



Lazada 12.12 Grand Year-End Sale (“**Campaign**”) is a joint campaign organised by Malayan Banking Berhad (Co. No.196001000142) (hereinafter referred to as “**Maybank**”) and Ecart Services Malaysia Sdn. Bhd. (Company No. 983365-K) (hereinafter referred to as “**Lazada**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign which shall be final, conclusive and binding.

1.0 Eligibility

- a) This Campaign is open to all individual customers who have an active Maybank2u (“**M2U**”) registered account and all Lazada users with a valid Lazada account.
- b) This Campaign is open to individual customers who are **eighteen (18)** years of age and above with valid identification documents. For individuals below the age of **eighteen (18)** years (“**minor**”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the minor.
- c) This Campaign is open for the first time and existing users who top-up a minimum value of RM50 to their Lazada Wallet which is a digital payment method used to purchase products and services from Lazada through electronic transactions (hereinafter referred to as “**Lazada Wallet**”) with their linked Maybank2u accounts.
- d) This Promo is eligible for all Maybank2u customers that top-up their Lazada Wallet with linked Maybank2u account i.e. Current account/Savings account, with a minimum top-up value of RM50 (“**Eligible Transaction**”). Top-up via FPX/Online Banking **one (1)** time top-up is not eligible for Promo.

(All individual customers who have fulfilled the above criteria will hereinafter be referred to as “**Eligible Customers**”).

2.0 Campaign Mechanics & Duration

- a) This Campaign will commence on 25 November 2021, at 12:00:00 AM and ends on 14 December 2021, at 23:59:59 PM (both dates inclusive) or when the Promo is fully awarded, whichever is earlier (“**Campaign Period**”).
- b) This Campaign is only valid for Lazada Malaysia. Any transaction made outside Lazada Malaysia will not contribute towards or be considered for this Campaign.
- c) Eligible Customers will enjoy a promotion of RM10 voucher (“**Promo**”) on the Lazada App (“**Campaign Platform**”).
- d) Promo is subjected to availability based on a first-come-first-serve basis.
- e) This Promo will be credited to the Eligible Customer’s Lazada Wallet as follows:
 - I. During the Campaign Period, Maybank and Lazada shall offer to all Eligible Customers this Promo with a minimum top-up of RM50.00 per transaction. (while Promo last)

1.	Promo	RM10 voucher.
2.	Eligible Users	First time and existing users that top-up their Lazada Wallet with linked Maybank2u account i.e. Current account/Savings

		account, with a minimum top-up value of RM50.
3.	Minimum Qualifying Criteria	Top-up their Lazada Wallet with their linked Maybank2u accounts i.e. Current account/Savings account (not including Maybank Cards and FPX Online Banking channel) with a minimum top-up value of RM50.
4.	Capping	On a first-come-first-serve basis for 9,580 total redemptions i.e 479 daily redemptions.
5.	Promo Applicability	Limited to one (1) Promo, ten ringgit (RM10) voucher per Eligible Customer throughout the entire Campaign Period.
6.	Payment Method	Only available on the Lazada App via the linked Maybank2u account.

3.0 Lazada Wallet Reward, Validity, Terms & Conditions

a) The Promo:

- I. is only for the first 479 customers daily within the Campaign Period;
- II. is credited upon successful top-up with a minimum value of RM50 on the same day must be completed between 25 November - 14 December 2021 to be Eligible for the Promo;
- III. cannot be withdrawn from their Lazada Wallet;
- IV. that remain unused for **sixty (60)** days from the date it was credited to Eligible Customers will automatically expire;
- V. limited to **one (1)** Promo, ten ringgit (RM10) voucher per Eligible Customer throughout the entire Campaign Period regardless of how many times they top-up.

b) Lazada reserves the right to alter, cancel, terminate or suspend any part of the Lazada Wallet application terms & conditions from time to time, with **twenty one (21)** calendar days' prior notice to the customer. Maybank shall not be held liable for any decision made by Lazada to alter, cancel, terminate or suspend in any way.

- a) For enquiries or assistance on voucher redemption, please contact Lazada Customer Service at +603-8601-1888.
- b) Subject to any other Terms and Conditions on the Lazada platform, including, without limitation, the Lazada Wallet Account User Terms and Conditions.
- c) Lazada's decision regarding all matters and disputes relating to the Lazada Wallet shall be final and binding and no correspondence will be entertained.

Example Scenarios:

Scenario(s)	Eligibility for Promo	Promo redemptions
Top-up RM50 on Lazada Wallet via linked Maybank2u account on 26 November 2021.	RM10 Voucher	Eligible. Top-up during Campaign Period and it meets the minimum qualifying transaction.
Top-up RM50 on Lazada Wallet with linked Maybank2u account at 11.50pm on 11 December 2021.	RM10 Voucher	Eligible. Top-up during Campaign Period and it meets the minimum qualifying transaction. *Subject to availability

Top-up RM90 on Lazada Wallet with linked Maybank2u account on 9 December 2021.	RM10 Voucher	Eligible. Top-up during Campaign Period and it meets the minimum qualifying transaction.
Top-up RM50 on Lazada Wallet with FPX on 7 December 2021	-	Not Eligible. Despite topping up on FPX Maybank, the transaction was not done directly via linked Maybank2u account.
Top-up RM20 on Lazada Wallet via linked Maybank2u account on 6 December 2021.	-	Not Eligible. Top-up does not meet the minimum qualifying transaction.
Top-up RM50 on Lazada Wallet with linked Maybank2u account on 15 December 2021.	-	Not Eligible. Top-up was not done during the Campaign Period.

5.0 General Terms and Conditions

5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or

goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

- 5.6 Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any events beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.