

Maybank Shopee 1st Year Anniversary Spend Challenge Campaign Terms and Conditions

The “Maybank Shopee 1st Year Anniversary Spend Challenge Campaign” (“**Campaign**”) is organised by Malayan Banking Berhad (196001000142) (“**Maybank**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

Campaign Period

1. The Campaign will commence from 18 June 2021 – 7 July 2021, both dates inclusive (“**Campaign Period**”).

Eligibility

2. Subject to these Terms and Conditions, the Campaign is open to individuals who have an active Maybank Shopee Visa Platinum Credit Card (“**Maybank Shopee Card**”) issued by Malayan Banking Berhad (196001000142) who are:
 - a. Malaysian citizens, permanent residents residing in Malaysia and foreigners who are travelling or working in Malaysia; and
 - b. eighteen (18) years of age and above with valid identification documents, (“**Eligible Customers**”).
3. The following individuals are NOT eligible to participate in this Campaign:
 - a. Permanent and/or contract employees of Maybank (including its subsidiaries and related companies);
 - b. Any Eligible Customer who had cancelled any of his/her Maybank Credit Card within six (6) months before the date of application and is re-applying for another the Maybank Credit Card under the Campaign;
 - c. Present holders of any Maybank Credit Card(s) whether issued in Malaysia or otherwise; and/or
 - d. Any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank and /or Maybank Islamic Berhad.

Campaign Mechanics & Rules

4. The prizes for this Campaign will be awarded based on the following:
 - a) Daily Grand Prize: The HIGHEST spending in Shopee, excluding Shopee Pay, with minimum spend of RM500 each day throughout the Campaign Period will win one of the Grand Prizes;

Card	Criteria	Date	No. of Winner
Maybank Shopee Visa Platinum Credit Card	The highest Shopee spends for the day	18/06/2021	1 winner
		19/06/2021	1 winner
		20/06/2021	1 winner
		21/06/2021	1 winner
		22/06/2021	1 winner
		23/06/2021	1 winner
		24/06/2021	1 winner

		25/06/2021	1 winner
		26/06/2021	1 winner
		27/06/2021	1 winner
		28/06/2021	1 winner
		29/06/2021	1 winner
		30/06/2021	1 winner
		01/07/2021	1 winner
		02/07/2021	1 winner
		03/07/2021	1 winner
		04/07/2021	1 winner
		05/07/2021	1 winner
		06/07/2021	1 winner
		07/07/2021	1 winner
Total		20 Days	20 Winners

OR

b) Daily Consolation Prize: The next 10 (2nd to 11th) highest spending in Shopee, excluding Shopee Pay, each day throughout the campaign period will win RM50 Shopee Voucher.

Card	Criteria	Date	No. of Winner
Maybank Shopee Visa Platinum Credit Card	The 2 nd to 11 th highest Shopee spends for the day	18/06/2021	10 winners
		19/06/2021	10 winners
		20/06/2021	10 winners
		21/06/2021	10 winners
		22/06/2021	10 winners
		23/06/2021	10 winners
		24/06/2021	10 winners
		25/06/2021	10 winners
		26/06/2021	10 winners
		27/06/2021	10 winners
		28/06/2021	10 winners
		29/06/2021	10 winners
		30/06/2021	10 winners
		01/07/2021	10 winners
		02/07/2021	10 winners
03/07/2021	10 winners		
04/07/2021	10 winners		
05/07/2021	10 winners		
06/07/2021	10 winners		
07/07/2021	10 winners		
Total		20 Days	200 Winners

(Collectively defined as “Winners”)

Gift

5. The daily Grand Prize will be revealed via the Shopee app only on the day itself, which is every day (at 12.01am) throughout the Campaign Period. Only 1 Grand Prize will be revealed for the day. The Prize(s) listed as per below table are not in sequence with the daily reveal.

Daily Grand Prize	Total Units
Apple AirPods Pro	2
Dyson Supersonic™ Hair Dryer	2
Dyson V11 Fluffy Cordless Vacuum	1
Fitbit Luxe	3
FUJIFILM Instax Mini Link Smartphone Printer	1
iPhone 12 256GB Purple	1
Marshall Acton II Bluetooth Speaker	2
Nintendo Switch Console	2
Polygon Urbano 3 Foldable Bike	1
Samsung Galaxy Buds	1
Samsung Galaxy Tab A7 10.4-Inch WiFi [32GB]	2
Xiaomi Robot Vacuum	2
Grand Total	20

6. The daily Consolation Prize is RM50 Shopee Voucher. The gift will be fulfilled in the format of e-voucher and Winners shall redeem the voucher through the Shopee app.

Campaign Fulfilment

7. Prize fulfilment will be carried out within twelve (12) weeks from the Campaign's end date. Winners will be notified either in writing or SMS or any other method of communications which Maybank deems appropriate.
Example: The Campaign ends on 7 July 2021, the fulfilment will be done 12 weeks from 7 July 2021. The fulfilment is expected to be completed by 29 September 2021 the latest.
8. A message via SMS will be sent to the Winner's mobile phone number which was provided to Maybank at the point of application to notify that he/she has won the Prize.
9. The daily Grand Prize (1 unit) will be delivered to Winner's home address which was provided to Maybank at the point of application.
10. Picture(s) of the daily Grand Prize(s) shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual colour, model or specifications of the Prize(s) and does not include any optional accessories.
11. Maybank reserves the right at its discretion to substitute the daily Grand Prize(s) with other product of approximately equivalent value at any time with prior notice.
12. For the avoidance of doubt, the Prizes are provided by Maybank's suppliers. The Eligible Customers, Participants and/or Winners hereby acknowledge and agree that Maybank excludes all warranty and/or liability in connection with the awarded prizes and/or the Campaign. Participants shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including personal injury and/or death) resulting from their participation in the Campaign, redemption and/or usage of the prizes. Maybank shall not be held responsible for any loss, damage or injury (including death) in any manner whatsoever suffered by the Participants as a result of the participation in the Campaign and/or the use of the Prizes.

13. The daily Consolation Prize of RM50 Shopee Voucher will be shared in the format of e-voucher and the e-voucher code will be sent via SMS to Winner's mobile number.
14. The RM50 Shopee Voucher will be valid for three (3) months from the issuing date and is only applicable for Shopee App checkouts only.
15. The RM50 Shopee Voucher is applicable for one time redemption only, and valid for purchases from Preferred Sellers & Shopee Mall and the vouchers and are subject to the relevant terms and conditions applicable to using them.
16. The RM50 Shopee Voucher is not applicable on items sold under tickets & vouchers, baby diapers & potties, baby milk & formula, top-ups, automotive merchandise and S-Mart Milo categories.
17. The Terms and Conditions relating to the use of the Shopee Vouchers are subject to change by Shopee. For the avoidance of doubt, Maybank is not liable or responsible for any of the Shopee Terms and Conditions. In the event of a dispute relating to the Shopee Vouchers, the Eligible Customer is to deal directly with Shopee Customer Service at +603 27779222.
18. Shopee Vouchers are valid for use until the date specified on the respective Shopee Vouchers. If Shopee Vouchers are still unused after the validity date stated on the Shopee Vouchers, Maybank will not be responsible for the extension of the validity nor replacement of the said Shopee Voucher(s) and will not refund or reimburse any monies for the unused portion should the Winner not fully utilise the said Shopee Voucher(s).
19. Maybank will NOT provide any replacement or substitute Shopee Vouchers if the winner rejects the Shopee Vouchers sent and /or request for alternative option(s).
20. Shopee Vouchers awarded to Winners are non-transferrable and non-exchangeable for cash or other kinds, whether in part or in full.
21. The Shopee Vouchers are subjected to other Shopee terms and conditions.
22. Maybank makes no representatives as to the quality of goods and/or services provided by Shopee. Any dispute about the quality of the goods and/or services is to be resolved directly with Shopee and/or the merchants of the goods purchased with the said Shopee Voucher.
23. The Gift will be sent to the billing address of the Eligible Customer which was provided to Maybank at the point of application and a request to change Gifts is not allowed.
24. The Gifts are neither transferable, nor exchangeable for cash or credit or kind whether in part or in full.
25. In that respect, each and every Eligible Person/ Participant/Winner understands that the terms and conditions specified in the Prizes, where applicable, are beyond Maybank's control and are determined by the supplier. Any disputes(s) arising out of the terms and conditions applicable to such Prize(s). Maybank is not responsible for investigating or resolving any disputes between any Winner and the supplier and is not responsible for replacing or cancelling any redemption as a result of such dispute(s).
26. If there is any dispute or non-receipt of the Prize, Winners are required to email Maybank Credit Card Centre at mbbcardservices@maybank.com.my by 6 October 2021 at the latest to request an inquiry. No request for any inquiry will be entertained after 6 October 2021.
27. Maybank reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving the Shopee Vouchers and/or Gifts, due to the following:
 - a. where the minimum payment or any amounts due and payable under any of the Eligible Customer's Maybank Credit Card account(s) are not settled on or before its due date;

- b. if the Eligible Customer's Maybank Shopee Visa Platinum Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the Shopee Vouchers and/or Gift;
- c. if the Eligible Customer has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

General Terms & Conditions – Maybank

- 28. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank nor the determination of the Eligible Customers.
- 29. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 30. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 31. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 32. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

33. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
34. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
35. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.