

MAYBANK DEBIT CARD PETROL CAMPAIGN 2021
The “Debit Card Petrol Campaign 2021” (“Campaign”)

TERMS AND CONDITIONS OF CAMPAIGN

This campaign is organized by Malayan Banking Berhad (“Maybank’ or “Bank”). By participating in this campaign, Eligible Cardmembers (as defined below) hereby expressly agree to be bound by these Terms and Conditions as set out herein.

1. ELIGIBILITY

- 1.1. This Campaign is open to all Maybank Visa and Mastercard® Debit Cardmembers (“Debit Cardmembers’) meeting the eligibility criteria as set out herein (“Eligible Cardmembers”)
- 1.2. This Campaign is applicable and open to all new and existing Debit Cardmembers including Cardmembers who renew or replace their Debit Card at any Maybank branch.
- 1.3. The Campaign excludes employees of Maybank Debit & Prepaid Cards, Cards Marketing, its partners, advertising agencies, auditors including their immediate family members and any other individuals involved in organizing, promoting and/or conducting this Campaign.
- 1.4. Cardmembers whose accounts with Maybank which have been suspended, closed or who are in breach of their Agreement with Maybank shall not be eligible to join the Campaign.

2. QUALIFYING PERIOD

- 2.1. The Campaign Period for this Campaign (“Campaign Period”) is as stated below: -

Campaign Period	Start Date (Inclusive)	End Date (Inclusive)
3 months	1 st November 2021	31 st January 2022

- 2.2. The qualifying period for the Weekly Prizes are set out in the table below

Week	Qualifying Period	Last date of qualifying for the week
1	1/11/2021	8/11/2021
2	9/11/2021	16/11/2021
3	17/11/2021	24/11/2021
4	25/11/2021	2/12/2021
5	3/12/2021	10/12/2021
6	11/12/2021	18/12/2021
7	19/12/2021	26/12/2021
8	27/12/2021	3/1/2022
9	4/1/2022	11/1/2022
10	12/1/2022	19/1/2022
11	20/1/2022	27/1/2022
12	28/1/2022	31/1/2022

3. PRIZES

3.1. The list of prizes and amount of Prizes to be won under this Campaign (“Prizes”) is set out below: -

Category	Prize	No. of winner
Grand Prize	Honda Civic 1.8S	2
Weekly Prize	Free Petrol voucher worth RM2,000	12
Daily Prize	Cash back RM200	920
Total Winners		934

4. SELECTION OF WINNERS

4.1. Based on the Qualifying Entries (as set out in Clause 5 below) earned, to stand a chance to win the Prizes, Eligible Cardmembers shall be shortlisted by Maybank’s randomizer program.

5. MECHANICS - QUALIFYING ENTRIES

Category	Mechanics
Grand Prize Winners	Transact cumulative twelve (12) transaction during Campaign Period.
Weekly Winners	Transact a minimum of one (1) transaction in a week as defined in Table 2.2.

5.1. These will be automatic entries, with no registration required.

5.2. Minimum amount spend is not stated and not required for transactions.

6. FULFILLMENT OF PRIZES

6.1. Grand Prizes: Honda Civic 1.8S

6.1.1. The Grand Prize Winner is not allowed to select the color of the Grand Prize. The color, model, features and specifications of the Grand Prize may differ from the image as shown in the Campaign advertisement(s) and materials promoting this Campaign.

6.1.2. The shortlisted Grand Prize Winner will be contacted by Maybank’s representatives at the mobile phone numbers registered or recorded in Maybank’s system to participate in the Campaign at any time during office hours to answer one (1) question.

6.1.3. The shortlisted Eligible Grand Prize Winner will be deemed as a Winner if he/ she is able to answer the question asked by the Maybank representative during the phone call correctly (“Winners”).

6.1.4. If the shortlisted eligible Grand Prize Winner is not able to answer the question correctly, the next Eligible Grand Prize Winner in sequence will be shortlisted and contacted to answer the question.

- 6.1.5. The Grand Prize Winner will be announced within 3 months after campaign ended.
- 6.1.6. In the event the shortlisted Eligible Grand Prize Winner is not contactable after three (3) attempts on the same day for whatsoever reason(s) and/or the shortlisted Grand Prize Winner wishes to withdraw from the Campaign upon being contacted by Maybank's representative, he/she shall be disqualified from the Campaign.
- 6.1.7. The Grand Prize will be handed over to the Grand Prize Winner at a date and location stipulated by Maybank.
- 6.1.8. Maybank may substitute the prize with another prize of a similar retail value within 21 calendar days' prior notice.
- 6.1.9. The Grand Prize does not include insurance/takaful, road tax and logistic charges, and the Winner agrees to be responsible for the same.
- 6.1.10. Maybank shall not be liable for any risks, losses or damages to the Grand Prize upon handover of the said Grand Prize to the Grand Prize Winner. Maybank shall also not be liable for or obligated to recognize or replace any defective, lost, damaged or stolen Grand Prize.
- 6.1.11. The Grand Prize is not transferable and exchangeable for cash or credit of any kind, whether in part or full.
- 6.1.12. Any ancillary and/or related cost / fees related to the Grand Prize shall be borne by the Grand Prize Winner.

6.2. Weekly Prize – Petrol Vouchers each worth RM 2,000

- 6.2.1. The number of Weekly Winners is limited to twelve (12) for the entire duration of the Campaign, with each Weekly Winner winning a Petrol Voucher worth RM 2,000 ("Voucher").
- 6.2.2. The Voucher will be determined by Maybank at its discretion.
- 6.2.3. Weekly Winners are not allowed to choose the Voucher.
- 6.2.4. The Voucher is not transferable and exchangeable for cash or credit of any kind, whether in part or in full.
- 6.2.5. Voucher issuance date is within 12 weeks from campaign end date. Each Voucher is valid for 12 months, calculated from the issuance date.

6.3. Daily Winners –Cashback of RM200

- 6.3.1. The number of Daily Winners is limited to nine hundred and twenty (920) for the entire duration of the Campaign, each with a cashback value of RM 200.
- 6.3.2. The cashback amount will be credited into Eligible Daily Winners' account maintained with Maybank within four (4) to eight (8) weeks after the end of campaign period.
- 6.3.3. For avoidance of the doubt, Daily Winners are also in the running to win the Grand Prize and/or the Weekly Prize.

7. GENERAL TERMS AND CONDITIONS

- 7.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

- 7.2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) calendar days' prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.
- 7.3. By participating in this Campaign, Eligible Cardmembers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 7.4. By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition, and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Cardmembers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 7.5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 7.6. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Cardmembers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any events beyond the reasonable control of Maybank.

- 7.7. Maybank may disqualify/reject any Eligible Cardmember who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 7.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Cardmembers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.