



Scan & Pay's Cashback Everyday Campaign Terms & Conditions

Scan & Pay's cashback Everyday Campaign ("Campaign") is organized by Malayan Banking Berhad (196001000142) ("**Maybank**") and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1. Eligibility

- 1.1. This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account (current or savings account) or Maybank Anytime Everywhere ("**MAE**") customers and are registered to utilize Scan & Pay (Scan & Pay), which is an electronic payments platform utilizing Quick Response (QR) codes included as a functionality of the MAE by Maybank2u (also known as the MAE app). (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the "**Eligible Customers**").
- 1.2. The eligibility of users for Scan & Pay is governed by the Terms and Conditions of the respective product. Eligibility for usage of Scan & Pay is a primary prerequisite for eligibility in this Campaign.
- 1.3. This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document.
- 1.4. Maybank may request for any documentation or written proof of identification, age, and place of residence of winners for verification purposes to ensure compliance with the Terms & Conditions.

2. Campaign Mechanics and Conditions

- 2.1. The Campaign is from Tuesday 22 June 2021 0000hrs to Saturday 22 August 2021 2359hrs (62 days) or until all Cashback as stated in Clause 3.0 are fully exhausted, whichever is earlier ("**Campaign Period**").
- 2.2. The campaign is only accessible via the MAE app Version 0.6.4 and above only ("**Campaign Platform**").
- 2.3. **Eligible Customers** can earn one (1) cashback chance per day with a minimum spend of RM10.00 per Scan & Pay transaction via the MAE app at participating merchants ("**Merchants**").
- 2.4. Only one (1) cashback chance per **Eligible Customer** per day (subject to availability). For clarity, if an **Eligible Customer** has earned the cashback chance for the day, subsequent transactions on same day that meet the requirements will not be eligible for cashback chance.
- 2.5. **Eligible Customers** need to spend a minimum of RM10.00 per Scan & Pay transaction to qualify for the cashback. For clarity, if the transaction value is less than RM10.00, Eligible customers will not be entitled to receive the cashback.
- 2.6. The payment method is Scan & Pay transaction via the "PAY" or the "SHOW QR CODE" function on the MAE app, where the source of funds can be from MAE account, Maybank

current account or savings account, Maybank Islamic current account and savings account and Mudharabah Investment account. For clarity, Scan & Pay transactions where the source of funds selected is Maybank debit or credit card will not entitle the Eligible Customers to receive the cashback.

2.7. Example scenarios for further clarity:-

Scenario		Eligible cashback upon Eligible Transaction
a	Total purchase value of at least RM10.00 and above, funded from source of funds listed in Clause 2.6	1 x random cashback. The random cashback value will be credited automatically into the selected source of funds for Scan & Pay from the Eligible Customer's MAE app.
b	Total purchase value of below RM10.00, funded from source of funds listed in Clause 2.6	No Cashback will be given as transaction does not meet the minimum qualifying purchase amount as stipulated in Clause 2.5.
c	Total purchase value of at least RM10.00 and above, NOT funded from source of funds listed in Clause 2.6 (example: Maybank credit card)	No cashback will be given as source of funds selected is not part of eligible source of fund as per Clause 2.6.
d	Total purchase value of at least RM10.00 and above, funded from source of funds listed in Clause 2.6 made within the Campaign period. However, Eligible Customer has already received one (1) cashback chance for the day.	No Cashback will be given as Eligible Customer has reached one (1) maximum cashback chance per day within that stipulated period of time, as stipulated in Clause 2.3.

2.8. For list of Merchants, refer to Appendix 1.

3. Cashback

- 3.1. The total Cashback is capped at RM 2,500,000.00 worth of cash back throughout the **Campaign Period**.
- 3.2. Each Cashback value is randomized between RM0.00 to RM5.00.
- 3.3. **Eligible Customers** will be immediately notified on the MAE app via pop-up screen on the cashback value won upon every successful transaction of RM10.00 and above. It shall be the responsibility of the **Eligible Customer** to check the notification.
- 3.4. The random cashback value won, if any, will be instantly credited into the selected source of funds for Scan & Pay from the **Eligible Customer's** MAE app.

- 3.5. The opportunity to obtain the **Cashback** will only be valid for this **Campaign** and during the **Campaign Period** only, and is not valid in conjunction with other promotions, discounts or vouchers.

4. General Terms and Conditions

- 4.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 4.2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.3. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 4.4. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 4.5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

- 4.6. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- 4.7. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 4.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.