



Scan & Pay's Hari Raya / Hari Gawai / Hari Kaamatan Up to RM50 Cashback Promotional Cashback Campaign ("**Campaign**") is organized by Malayan Banking Berhad (196001000142) ("**Maybank**") and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

## 1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account (current or savings account) or Maybank Anytime Everywhere ("MAE") customers and are registered to utilize Scan & Pay (Scan & Pay), which is an electronic payments platform utilizing Quick Response (QR) codes included as a functionality of the Maybank2u MY App and MAE by Maybank2u (also known as the MAE app). (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the "**Eligible Customers**").
- b) The eligibility of users for Scan & Pay is governed by the Terms and Conditions of the respective product. Eligibility for usage of Scan & Pay is a primary prerequisite for eligibility in this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years ("minor"), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.

## 2.0 Campaign Mechanics and Conditions

- a) This Campaign will commence on 15 April 2021 at 12.00:00 AM and will end on 19 June 2021 at 11:59:59 PM ("**Campaign Period**"), for the transactions listed in the table in Clause 2(b).
- b) During the Campaign Period, Maybank shall offer to all Eligible Customers up to 1x random cashback per transaction ("**Cashback**") (Capped at 2x random cashback chances per stipulated cashback period, and capped at 4x random cashback for the entire Campaign Period) with a minimum spend of RM30.00 (subject to availability), of purchases at selected merchants at their designated premises/outlet(s) as listed in the list of participating merchants ("**Merchants**").

1	Cashback value	Randomized between RM0.00 to RM50.00
2	Capping	The total Cashback is capped at RM 1.7 million worth of cashback throughout the Campaign Period

3	Minimum Qualifying Purchase	RM30.00 per transaction
4	Cashback limit per user	Up to two (2x) random cashback per user within each stipulated cashback period as below, and up to <b>four (4x) random cashback per user</b> throughout the entire Campaign Period, <b>subject to the Cashback limit stipulated in 2(b)(2).</b>  <b>Cashback Period</b> <ul style="list-style-type: none"> <li>• 15 Apr to 18 May 2021 (2x cashback)</li> <li>• 19 May to 19 June 2021 (2x cashback)</li> </ul>
5	Payment Method	Scan & Pay from the Maybank2u MY App and the MAE by Maybank2u only

c) Based on the type of Eligible Transactions performed as defined in the table below, the Eligible Customers will receive the Cashback via the Campaign as set out in Clause 3.0.

Eligible Transaction
<p>Eligible monetary transactions with a minimum qualifying purchase amount of RM30.00 per transaction at selected merchants (refer to Appendix 1):</p> <p>i. Perform a Scan &amp; Pay transaction from Maybank/ Maybank Islamic current account, savings account or MAE account from the Maybank2u MY App or MAE by Maybank2u (“<b>Payment Method</b>”)</p> <ul style="list-style-type: none"> <li>• The Eligible Customers may change their source of funds for Scan &amp; Pay from the Maybank2u MY App by selecting the side menu: <b>Me &gt; QRPay &gt; Default Account &gt; Select Savings/Current Account.</b></li> <li>• The Eligible Customers may change their source of funds for Scan &amp; Pay from MAE by Maybank2u by selecting the ‘Change’ button upon payment.</li> </ul> <p>ii. Only Scan &amp; Pay transactions performed via the Maybank2u MY App Version 5.6 and above, and MAE by Maybank2u Version 0.6.4 and above, shall be eligible for this Campaign.</p>

Example:

Scenario	Eligible cashback upon Eligible Transaction
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a	Total purchase value of RM40.00, funded from a Maybank/ Maybank Islamic savings account or MAE account.	1x random cashback. The random cashback value will be credited automatically into the selected source of funds for Scan & Pay from the Eligible Customer's Maybank2u MY app or MAE by Maybank2u.
b	Total purchase value of RM25.00, funded from a Maybank/ Maybank Islamic savings account or MAE account.	No Cashback will be given as transaction does not meet the minimum qualifying purchase amount as stipulated in clause 2.0 (b) (3).
c	Total purchase value of RM30.00, funded from a Maybank/ Maybank Islamic debit / credit card	No cashback will be given as source of funds selected is Maybank/ Maybank Islamic debit / credit card as per Clause 2(f).
d	Total purchase value of RM40.00, funded from a Maybank/ Maybank Islamic savings account or MAE account made within 15 April 2021 to 18 May 2021. However, customer has already received (2x) cashback within same period of time	No Cashback will be given as customer has reached maximum cashback chances of (2x) within that stipulated period of time, as stipulated in clause 2.0 (b) (4).

- d) The Campaign is only accessible via the Maybank2u MY App or MAE by Maybank2u (“**Campaign Platform**”).
- e) The Scan & Pay transaction can be made from the Maybank2u MY App via the “SCAN” or “PAY” function, or from the MAE by Maybank2u via the “PAY” or the “SHOW QR CODE” function.
- f) For the avoidance of doubt, the opportunity to obtain the Cashback will only be valid during the Campaign Period and only for Scan & Pay transactions that are funded by Maybank/ Maybank Islamic current account, savings account or MAE account, transacted via Maybank2u MY App (version 5.6 and above) and MAE by Maybank2u (version 0.6.4 and above), and is not valid in conjunction with other promotions, discounts or vouchers.
- g) Maybank may change the terms and conditions of the Cashback Period and qualification for Cashback with twenty one (21) calendar days’ notice.

- h) The Eligible Customer will immediately be directed to the Cashback screen upon completion of the Eligible Transaction irrespective of whether the Eligible Transaction is performed before or after the Eligible Customer's login into the Maybank2u MY App or MAE by Maybank2u.

### **3.0 Cashback**

- a) The value of the cashback to be won ranges from RM0.00 to RM50.00 per qualifying transaction as mentioned in Clauses 2(b) and 2 (f), and will be awarded randomly by Maybank's randomizer program, or RM0.00 upon complete utilization of Cashbacks as mentioned in Clause 2(c), or subject to availability as mentioned in Clauses 2(f) and 2(b) (4).
- b) The cashback will be credited into the Eligible Customer's default Scan & Pay current account, savings account or MAE account within seven (7) working days from each Eligible Transaction.
- c) Maybank reserves the right to vary the amount of cashback to be awarded at any time.

### **4.0 Selection of Eligible Customers for Cashback**

- a) Participation in the Campaign shall be construed as consent on the part of the Eligible Customers to all mechanics and other programs involved in this Campaign and an explicit acceptance of any and all Campaign results it may produce.
- b) The Eligible Customer will be notified of the cashback won through the Campaign Platform and it shall be the responsibility of the Eligible Customer to check the notification.
- c) Maybank may request for any documentation or proof of identification, age, and place of residence of winners for verification purposes to ensure compliance with the Terms & Conditions.
- d) Maybank reserves the right to forfeit and withdraw the cashback won in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

### **5.0 General Terms & Conditions**

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of any technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via Scan & Pay, provided the same is not caused directly by Maybank nor the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) calendar days' notice. Such notice may be published by Maybank via Maybank2u website ([www.maybank2u.com.my](http://www.maybank2u.com.my)) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) For the avoidance of doubt, the amendment, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers

or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, cancellation, suspension or termination.

- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign and for any default of its obligations under the Campaign due to any *force majeure* event which includes but is not limited to an act of God, war, riot, lockout, epidemic or pandemic, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website).

By participating in this Campaign, the Eligible Customers agree and consent to his/her personal data to be collected, processed and used by Maybank in accordance with the Maybank Privacy Notice, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Notice”) including for:

- a. the purposes of the Campaign; and
  - b. any marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. The marketing and promotional activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, each Eligible Customer agrees to cooperate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- h) For further information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form on the Maybank2u website ([www.maybank2u.com.my](http://www.maybank2u.com.my)).