

Frequently Asked Question (FAQs)**Maybank/Maybank Islamic EzyPay Plus 0% per annum for 12 months Campaign**

Q1	What is the EzyPay Plus?
	Maybank/Maybank Islamic EzyPay Plus is a programme where it allows you to convert your retail transactions into monthly instalments. Enjoy better financial flexibility by converting outstanding retail balances on your Maybank credit card / Maybank Islamic credit card-i into affordable monthly instalments subject to the applicable Terms and Conditions. EzyPayPlus does not apply to cash advance / cash withdrawal, instalment amount payable under other programmes of Maybank/Maybank Islamic such as Balance Transfer, EzyPay Scheme, Cash Treats, annual fees, carry forward balances and any other management fee / interest / late payment charges (LPC) charged by Maybank/Maybank Islamic under the Cardholder Terms and Conditions.
Q2	What does the EzyPay Plus campaign offer?
	The Campaign offers a lower rate of 0% per annum for 12 months tenure. (normal rate 9% per annum)
Q3	What is the promotion period for this campaign?
	The Campaign shall run from 15 July 2021 (8:00 am) to 31 August 2021 (11.30 pm) , both dates inclusive.
Q4	Who is eligible to apply for this EzyPay Plus 0% p.a for 12 months?
	All Maybank & Maybank Islamic Principal Credit Cardmembers including Maybank Group Staff who have made transactions of RM1,000 and above which have not been posted in the Credit Card / Credit Card-i statement forming part of the outstanding current balance due and have not passed its payment due date at the point of conversion.

Q5	How do I apply for this EzyPay Plus 0% p.a for 12 months?
	Follow these simple steps to apply for EzyPay Plus via M2U Step 1 Login to 'Maybank2u' via web Step 2 Click 'Cards' tab and select 'Apply Now' under 'EzyPay Plus' section Step 3 Select desired 'Credit Card', 'Transaction' and 'Plan' Step 4 Tick on the 'Terms and Conditions' Step 5 Click on 'Submit' Step 6 Validate the details on summary page and click 'Confirm' upon checking. Your transaction is complete! *For Non Maybank2u users, kindly refer to MGCC (Maybank Group Customer Care) for the manual application.
Q6	What is the minimum and maximum amount for EzyPay Plus 0% p.a for 12 months per conversion?
	The minimum conversion amount is RM1,000 and the maximum is RM30,000 per transaction.
Q7	Are there any TreatsPoints granted under this promotion?
	TreatsPoints will not be granted for Maybank/Maybank Islamic EzyPay Plus.
Q8	Is there any early settlement fee charged if I perform early settlement within the payment period?
	No early settlement fee will be charged. Upon early settlement, all outstanding monthly instalments and together with the interest/management fee shall become immediately due and payable.
Q9	Can I apply for multiple EzyPay Plus plans?
	Yes, provided there is available credit limit and within the offer validity to be entitled for the Campaign offer.
Q10	Can I change my existing EzyPay Plus to the current EzyPay Plus Campaign plan?
	No, the EzyPay Plus only applies to conversion on the specific Campaign Period.