

Apply & Win Secretlab Gaming Chair with Maybank Grab Credit Card Campaign

Terms and Conditions

The "Apply & Win Secretlab Gaming Chair Campaign with Maybank Grab Credit Card" ("Campaign") is organised by Malayan Banking Berhad (196001000142) and is subject to these Terms and Conditions. By participating in this Campaign, the Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank.

Campaign Period

1. The Campaign will commence from 14 June 2021 to 30 June 2021, both dates inclusive ("Campaign Period").

Eligibility

2. Subject to these Terms and Conditions, the Campaign is open to all new-to-bank individuals or existing Maybank (Malayan Banking Berhad and Maybank Islamic Berhad) customers who are residents of Malaysia and who has attained the age of 21 years at the time of making an application for Maybank Grab Mastercard Platinum Credit Card as a principal cardmember during the Campaign Period ("Eligible Customer").
3. Eligible Customer who apply for Maybank Grab Mastercard Platinum Credit Card under this Campaign shall hereinafter be referred to as "Applicant(s)".
4. An Applicant may be entitled to participate in more than one Maybank Credit Card promotions organized for or in conjunction with the acquisition of a new credit card customer wherein the Applicant may also be similarly entitled to other gifts or rewards under the respective promotions. In the event that the promotion periods for such other promotions overlap with the Campaign Period, the Applicant understands and agrees that he/she shall only be entitled to receive the gifts or rewards from the first Maybank Credit Card approved by Maybank via the channel that the Applicant had applied from, regardless of the number of successfully approved applications in such other promotions and/or this Campaign.
5. The following individuals are NOT eligible to participate in this Campaign:
 - a. Permanent and/or contract employees of Maybank (including its subsidiaries and related companies);
 - b. Any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank and /or Maybank Islamic Berhad.

Campaign Promotion: Maybank Grab Mastercard Platinum Principal Credit Card

6. All approved applications made by the Applicants within the Campaign Period with an eligible spend of a minimum retail spend of RM1,500 (“Qualifying Spend”) within the first 45 days from the Maybank Grab Mastercard Platinum Credit Card approval date will stand a chance to win 1 unit of Secretlab Omega Gaming Chair (“Gift”).
7. The Gift is limited to **50 units** and will be awarded based on a first-come, first-served basis.

Card	Rewards	Spend Criteria	No. of Winner
Maybank Grab Mastercard Platinum	Secretlab Omega Gaming Chair	Minimum retail spend of RM1,500 within the first 45 days from card approval date	50

8. In the case where the Gift is fully exhausted, the approved applications made via the Website by the Eligible Customer who does not have any Maybank Card at the point of application during the Campaign Period with a minimum retail spend of RM300 within the first 45 days from the Maybank Grab Mastercard Platinum Credit Card approval date will be entitled to ONE time Cash Back reward of RM50 based on the 1 st principal card achieved the minimum spend criteria as illustrated in the table below:

Card	Rewards	Spend Criteria
Maybank Grab Mastercard Platinum	Cash Back RM50	Minimum retail spend of RM300 within the first 45 days from card approval date

9. 89999The Qualifying Spend made during the Campaign Period must be captured by the credit card system maintained by Maybank in order to be eligible for participation in the Campaign.
10. The determination on whether the gift awarded for the Qualifying Spend shall be based on the date the charges are processed by Maybank and debited from the Cardmember’s card account and not the date the Qualifying Spend transaction was made by the Cardmember.
11. Supplementary Maybank Cards Cardmembers (“Supplementary Cardmembers”) are not eligible to receive prizes for this Campaign. However, for each Principal Cardmembers who is an Eligible Customer, Qualifying Spend made by Supplementary Cardmembers will be consolidated under the Principal Cardmember’s Card account for the purpose of accumulating the relevant minimum Qualifying Spend.

Campaign Fulfilment

12. Prizes fulfilment will be carried out within twelve (12) weeks from the Campaign’s end date. Winners will be notified either in writing or SMS or any other method of communications which Maybank deems appropriate.
Example: The Campaign ends on 30 June 2021, the fulfilment will be done 12 weeks from 30 June 2021. The fulfilment is expected to be completed latest by 22 September 2021.
13. A winner message via SMS will be sent to the Winner’s mobile phone number which was provided to Maybank at the point of application. The Redemption Code will be sent to Winners via SMS. Winners will be able to redeem ONE unit of Secretlab Omega Stealth Gaming Chair and arrange for delivery of the chair by SecretLab.
14. For more details on the redemption process, please refer to the steps below:
Step 1: Visit https://my.secretlab.co/collections/omega-series#omega_2020-stealth
(i) Select Prime™ 2.0 PU Leather

(ii) Select your choice of colour

(iii) Select "Add to Cart".

Step 2: Select your preferred delivery date and timing on the shopping cart page.

Step 3: Input your delivery details and enter your Redemption Code at the checkout page.

Step 4: Select your delivery option of local flat pack delivery. Once completed, you will receive an order confirmation email from Secretlab.

15. The gifts are neither transferable, nor exchangeable for cash or credit or kind whether in part or in full.
16. Maybank reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving the prizes, due to the following:
 - a. where the minimum payment or any amounts due and payable under any of the Eligible Customer's Maybank Credit Card account(s) are not settled on or before its due date;
 - b. if any of the Eligible Customer's Maybank Card account(s) is cancelled, closed, or terminated for any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the prizes;
 - c. has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

Retail Spend

17. "Retail Spend" means the purchase of any goods or services (local or international) with the use of the Maybank Cards and may include, at Maybank's discretion, any card transaction as may be determined by Maybank except for the following transactions:
 - a. Instalments paid under Maybank's Flexi Payment Plan, Easy Payment Plan transactions registered and commenced before the Campaign Period, Credit Shield Plus, Dial For Cash, Balance Transfer, Balance Transfer via Instalment Plan, eWallet (except GrabPay e-wallet) and Cash Advance. Easy Payment Plan transaction is not categorised as "Retail Spend" transaction;
 - b. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
 - c. Payment of annual Maybank Credit Card membership fees;
 - d. Interest/ Management Charge payments, late payment fees, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
 - e. Transactions made by the Eligible Customer with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director). i.e. transactions by Eligible Customer with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

General Terms & Conditions

17. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank nor the determination of the Eligible Customers.
18. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com or through any other

channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

19. By participating in this Campaign, Eligible Customers agree to access to Maybank website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood. Eligible Customers may contact Maybank for clarification.
20. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
21. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
 22. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
 23. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
 24. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or

complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank2u.com.my).