

Terms & Conditions

The “Debit & Win Grocery Voucher with Maybank Mastercard® Debit Card!” (“Campaign”) is organized by Malayan Banking Berhad (“Maybank”) and is subject to these Terms and Conditions. By participating in this Campaign, the Eligible Cardmembers (as defined below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1. ELIGIBILITY

1.1 This Campaign is open to all Maybank Mastercard Debit Cardmembers (“Eligible Cardmembers”) during the Campaign Period as defined below.

1.2 This Campaign is applicable and open to all Mastercard Debit Cardmembers. The Campaign excludes employees of Maybank Cards Marketing, its partners, advertising agencies, auditors including their immediate family members and any other individuals involved in organizing, promoting and/or conducting this Campaign.

1.3 Cardmembers whose accounts with Maybank which have been suspended, closed or who are in breach of their Agreement with Maybank shall not be eligible to join the Campaign.

2. CAMPAIGN PERIOD

2.1 The Campaign Period for this Campaign (“Campaign Period”) is as stated below: -

Month	Start Date	End Date
2 months	25/09/2021	25/11/2021

3. MECHANICS & PRIZES

3.1 A summary of the Campaign’s Mechanics are as below: -

Mechanics
<ul style="list-style-type: none">• 1X entry for every RM 100 cumulative spends.• 5X entries for New Mastercard Debit Issuance and activate debit card spending with cumulative spend of RM 100 within a month.• 5X entries for every RM 100 cumulative at online.

3.2 Details of the prizes are as below:

Category	Prize	Value(RM)	No of Winners
Grand Prize	Grocery Voucher	3,000	16
First Prize	Grocery Voucher	1,000	16
Consolation Prize	Cash Back	100	62
Total Winners			94

4. SELECTION OF THE WINNERS

- 4.1 The selection of the Winners will be done after the Campaign Period has end.
- 4.2 Based on the Qualifying Entries earned, Eligible Cardmembers shall be shortlisted by Maybank's randomizer program for the respective Prizes.
- 4.3 The shortlisted winner will be contacted by Maybank's representatives via call, letter or email (whichever applicable) using the information recorded in Maybank's system within 12 weeks from the end of campaign period.
- 4.4 In the event the shortlisted winners not contactable after three (3) attempts on the same day for whatsoever reason(s) and/or the shortlisted Cardmember wishes to withdraw from the Campaign upon being contacted by Maybank's representative, he/she shall be disqualified from the Campaign.
- 4.5 Announcement of the winners (e.g. Name and masked Maybank Card Number) shall also be made on Maybank2u's website at www.maybank2u.com.my and social media.

5. FULFILMENT OF THE PRIZES

5.1 Grand Prize and Main Prize

- 5.1.1 The voucher will be determined by Maybank.
- 5.1.2 Winner are not allowed to choose the voucher.
- 5.1.3 The voucher is not transferable and exchangeable for up-front cash or credit of any kind, whether in part or in full.
- 5.1.4 The voucher is valid for 12 months from the issuance date.
- 5.1.5 Maybank shall determine on methods of prize giving including but not limited to a prize giving ceremony or any other methods which Maybank deems reasonable.

5.1.6 Maybank shall not be liable for any risk, loss or damage to the voucher upon handover the prize to the winners.

5.2 Consolation Prize - Cash Back

5.2.1 The cashback amount will be credited into Eligible Cardmember's account with Maybank within 12 weeks from the end of campaign period.

6. GENERAL TERMS & CONDITIONS

6.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

6.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

6.3 By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

6.4 By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

6.5 In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and

b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

6.6 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of

income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

- 6.7 Maybank shall not be responsible and/or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- 6.8 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 6.9 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website at www.maybank2u.com.my.