

One&Only Desaru Coast

Terms & Conditions

1. Applicable to The Platinum Card®, American Express® Platinum Credit Card, American Express® Gold Card, American Express® Green Card, Singapore Airlines KrisFlyer American Express® Gold Credit Card, Maybank 2 Cards Reserve American Express® Card, all Maybank/Maybank Islamic Visa Infinite Cards, all Maybank/Maybank Islamic World Mastercard® and Visa Signature Cards.
2. Blackout dates apply. Rooms are subject to availability upon confirmation.
3. Additional child fee is applicable during high season.
4. A deposit equals to one night's accommodation is required at the time of booking. Full prepayment is required 7 days prior to arrival for all reservations.
5. Cancellation policy: 7 days cancellation policy is applicable from September till 17 December 2021 (excluding 1 - 9 October 2021). No cancellation charge if the booking is cancelled 21 days prior to arrival. Cancellations made 7 days or less prior to arrival will be subject to a 100% of total room charge.
6. 'No Shows' or early departures are subject to a cancellation fee equivalent to 100% of total cost of booking or early departure days. Cancellation policy/changes apply to reduction in room nights or length of stay.
7. The above rates are nett as the Malaysian government is exempting 6% sales & services tax (SST) and tourism tax from 1 July 2020 - 17 December 2021. Should the local taxes or sales and services tax (SST) be increased by legislation, the resort reserves the option to reflect the increase by amending the above rates.
8. Other terms and conditions apply.
9. ¹The Resort Credit can only be utilised once per stay at all F&B outlets and Chenot Spa (excluding retail purchase at Neo Boutique) during the current stay.
No cash balance will be refunded if you do not use up the entire amount during your stay. The Resort Credit and balance amount cannot be exchanged for cash or used for future stays. The Resort Credit and the balance amount are non-transferable to other bookings for any period of stay.
10. ²Offer is applicable to Malaysians and local Residents only. Cardmembers need to display ID upon check-in for verification purpose in order to enjoy the special rates.
11. Offer is not applicable to retail purchases at Neo Boutique.
12. The minimum rate for Resident Offer starts from RM2,884+ for stays in September 2021.