligible Participants(Individuals/Sole Proprietor) can use any one or a combination of the above-mentioned product in clause 1.0 C.
- E. Employees of Maybank and its group of companies are NOT eligible to participate in this Campaign.

2.0 Campaign Mechanics

Individuals

First 400 Eligible Participants who make 2 remittance transactions using any remittance products within the Campaign Period would receive a cashback of RM100.

Business

First 200 Eligible Participants who make 6 remittance transactions using any remittance products with the campaign period would receive a cashback of RM300.

- A. Any false information provided by the Eligible Participants will result in their disqualification from this Campaign.
- B. Maybank reserves the right to request for information to verify the winners. Winners name maybe published on the Maybank2U website with the eligible amount credited accordingly.

3.0 Rewards

- A. Rewards for the Campaign are as follow:

Description	Individuals	Business
Cash Value Reward(RM)	RM100	RM300
Total Prizes	400	200

Table 1.0: Cashback Table

- B. At the end of the Campaign, Maybank would tabulate the winners and credit the eligible cashback into the winning customer's Maybank Current/Savings Account within 30 days post the Campaign Period.
- C. The cashback would be limited to one customer per GCIF number /login ID during the Campaign Period.

4.0 General Terms & Conditions

- A. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank nor the determination of the Eligible Customers.
- B. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- C. By participating in this Campaign, Eligible Customers agree to access to Maybank website at www.maybank.com.my on a regular basis to view the terms and conditions herein and seek

clarification from Maybank should any of the Terms & Conditions be not fully understood, Eligible Customers may contact Maybank for clarification.

- D. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for :

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.

- E. Maybank nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- F. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- G. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- H. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)