

Maybank Shopee 1st Year Anniversary Apply & Win RM50 Shopee Voucher Happy Hour Campaign

Terms and Conditions

The “Maybank Shopee 1st Year Anniversary Apply & Win RM50 Shopee Voucher Happy Hour Campaign” (“**Campaign**”) is organized by Malayan Banking Berhad (196001000142) (referred to as “Maybank”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

Campaign Period

1. The Campaign will commence on 6 July 2021 from 9.01pm to 11.00pm, both date and times inclusive (“**Campaign Period**”).

Eligibility

2. Subject to these Terms and Conditions, the Campaign is open to all new-to-bank individuals or existing Maybank (Malayan Banking Berhad and Maybank Islamic Berhad) customers who are residents of Malaysia and does not have any existing credit card issued by Maybank (“Maybank Credit Card”) and who has attained the age of 21 years at the time of making an application for Maybank Shopee Visa Platinum Credit Card as a principal cardmember during the Campaign Period (“**Eligible Customers**”).
3. To be eligible for this Campaign, an Eligible Customer must purchase a Maybank Shopee Visa Platinum Credit Card (in the form of Voucher) with RM1 via Maybank Official Store in Shopee. Upon completion of the purchase, a notification will be sent with header “Shopee Updates”. Subsequently to the click on the purchased voucher, Eligible Customers will be redirected to the Maybank2u (“M2U”) website at www.maybank2u.com.my (“Website”). At the same time, the RM1 will be refund in the form of Shopee Voucher into customer’s Shopee account. Eligible Customers need to complete the electronic Maybank Credit Card application form and upload all required supporting documents on the Website.
4. Eligible Customers who apply for Maybank Shopee Visa Platinum Principal Credit Card under this Campaign shall hereinafter be referred to as “Applicant(s)”.
5. An Applicant may be entitled to participate in more than one Maybank Credit Card promotions organized for or in conjunction with the acquisition of a new credit card customer wherein the Applicant may also be similarly entitled to other gifts or rewards under the respective promotions. In the event that the promotion period for such other promotions overlap with the Campaign Period, the Applicant understands and agrees that he/she shall only be entitled to receive the gifts or rewards from the first Maybank Credit Card approved by Maybank via the channel that the Applicant had applied from, regardless of the number of successfully approved applications in such other promotions and/or this Campaign.
6. The following individuals are NOT eligible to participate in this Campaign:
 - a. Permanent and/or contract employees of Maybank (including its subsidiaries and related companies);
 - b. Any Applicant who has cancelled any of his/her Maybank Credit Card within six (6) months before the date of application and is applying for the Maybank Visa Platinum Credit Card under the Campaign;

- c. Present holders of any Maybank Credit Card(s) whether issued in Malaysia or otherwise; and/or
- d. Any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank and/or Maybank Islamic Berhad.

Campaign Promotion: Maybank Shopee Visa Platinum Principal Credit Card

- 7. All approved applications made by the Applicants within the Campaign Period who successfully activated the card within the first 45 days from the Maybank Shopee Visa Platinum Credit Card approval date will stand a chance to win a RM50 Shopee Voucher (“Gift”). No minimum spend is required.
- 8. The Gift is limited to 125 units throughout the Campaign Period and will be awarded based on a first-come, first-served basis.
- 9. The determination on whether the gift will be awarded shall be based on the date the applications are processed by Maybank and not the date the application was submitted by the Cardmembers.
- 10. Supplementary Maybank Cards Cardmembers (“Supplementary Cardmembers”) are not eligible to receive prizes for this Campaign.

Campaign Fulfilment

- 11. Prize fulfilment will be carried out within twelve (12) weeks from the Campaign’s end date. Winners will be notified either in writing or SMS or any other method of communications which Maybank deems appropriate.
Example: The Campaign ends on 6 July 2021, the fulfilment will be done 12 weeks from 6 July 2021. The fulfilment is expected to be completed by 28 September 2021 the latest.
- 12. A message via SMS will be sent to the Winner’s mobile phone number which was provided to Maybank at the point of application. The Gift of RM50 Shopee Voucher will be credited into the Winner’s Maybank Shopee Visa Platinum Credit Card account.
- 13. The RM50 Shopee Voucher will be valid for three (3) months and is only applicable for Shopee App checkouts only.
- 14. The RM50 Shopee Voucher is applicable for one time redemption only, and valid for purchases from Preferred Sellers & Shopee Mall.
- 15. The RM50 Shopee Voucher is not applicable on items sold under tickets & vouchers, baby diapers & potties, baby milk & formula, top-ups, automotive merchandise and S-Mart Milo categories.
- 16. The Terms and Conditions relating to the use of the Shopee Vouchers are subject to change by Shopee. For the avoidance of doubt, Maybank is not liable or responsible for any of the Shopee Terms and Conditions. In the event of a dispute relating to the Shopee Vouchers, the Eligible Customer is to deal directly with Shopee Customer Service at +603 27779222.
- 17. Shopee Vouchers are valid for use until the date specified on the respective Shopee Vouchers. If the Shopee Vouchers are still unused after the validity date stated on the Shopee Vouchers, Maybank will not be responsible for the extension of the validity of the said Shopee Voucher(s) and will not refund or reimburse any monies for the unused portion should the Winner not fully utilise the said Shopee Voucher(s).
- 18. Maybank will NOT provide any replacement or substitute Shopee Vouchers if the winner rejects the Shopee Vouchers sent and /or request for alternative option(s).

19. Shopee Vouchers awarded to Winners are non-transferrable and non-exchangeable for cash or other kinds, whether in part or in full.
20. The Shopee Voucher is subjected to other Shopee terms and conditions.
21. Maybank makes no representatives as to the quality of goods and/or services provided by Shopee. Any dispute about the quality of the goods and/or services is to be resolved directly with Shopee and/or the merchants of the goods purchased with the said Shopee Voucher.
22. The Gifts are neither transferable, nor exchangeable for cash or credit or kind whether in part or in full.
23. Maybank reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving the Shopee Vouchers and/or Gifts, due to the following:
 - a. where the minimum payment or any amounts due and payable under any of the Eligible Customer's Maybank Credit Card account(s) are not settled on or before its due date;
 - b. if the Eligible Customer's Maybank Shopee Visa Platinum Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the Shopee Vouchers and/or Gifts;
 - c. if the Eligible Customer has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

Retail Spend

24. "Retail Spend" means the purchase of any goods or services (local or international) with the use of the Maybank Cards and may include, at Maybank's discretion, any card transaction as may be determined by Maybank except for the following transactions:
 - a. Instalments paid under Maybank's Flexi Payment Plan, Easy Payment Plan transactions registered and commenced before the Campaign Period, Credit Shield Plus, Dial for Cash, Balance Transfer, Balance Transfer via Instalment Plan, eWallet and Cash Advance. Easy Payment Plan transaction is not categorised as "Retail Spend" transaction;
 - b. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
 - c. Payment of annual Maybank Credit Card membership fees;
 - d. Interest/ Management Charge payments, late payment fees, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
 - e. Transactions made by the Eligible Customer with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director). i.e. transactions by Eligible Customer with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

General Terms & Conditions

17. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank nor the determination of the Eligible Customers.
18. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice

of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

19. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
20. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

21. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
22. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
23. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
24. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or

complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.