

# Top-Up Campaign ("Campaign") for Premier 1 Account (PM1)

## Terms & Conditions

1. This Campaign is organised by Malayan Banking Berhad (196001000142) ("Maybank"). By participating in this Campaign, the Eligible Customers (as defined herein) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank. This Campaign commences from 1<sup>st</sup> August 2021 to 31<sup>st</sup> January 2022 ("Campaign Period").

### 2. <u>Eligibility</u>

- 2.1 Account holder(s):
  - a) who holds a new or existing **\*Premier 1 Account (PM1)** ("Account") (which may consist of individuals or joint account holders);
  - b) whose Account(s) have not been suspended or terminated by Maybank. Dormant accounts shall not be considered;
  - c) who has not breached any agreement with Maybank; and
  - d) who is not an employee of Maybank,

shall be eligible to participate in the Campaign (hereinafter referred to as "Eligible Customers").

\*Malayan Banking Berhad is a member of PIDM. Premier 1 Account is protected by PIDM up to RM250,000 for each depositor.

#### 3. <u>Campaign Mechanics and Conditions</u>

- 3.1 The compulsory criteria to be fulfilled ("Campaign Enrolment Criteria") are as follows :
  - a) Eligible Customers must have an existing or new Account [refer to Clause 3.2 b) below for requirements for new Account];
  - b) the Incremental Average Daily Balance (ADB) of the Account must be a minimum of RM10,000 up to a maximum of RM 250,000 for each respective month in the Premier 1 Account; and
  - c) the Account must have a minimum Balance Outstanding of RM 10,000 at each respective month end.
- 3.2 Entitlement to Campaign Rewards (as defined in Clause 3.3 below)
  - a) Eligible Customers who have fulfilled the Campaign Enrolment Criteria and meet the respective requirements of one or more of the following Maybank products/services (each "Qualifying Product/Service") shall be entitled to the Campaign Rewards :

| NO | QUALIFYING<br>PRODUCTS/SERVICES | REQUIREMENTS  | REMARKS                            |
|----|---------------------------------|---|------------------------------------|
| 1  | SAVE & GROW                     | <ul> <li>Minimum Incremental ADB of RM 10,000 up to<br/>a maximum of RM 250,000 for the month.</li> <li>Refer to Clause 3.4 below.</li> </ul> | Core and<br>Compulsory<br>criteria |
| 2  | INWARD FUND TRANSFER            | <ul> <li>Cumulative Selected Inward Fund Transfer of<br/>RM 10,000 and above for the month.</li> <li>Refer to Clause 3.5 below.</li> </ul>    | Optional Services                  |
| 3  | CREDIT CARD SPEND               | <ul> <li>Cumulative Selected Credit Card Spend of RM 3,000 and above for the month.</li> <li>Refer to Clause 3.6 below.</li> </ul>            | Optional Product                   |
| 4  | eFD PLACEMENT VIA FPX           | • Cumulative New eFD Placement via FPX of RM10,000 and above for the month.   | Optional Product                   |



|   |  | Refer to Clause 3.7 below.  |                  |
|---|--|---|------------------|
| 5 | FIXED SAVINGS<br>(Only 2 withdrawals<br>allowed per month) | <ul> <li>Must have a minimum RM 50,000 Balance<br/>Outstanding for the respective month.</li> <li>Customers are only allowed a maximum of 2<br/>'Withdrawals' per month for the Premier 1<br/>account.</li> <li>Refer to Clause 3.8 below.</li> </ul> | Optional Service |

b) Eligible Customers who have fulfilled the New Account Opening With On-Boarding of Privilege Service (as defined below) and its requirements as set out below shall be entitled to the Campaign Rewards.

| NO | QUALIFYING<br>PRODUCTS/SERVICES                                 | REQUIREMENTS  |
|----|---|---|
| 1  | NEW ACCOUNT OPENING<br>WITH ON-BOARDING OF<br>PRIVILEGE SERVICE | <ul> <li>Customers who open a new Premier 1 Account.</li> <li>Must have minimum Incremental ADB of RM 10,000 for the month.</li> <li>Must have a minimum balance outstanding of RM 10,000 each respective month end.</li> <li>Must be on-boarded to Privilege Service.</li> <li>Refer to Clause 3.9 below.</li> </ul> |

- c) Incremental ADB in the Account refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account for the month of July 2021 ("Baseline").
- d) Definition of "Baseline" shall be as below :

| NO | ACCOUNT TYPE     | BASELINE (RM)                                    |
|----|------------------|--|
| 1  | New Account      | Baseline shall be RM 0                           |
| 2  | Existing Account | Baseline shall be ADB for the month of July 2021 |

e) ADB is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by number of days in the month. Definition of ADB shall be termed as below :

| NO | CUSTOMER TYPE     | DETAILS   |
|----|-------------------|---|
| 1  | New Customer      | For Account opened during the Campaign<br>Period, the ADB for the respective month in<br>which the Account was opened is determined by<br>computing the sum of every day-end balance<br>from the day opened to the last day of calendar<br>month divided by the same total number of days |
| 2  | Existing Customer | For Account opened before the Campaign<br>Period, the ADB in the Account for the<br>respective month is determined by computing<br>the sum of every day-end balance in the<br>Account in that month divided by the number of<br>days in that month  |



- 3.3 Bonus Interest ('Campaign Rewards")
  - a) For the purpose of this Campaign, the Bonus Interest is only awarded for Eligible Customers who have specifically met the Campaign Enrolment Criteria, the requirements for Save & Grow and the respective requirements of one, or more, of the participating products/services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 a) above] in the manner as illustrated below.
  - b) Maximum of Save & Grow + 2 qualifying products / services.
    - i. Save & Grow Criteria
      - Bonus Interest of 0.10% p.a. up to 0.15% p.a.

| PREMIER 1 ACCOUNT    |                                     | SAVE & GROW                             |                                     |
|----------------------|-------------------------------------|---|-------------------------------------|
| ADB Band (RM)        | <sup>1</sup> Board Rate<br>(%) p.a. | <sup>2</sup> Bonus Interest<br>(%) p.a. | <sup>3</sup> Total Rate<br>(%) p.a. |
| RM10,000 to RM25,000 | 0.20%                               | 0.10%                                   | 0.30%                               |
| Up to RM50,000       | 0.20%                               | 0.10%                                   | 0.30%                               |
| Up to RM100,000      | 0.20%                               | 0.10%                                   | 0.30%                               |
| Up to RM200,000      | 0.20%                               | 0.15%                                   | 0.35%                               |
| Up to RM250,000      | 0.75%                               | 0.15%                                   | 0.90%                               |

- ii. Save & Grow + 1 Qualifying Products/Services
  - Bonus Interest of 0.15% p.a. up to 0.20% p.a.

| PREMIER 1 ACCOUNT    |                                     | SAVE & GROW + 1 PROD/SVCS               |                                     |  |
|----------------------|-------------------------------------|---|-------------------------------------|--|
| ADB Band (RM)        | <sup>1</sup> Board Rate<br>(%) p.a. | <sup>2</sup> Bonus Interest<br>(%) p.a. | <sup>3</sup> Total Rate<br>(%) p.a. |  |
| RM10,000 to RM25,000 | 0.20%                               | 0.15%                                   | 0.35%                               |  |
| Up to RM50,000       | 0.20%                               | 0.15%                                   | 0.35%                               |  |
| Up to RM100,000      | 0.20%                               | 0.15%                                   | 0.35%                               |  |
| Up to RM200,000      | 0.20%                               | 0.20%                                   | 0.40%                               |  |
| Up to RM250,000      | 0.75%                               | 0.20%                                   | 0.95%                               |  |

- iii. Save & Grow + 2 Qualifying Products/Services
  - Bonus Interest of 0.20% p.a. up to 0.35% p.a.



| PREMIER 1 ACCOUNT    |                                     | SAVE & GROW + 2 PRODS/SVCS              |                                     |  |
|----------------------|-------------------------------------|---|-------------------------------------|--|
| ADB Band (RM)        | <sup>1</sup> Board Rate<br>(%) p.a. | <sup>2</sup> Bonus Interest<br>(%) p.a. | <sup>3</sup> Total Rate<br>(%) p.a. |  |
| RM10,000 to RM25,000 | 0.20%                               | 0.20%                                   | 0.40%                               |  |
| Up to RM50,000       | 0.20%                               | 0.20%                                   | 0.40%                               |  |
| Up to RM100,000      | 0.20%                               | 0.20%                                   | 0.40%                               |  |
| Up to RM200,000      | 0.20%                               | 0.35%                                   | 0.55%                               |  |
| Up to RM250,000      | 0.75%                               | 0.35%                                   | 1.10%                               |  |

#### iv. New Account Opening With On-Boarding of Privilege Service

• Bonus Interest of 0.20% p.a. up to 0.35% p.a.

| PREMIER 1 ACCOUNT    |                                     | SAVE & GROW + NEW PRIVILEGE             |                                     |  |
|----------------------|-------------------------------------|---|-------------------------------------|--|
| ADB Band (RM)        | <sup>1</sup> Board Rate<br>(%) p.a. | <sup>2</sup> Bonus Interest<br>(%) p.a. | <sup>3</sup> Total Rate<br>(%) p.a. |  |
| RM10,000 to RM25,000 | 0.20%                               | 0.20%                                   | 0.40%                               |  |
| Up to RM50,000       | 0.20%                               | 0.20%                                   | 0.40%                               |  |
| Up to RM100,000      | 0.20%                               | 0.20%                                   | 0.40%                               |  |
| Up to RM200,000      | 0.20%                               | 0.35%                                   | 0.55%                               |  |
| Up to RM250,000      | 0.75%                               | 0.35%                                   | 1.10%                               |  |

### <u>Notes</u>

<sup>1</sup>Board Rate is calculated based on the Account's Outstanding Balance.

<sup>2</sup>The Bonus Interest is calculated based on the Save & Grow, Incremental ADB and the number of qualifying products/services. Save & Grow is a compulsory criteria.

<sup>3</sup>The Total Rate is dependent on the interest earned from Board Rate + Bonus Interest.

Please note that the Board Rate and / or Bonus Interest may be revised accordingly to reflect the changes of the Overnight Policy Rate (OPR) set by Bank Negara Malaysia or non OPR related.

c) Bonus Interest Calculation Formula shall be termed as below :

Incremental ADB x Bonus Interest Rate x No. of Participating Days / ^No of Days in a Year

^Leap year = 366 days, Non-leap year = 365 days

- d) Bonus Interest will be credited to the Account within 30 business days of the following month or on such other date (within 90 business days) as determined by Maybank. In the event that the Account is closed before the Bonus Interest is credited, no Bonus Interest shall be paid to the Eligible Customer.
- 3.4 Save & Grow (Core and Compulsory Criteria)
  - a) To be eligible for "Save & Grow", the Eligible Customer must meet the following requirements :



- i. minimum Incremental ADB of RM 10,000 up to a maximum of RM 250,000 for the respective month; and
- ii. minimum Balance Outstanding of RM 10,000 for each respective month end.
- 3.5 Inward Fund Transfer (Optional Services)
  - a) To be eligible for the "Inward Fund Transfer", the Eligible Customer must meet the following requirements :
    - i. cumulative Inward Fund Transfer of RM 10,000 and above for the month. For this Campaign, Inward Fund Transfer to the Account shall be termed as Inward Telegraphic Transfer (TT), Inward Interbank GIRO (IBG), Inward Real Time Electronic Transfer of Funds and Securities (RENTAS) and Inward Instant Interbank Fund Transfer (IBFT); and
    - ii. must be paired with "Save & Grow", Core and Compulsory criteria.
- 3.6 Credit Card Spend (Optional Product)
  - a) To be eligible for the "Credit Card Spend", the Eligible Customer must meet the following requirements :
    - i. the card products participating in this Campaign and the credit card spend are as per the product table below issued in Malaysia ("Participating Card Products"). The Participating Card Products are subject to change, with twenty-one (21) days prior notice;

| PARTICIPATING CARD PRODUCTS  | CREDIT CARD SPEND (RM)  |
|--|---|
| <ul> <li>Maybank 2 Cards Platinum</li> <li>Maybank Visa Signature<br/>(Including FCB Barcelona)</li> <li>Maybank Islamic Mastercard Ikhwan<br/>Platinum</li> <li>Maybank Islamic Petronas Ikhwan Visa<br/>Platinum</li> <li>American Express Platinum Credit Card</li> <li>Maybank Islamic Ikhwan American<br/>Express Platinum Card</li> <li>Maybank Mastercard Platinum</li> <li>Maybank Visa Platinum</li> <li>Maybank Petronas Platinum Visa</li> <li>American Express® Gold Charge Card</li> <li>American Express® Card(Green Charge )</li> <li>Grab and Shopee Card</li> </ul> | <ul> <li>Cumulative credit cards spend of<br/>RM 3,000 and above on retail<br/>transactions per calendar month.</li> <li>Applicable only to retail<br/>transaction with posting date<br/>within the calendar month using<br/>the credit card where the account<br/>holder is the principal holder.</li> </ul> |

ii. must be paired with "Save & Grow", Core and Compulsory criteria;

- the Eligible Customers must have valid and active Participating Card Products and continue to be enrolled in the Campaign at the month end for the Bonus Interest computation. Cancelled Maybank Participating Card Products before the Bonus Interest computation shall not be considered;
- iv. for the purpose of this Campaign, "retail transactions" means the purchase of any good or services (local and overseas) using Participating Card Products and may, at Maybank's discretion, include any Maybank Credit Card transactions as may be determined by Maybank except for transactions that include, but are not limited to :
  - Balance Transfer
  - Auto Debit and Recurring Payments
  - Payment of utilities, direct marketing, insurance premium, government related payment or payments via Maybank2u.com



- Cash Advance / Cash Withdrawal, quasi cash, casino transactions, payment to charity(ies), Goods & Services Tax and any other form of service / miscellaneous fees
- Cash Treats and EzyCash;
- v. the equivalent amount in MYR will be used if the spending is in a foreign currency. Maybank has the discretion to apply the relevant exchange rates to derive the MYR equivalent;
- vi. for retail transactions made under any of Maybank's instalment payment plans Ezypay and Ezypay Plus (as determined by Maybank), only the monthly instalment amount is considered when determining the minimum spend amount, and not the full transaction amount charged under the plan;
- vii. transactions using any other non-participating Maybank Credit Card will not be considered for this Campaign; and
- viii. Maybank will use the date which the transaction is posted to the Eligible Customer's card account to calculate the minimum spend amount. Maybank reserves the right to reject or exclude any transaction.
- 3.7 eFixed Deposit (eFD) Placement Via FPX (Optional Product)
  - a) To be eligible for the "eFD Placement Via FPX", the Eligible Customer must meet the following requirements :
    - i. must have cumulative new eFD Placement via FPX of RM 10,000 and above for the respective month;
    - ii. the eFD Placement Via FPX will enjoy the prevailing board rate during the placement and if subsequently rollover will be at prevailing board rate accordingly;
    - iii. must be paired with "Save & Grow", Core and Compulsory criteria;
    - iv. not eligible if the eFD Placement via FPX is uplifted before payment of Bonus Interest;
    - v. all new placement(s) of eFD with FPX must be made from fund transfers from other banks via <sup>1</sup>Financial Process Exchanges ("FPX). This is done through M2U Website; and

<sup>1</sup>FPX is a secure and real time online payment method that facilitates interbank transfer of funds. FPX is not owned by Maybank. FPX is facilitated by Payment Network Malaysia Sdn Bhd ("PayNet"), a wholly-owned subsidiary of Bank Negara Malaysia. Further details can be viewed at <u>www.paynet.my/</u>.

vi. only new eFD placements (using <sup>2</sup>Fresh Funds) made via **Maybank2u** using Financial Process Exchanges ("FPX") during the Campaign Period which satisfies the segmentation and placement amount set out in 3.7 (b) (iv) below are eligible to participate in this Campaign ("Eligible eFD Placements").

<sup>2</sup>For the purposes of this Campaign, Fresh Funds means funds from other Banks which are newly transferred into the Customer's New \*e-Fixed Deposit Account maintained at Maybank.

\*e-Fixed Deposit Account is protected by PIDM up to RM250,000 for each depositor.

- b) eFD Placement via FPX Features
  - i. processing of eFD placements with FPX will be immediate upon the successful completion of the debiting & crediting of funds. Maybank shall not be responsible for delays or unsuccessful transactions (if any) and the funds will be returned to the respective bank within 3 working days. The effective date

of the eFD placement shall commence after the successful completion of the process;

- ii. the eFD FPX Campaign is available to Eligible Customers for placements made through Maybank2u between 6.00 a.m. and 10.00 p.m., seven (7) days a week, or during such hours as stipulated by Maybank on a first-come, first-served basis;
- iii. for placement of eFD, debiting and crediting of \*imteen Savings Account is not available; and

| Channel                 | Segment   | Minimum Placement  | Maximum<br>Placement         | Interest Payment<br>Mode                |
|-------------------------|---|--|------------------------------|---|
| M2U Website<br>With FPX | Retail Individuals /<br><sup>3</sup> Existing Joint<br>Account Depositors | <ul> <li>RM1,000 in a single certificate (for 2 months &amp; above)</li> <li>RM 5,000 (for 1 month)</li> </ul> | RM 30,000 per<br>transaction | Credit to Account /<br>Add to Principal |

iv. the standard segmentation and the placement amount criteria are as follows:

<sup>3</sup>For e-Fixed Deposit placed through Maybank2u Website using FPX, only Eligible Customers with existing Maybank Joint <sup>^</sup>Fixed Deposit Account is allowed to make a Joint e-Fixed Deposit Placement. For New Joint Fixed Deposit Account, FPX would not be available.

For Joint eFixed Deposit accounts of subsequent placement and crediting of the interest, it must be made by the same primary customer of joint account and eFixed Deposit.

\*imteen Savings Account is protected by PIDM up to RM250,000 for each depositor.

<sup>^</sup>Fixed Deposit Account is protected by PIDM up to RM250,000 for each depositor.

c) Interest Calculations for Premature eFD Withdrawal

The Eligible Customer(s) agrees that for upliftment of the eFD prior to maturity, the upliftment shall be made in accordance to the premature withdrawal terms as follows:-

- i. Immediate eFixed Deposit Premature Withdrawal (Without 31 days' Notice Period): No interest shall be paid on any immediate eFD premature withdrawal (Without 31 days' Notice Period) that has not completed its respective full tenure period.
- ii. Fixed Deposit Premature Withdrawal (With 31 days' notice period): 50% of the contracted interest rate is payable when a 'Notice Period' of 31 days (inclusive of the day of notice) is given by the customer. Based on the notice, the principal amount and the accrued interest will be credited on the day 32<sup>nd</sup> into the customer's CASA account.
- 3.8 Fixed Savings (Optional Service)
  - a) to be eligible for the "Fixed Savings", the Eligible Customer must meet the following requirements :
    - i. must meet "Save & Grow" criteria on minimum of RM10,000 incremental growth.
    - ii. must have a minimum Balance Outstanding of RM 50,000 for each respective month end.
    - iii. a maximum of 2 Withdrawals from the Premier 1 Account are allowed for each respective month.



- iv. for this Campaign, Withdrawal shall be termed as Cash Withdrawal via ATM, Cash Withdrawal via the Branches and Outward Telegraphic Transfers to other banks.
- 3.9 New Account Opening With On-Boarding of Privilege Service
  - a) To be eligible for the "New Account Opening With On-Boarding of Privilege Service", the Eligible Customer must meet the following requirements :
    - i. only for Eligible Customers who open a new Account;
    - ii. the Eligible Customer must be on-boarded to 'Privilege' service;
    - iii. must be paired with "Save & Grow", Core and Compulsory criteria; and
    - iv. this is only available for the respective month of the new account opening.
  - b) The following are the requirements for 'Privilege' customers :
    - i. any combination or single product of deposits and investments between RM 50,000 to RM 250,000; **OR**
    - ii. any combination or single product of financing, deposits and investments between RM 250,000 to RM 1,000,000.

#### 4. Other Conditions

4.1 The "Save & Grow", incremental ADB and number of fulfilled requirements of one or more of the participating products/services shall determine the total accumulated Bonus Interest enjoyable by the Eligible Customers; i.e. as per the following illustrations :

| DATE   | PARTICULARS                                  | BONUS INTEREST  |                     |  |  |  |
|--|--|---|---------------------|--|--|--|
| Scenario 1 - Save & Grow   |  |   |                     |  |  |  |
| Customer A is a new customer who opened a Premier 1 Account (PM1) as at 1 September 2021. Customer<br>A only met the enrolment criteria and requirements for "Save & Grow".<br>Customer A did not meet Privilege service requirement. Thus not entitled for New Account Opening With<br>On-Boarding of Privilege Service Reward. |  |   |                     |  |  |  |
|  |  | Customer have Save & Grow of the second | only                |  |  |  |
|  |  | PRODUCTS / SERVICES   | MET<br>REQUIREMENTS |  |  |  |
| 1 September 2021   | • Customer A deposits<br>RM 10,000 into PM1. | Save & Grow   | YES                 |  |  |  |
| i September 2021   |  | Inward Fund Transfer  | NO                  |  |  |  |
|  |  | Credit Card Spend   | NO                  |  |  |  |
|  |  | eFD Placement Via FPX   | NO                  |  |  |  |
|  |  | Fixed Savings   | NO                  |  |  |  |
|  |  | NEW ACCOUNT REWARD  | MET<br>REQUIREMENTS |  |  |  |
|  |  | New Account & Service Tag   | NO                  |  |  |  |
| 20 September 2021  | • Customer A deposits<br>RM 5,000 into PM1.  | <ul> <li>Average daily balance (ADB) for September 2021</li> <li>= [(19days x RM10,000) + (10days x RM15,000) + (1day x RM17,000) ÷ 30 days]</li> <li>= RM 11,900</li> <li>Baseline = RM 0</li> <li>Incremental ADB = RM 11,900 - RM 0</li> </ul>   |                     |  |  |  |

|  |  | 🛞 Mayb   | ank                          |
|--|--|--|------------------------------|
| 30 September 2021  | • Customer A deposits<br>RM 2,000 into PM1.  | = RM 11,900<br>• Bonus Interest for September<br>= RM 11,900 x 0.10%p.a x 30 ÷<br>= <u>RM 0.98</u>   |                              |
| Scenario 2 - New Acco  | bunt Opening with On-Boarding  | of Privilege Service   |                              |
| B met the enrolment<br>Customer B met Privil                             | criteria and requirements for "<br>ege service requirement. Thus<br>eward during the account open  | <ul> <li>1 Account (PM1) as at 10 Septeml<br/>Save &amp; Grow" and "Credit Card S<br/>entitled for New Account Opening<br/>ing month.</li> <li>Customer have New Account<br/>Boarding of Privilege Service</li> </ul>  | pend".<br>g With On-Boarding |
| 10 September 2021  | • Customer B deposits<br>RM 50,000 into PM1.   | PRODUCTS / SERVICES  | MET<br>REQUIREMENTS          |
|  | • Customer B spend   | Save & Grow  | YES                          |
|  | RM 4,000 on retail   | Inward Fund Transfer   | NO                           |
| 15 September 2021  | purchases at the shopping  | Credit Card Spend  | YES                          |
|  | mall using his Maybank<br>Visa Platinum Credit Card.   | eFD Placement Via FPX  | NO                           |
|  |  | Fixed Savings  | NO                           |
| 20 September 2021  | • Customer B deposits  | NEW ACCOUNT REWARD   | MET<br>REQUIREMENTS          |
|  | RM 150,000 into PM1.   | New Account & Service Tag  | YES                          |
| 30 September 2021  | <ul> <li>Customer B withdraws<br/>RM 10,000 from PM1.</li> <li>Customer B withdraws RM<br/>20,000 from PM1.</li> <li>Customer B withdraws RM<br/>20,000 from PM1.</li> <li>Customer on-board for<br/>Privilege Service.</li> </ul> | <ul> <li>Average daily balance (ADB) for September 2021 <ul> <li>= [(10days x RM50,000) + (10days x RM200,000)</li> <li>+ (1day x RM 150,000) ÷ 21 days]</li> <li>= RM 126,190.48</li> </ul> </li> <li>Baseline = RM 0 <ul> <li>Incremental ADB = RM 126,190.48- RM 0</li> <li>= RM 126,190.48</li> </ul> </li> <li>Bonus Interest for September 2021 <ul> <li>= RM 126,190.48 x 0.35% p.a x 21 ÷ 365</li> </ul> </li> </ul> |                              |
| Scenario 3 - Save & G  | row + 1 Qualifying Products/Se   | rvices   |                              |
| Customer C is an exist<br>1 Account (PM1) for th<br>"Save & Grow" and "I | ing customer and has RM 50,00<br>ne month of July 2021. Custome<br>nward Fund Transfer".   | 0 ADB and month end outstanding<br>er C met the enrolment criteria ar<br>With On-Boarding of Privilege Ser   | nd requirements for          |
| 1 September 2021   | • Customer C deposits<br>RM 100,000 into PM1.  | Customer have Save & Grow + Products/Services QUALIFYING PRODUCTS /  | 1 Qualifying                 |
|  |  | SERVICES   | REQUIREMENTS                 |



|   | Customer C used Inter   | Save & Grow  | YES                 |
|---|---|--|---------------------|
| 22 September 2021                           | Bank Giro Transfer (IBG)  | Inward Fund Transfer   | YES                 |
|   | of RM 50,000 inward transfer to PM1.  | Credit Card Spend  | NO                  |
|   | Current balance in PM1 is   | eFD Placement Via FPX  | NO                  |
|   | RM 150,000.   | Fixed Savings  | NO                  |
| 25 September 2021<br>28 September 2021      | <ul> <li>Customer C withdraws<br/>RM 30,000 from PM1.</li> <li>Customer C withdraws<br/>RM 10,000 from PM1.</li> <li>Customer C withdraws<br/>RM 10,000 from PM1.</li> <li>Customer C deposits<br/>RM 50,000 into PM1.</li> </ul> | NEW ACCOUNT REWARD   | MET<br>REQUIREMENTS |
|   |   | New Account & Service Tag  | NO                  |
|   |   |  |                     |
|   |   | <ul> <li>Average daily balance (ADB) for<br/>= [(21 days x RM100,000) + (3<br/>+ (3 days x RM100,000) + (3<br/>÷ 30 days]</li> </ul>   | days x RM150,000)   |
|   |   | = RM 110,000<br>• Baseline = RM 50,000<br>• Incremental ADB = RM 110,000   | ) - RM 50 000       |
|   |   | = RM 60,000  |                     |
|   |   | • Bonus Interest for September 2021<br>= RM 60,000 x 0.15%p.a x 30 ÷ 365<br>= RM 7.40  |                     |
| Scenario 4 - Save & G                       | row + 2 Qualifying Products/Se  | rvices   |                     |
| 2021. Customer D me<br>"eFD Placement Via F | et the enrolment criteria and re<br>PX".<br>itled for New Account Opening   | <ul> <li>Account (PM1) for equirements for "Save &amp; Grow", "</li> <li>With On-Boarding of Privilege Ser</li> <li>Customer have Save &amp; Grow + Broducts (Semisor)</li> </ul>  | 'Fixed Savings" and |
| 1 August 2021                               | • Customer D deposits<br>RM 50,000 into PM1.  | Products/Services  |                     |
|   |   | QUALIFYING PRODUCTS /<br>SERVICES  | MET<br>REQUIREMENTS |
|   | <ul> <li>Customer D made new<br/>eFD Placement via FPX of<br/>RM 20,000.</li> <li>The current balance in<br/>PM1 is still RM 50,000.</li> </ul>   | Save & Grow  | YES                 |
| 10 August 2021                              |   | Inward Fund Transfer   | NO                  |
| TO August 2021                              |   | Credit Card Spend  | NO                  |
|   |   | eFD Placement Via FPX  | YES                 |
|   |   | Fixed Savings  | YES                 |
| 20 August 2021                              | • Customer D deposits RM<br>100,000 into PM1.   | NEW ACCOUNT REWARD   | MET<br>REQUIREMENTS |
|   |   | New Account & Service Tag  | NO                  |
| 21 August 2021                              | <ul> <li>Customer D withdraws RM<br/>50,000 from PM1.</li> <li>The current balance in<br/>PM1 is RM 100,000.</li> </ul>   | <ul> <li>Average daily balance (ADB) for August 2021</li> <li>= [(19 days x RM50,000) + (1 day x RM150,000)</li> <li>+ (11 days x RM100,000) ÷ 31 days]</li> <li>= RM 70,967.74</li> <li>Baseline = RM 10,000</li> </ul> |                     |
| 31 August 2021                              | • Customer D still maintains<br>RM 100,000 in the PM1   | <ul> <li>Incremental ADB = RM 70,967.74 - RM 10,000<br/>= RM 60,967.74</li> <li>Bonus Interest for August 2021<br/>= RM 60,967.74 x 0.20% p.a x 31 ÷ 365</li> <li><u>RM 10.36</u></li> </ul>                             |                     |
| Scenario 5 - Save & G                       | row + 2 Qualifying Products/Se  | rvices   |                     |
| 1 Account (PM1) for t                       | he month of July 2021. Custome  | 0 ADB and month end outstanding<br>er E met the enrolment criteria ar<br>Transfer" and "eFD Placement Via  | nd requirements for |



| Customer E is not er | ntitled for New Account Opening  | With On-Boarding of Privilege Service Reward.  |  |
|----------------------|--|--|--|
| 1 August 2021        | • Customer E deposits RM 150,000 into PM1.   | <ul> <li>Customer have Save &amp; Grow + 2 Qualifying<br/>Products/Services</li> </ul>   |  |
| 10 August 2021       | • Customer E used<br>Interbank Giro (IBG) of<br>RM 10,000 inward<br>transfer to his PM1.   | QUALIFYING PRODUCTS / MET<br>SERVICES REQUIREMENTS   |  |
|                      |  | Save & Grow YES  |  |
|                      | Current balance in PM1 is  | Inward Fund Transfer YES   |  |
|                      | RM 160,000.  | Credit Card Spend YES  |  |
|                      | Customer D made new  | eFD Placement Via FPX YES  |  |
| 11 August 2021       | eFD Placement via FPX of RM 10,000.  | Fixed Savings NO   |  |
|                      | The current balance in<br>PM1 is still RM 160,000  | NEW ACCOUNT REWARD MET REQUIREMENTS  |  |
| 22 August 2021       | • Customer E spends RM   | New Account & Service Tag NO   |  |
|                      | 2,000 on retail purchases<br>at the shopping mall<br>using his Maybank Visa<br>Platinum Credit Card.   | <ul> <li>Maximum of Save &amp; Grow + 2 qualifying products<br/>/ services.</li> <li>Average daily balance (ADB) for August 2021</li> </ul>  |  |
| 25 August 2021       | <ul> <li>Customer E spends RM<br/>5,000 on retail purchases<br/>at the mobile store using<br/>his Maybank Visa<br/>Platinum Credit Card.</li> </ul>              | =[(9 days x RM150,000) + (18 days x RM160,000)<br>+ (4 days x RM210,000) ÷ 31 days]<br>= RM 163,548.39<br>• Baseline = RM 10,000<br>• Incremental ADB = RM 163,548.39 - RM 10,000<br>= RM 153,548.39<br>• Bonus Interest for August 2021<br>= RM 153,548.39 x 0.35%p.a x 31 ÷ 365<br>= <u>RM 45.64</u> |  |
| 28 August 2021       | <ul> <li>Customer E used<br/>Interbank Giro (IBG) of<br/>RM 50,000 inward<br/>transfer to his PM1.</li> <li>Current balance in PM1 is<br/>RM 210,000.</li> </ul> |  |  |
| 29 August 2021       | <ul> <li>Customer D made new<br/>eFD Placement via FPX of<br/>RM 20,000.</li> <li>The current balance in<br/>PM1 is still RM 210,000</li> </ul>                  |  |  |

4.2 Treatment of Eligible Customers with Multiple Accounts of Same Product :

- a) bonus Interest will be paid to the Account with the highest monthly Incremental ADB.
- b) if there is a tie in the monthly Incremental ADB amount amongst 2 or more accounts held by a single Eligible Customer, Bonus Interest will be rewarded to the latest Account opened.
- 4.3 Eligible Customers with Islamic \*Premier Mudharabah Account-i (PMA-i) and Conventional Premier 1 Account (PM1) :
  - a) for both accounts to qualify for "Save & Grow" criteria, both accounts need to have the respective Incremental ADB Growth.
  - b) for both accounts to qualify for product "Credit Card Spend", both accounts must have credit card spend of RM 3,000 each (Total of RM 6,000).
  - c) in the scenario if the qualifying product "Credit Card Spend" met the requirements for only one (1) account (PM1/PMA-i), the account with the highest Incremental ADB will be qualified. The account with the lower Incremental ADB would not be qualified for "Credit Card Spend".
  - d) for both accounts to qualify for service "Inward Fund Transfer", both accounts must have cumulative Inward Fund Transfer of RM 10,000 and above each for the month,



i.e. Inward Telegraphic Transfer (TT), Inward Interbank GIRO (IBG), Inward Real Time Electronic Transfer of Funds and Securities (RENTAS) and Inward Instant Interbank Fund Transfer (IBFT).

- e) for both accounts to qualify for product "eFD via FPX", both accounts must have eFD & eFD-i placement via FPX of RM 10,000 each (Total of RM 20,000).
- f) for both accounts to qualify for "Fixed Savings", both accounts must have met the minimum balance outstanding of RM 50,000 and only a maximum of 2 withdrawals per month for the respective accounts.
- g) for both accounts to qualify for "New Account Opening With On-Boarding of Privilege Service" reward, both must be new accounts and tag with service tag 'Privilege' respectively.

\*Premier Mudharabah Account-i is not protected by PIDM.

- 4.4 After the Campaign Period, no Bonus Interest shall be awarded to the Account and prevailing interest rates shall apply.
- 4.5 Eligible Customers may be eligible for the Bonus Interest in one of the calendar months, but may not be eligible for Bonus Interest in the following month due to non-fulfilment of any of the eligibility criteria as specifically set out above.
- 5 <u>General Terms and Conditions</u>
  - 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
  - 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) calendar days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
  - 5.3 By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
  - 5.4 By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.



- 5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 5.6 Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website <a href="http://www.maybank2u.com.my">www.maybank2u.com.my</a>.