

Maybank All Sorts of ONG campaign - Terms and Conditions

Maybank **All Sorts of ONG Campaign (“Campaign”)** is organised by Malayan Banking Berhad (Registration No. 196001000142) (“Maybank”) and shall be subject to the Terms and Conditions herein. By participating in this Campaign, the Eligible Participants (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

1. Eligibility and Platform

- 1.1. This Campaign is open to Maybank individual customers and sole proprietors with valid M2U login (**“Eligible Participants”**).
- 1.2. This Campaign is accessible through the MAE app, the M2U app, and the M2U website (**“Campaign Platforms”**) to perform eligible transactions (**“Eligible Transactions”**). However, the All Sorts of ONG game (**“Game”**) is only available on the MAE app.
- 1.3. Eligible platform is Maybank2u MY App Version 7.6 and above, Maybank2u MY website and MAE by Maybank2u Version 0.7.0 and above.
- 1.4. Ensure that Secure2u is enabled and activated on the device used for eligible platform as per Clause 1.3.

2. Campaign Mechanics and Conditions

- 2.1. **Campaign Period:** Monday 8 February 2021 0000 hrs - Sunday 7 March 2021 2359hrs or until all Prizes as stated in Clause 4.0 are fully exhausted, whichever is the earlier (**“Campaign Period”**).
- 2.2. **Eligible Participants** are required to perform **Eligible Transactions** as set out in Clause 2.4 to earn an Entry or Entries (**“Entry” or “Entries”** as the case may be) to play the **Game** and win the Prizes as set out in Clause 4.0.
- 2.3. The **Entries** earned to play the **Game** will only be valid during **Campaign Period**. Any unused opportunities will be forfeited after the **Campaign Period**. For clarity, refer to clause 2.1 for the **Campaign Period**.
- 2.4. For all **Eligible Transactions** performed via **M2U website** and approved with **Secure2u**,
 - 2.4.1. **Eligible Participant** will need to download and log in to the MAE app to receive the respective **Entries** to play the **Game**.
 - 2.4.2. Subsequent **Eligible Transactions** performed on M2U web, if any, will require **Eligible Participant** to launch the MAE app after every **Eligible Transaction** for the chances to be reflected on M2U web.
- 2.5. Maybank reserves the right to change or amend the **Eligible Transactions** and numbers of opportunities given to play the **Game** with twenty-one (21) days’ notice to the **Eligible Participants**.



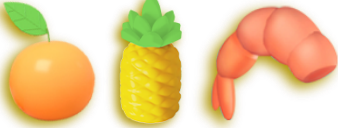




	Eligible transaction	Minimum transaction amount	Entries awarded per transaction
1	Create a MAE account on the MAE app. This transaction will be awarded with an Entry only one (1) time.	n/a	2
2	Successfully apply for the MAE debit card on the MAE app. Participant will automatically receive the two (2) Entries if they applied for the MAE card prior to this campaign. For clarity, successful application means you've registered and pending card delivery. This transaction will be awarded with an Entry only one (1) time.	n/a	2
3	Register for Scan & Pay on the MAE app. This transaction will be awarded with an Entry only one (1) time.	n/a	2
4	Successfully open either an M2U Savers account via the M2U app or M2U website. This transaction will be awarded with an Entry only one (1) time.	n/a	2
5	Perform M2U online registration via M2U website. This transaction will be awarded with an Entry only one (1) time.	n/a	2
6	Set up one (1) Individual Tabung on the MAE app. This transaction will be awarded with an Entry only one (1) time.	RM 30 (goal amount)	1
7	Link one (1) Booster to Tabung on the MAE app. This transaction will be awarded with an Entry only one (1) time.	n/a	1
8	Spin the Makan Mana wheel on the MAE app. This transaction will be awarded with an Entry only one (1) time.	n/a	1
9	Add one (1) loyalty card in the MAE app. This transaction will be awarded with an Entry only one (1) time.	n/a	1
10	Perform eligible Scan & Pay transaction via the MAE app or the M2U app from your savings, current, or MAE account at participating merchants only. Linking credit card to Scan & Pay and having it as the source of funds is not an eligible transaction.	RM 30	1

	For the full list of participating merchants, refer to Scan & Pay Make it ONG Cashback campaign terms and conditions.		
11	<p>Scan & Pay to friends using e-Angpao via the MAE app.</p> <p>For clarity, you can send e-Angpao from the e-Angpao quick action button, e-Angpao moments banner or e-Angpao button in the game's 'Progress' page. Scan & Pay transaction using funds from credit card does not apply.</p>	RM 5	One (1) entry awarded per transaction, up to five (5) transactions per friend, unlimited friends.
12	<p>Send money to friends using e-Angpao via the MAE app.</p> <p>For clarity, you can send e-Angpao from the e-Angpao quick action button, e-Angpao moments banner or e-Angpao button in the game's 'Progress' page.</p>	RM 5	One (1) entry awarded per transaction, up to five (5) transactions per friend, unlimited friends.
13	Request money from friends and receive it via the MAE app.	RM 5	One (1) entry awarded per transaction, up to five (5) transactions per friend, unlimited friends.
14	Perform Reload (eg: mobile prepaid) via direct payee method via the MAE app, M2U app or M2U website. Payment via FPX method is not eligible.	RM 30	1
15	Create a split bill with friends on the MAE app or M2U app. Only creator will receive the Entry once split bill is successfully sent.	RM 30	1
16	Perform Bill Payment via direct payee method via the MAE app, M2U app or M2U website. Payment via FPX method is not eligible.	RM 30	1
17	Successfully place online order for Sama-Sama Lokal via M2U app or M2U website.	RM 30	1
18	Perform M2U ASNB transfer via the M2U app or M2U website.	RM 30	1
19	Perform M2U Tabung Haji via the M2U website.	RM 30	1
20	Purchase or renew Motor Takaful, Motor Insurance, Travel Takaful or Travel Insurance via the M2U website.	RM 30	1

21	Perform JomPAY via the MAE app, M2U app or M2U website.	RM 50	1
22	Perform outgoing DuitNow transfer via the MAE app, M2U app or M2U website. For clarity, DuitNow Instant Transfer is not eligible.	RM 50	1
23	Perform overseas fund transfer via FTT, Western Union, or Visa Direct via the M2U app or M2U website.	RM 300	1
24	Successfully apply for M2U EzyCash via the M2U website.	RM 3000	1
25	Buy one (1) KLIA Ekspres ticket on the MAE app or M2U app.	Any	1
26	Perform MaybankHeart donation via the M2U website.	RM 30	1

3. How to play All Sorts of ONG (“The Game”)

3.1. Objective of **the Game** is to correctly sort items into their respective categories in order to earn points. Based on points earned, the Participant is eligible to win prizes.

Category	Items
	
	
	
	

3.2. A **Participant** is given 30 seconds to sort items into respective categories.

3.3. 5 points are awarded for every correct sorting.

3.4. If a “bomb” is incorrectly sorted, the game ends immediately but this does not affect earned points.

3.5. The game is only available on the MAE by Maybank2u app. The Eligible Participants must download and install the MAE app from the Google Play Store or Apple App Store on their device(s) respectively.

4. Points and Prizes

- 4.1. There are two types of prize category – Single game play and Leaderboard.
- 4.2. Participant must earn a minimum 100 points within single game play to be eligible to win one (1) single game play prize.
- 4.3. All points earned from single game plays will contribute towards leaderboard. For avoidance of doubt, points will still contribute to leaderboard even if Participant does not earn the minimum 100 points in a single game play or game is ended early due to incorrect “bomb” sorting.

Example scenario of accumulation of points

Week #	Play #	Single Play		Leaderboard Points accumulated	
		Points earned	Prize won	Weekly Leaderboard	Overall Leaderboard
1	1	100	Yes	100	100
	2	50	No	150	150
2	3	100	Yes	100	250
	4 (wrongly sorted bomb)	100	Yes	200	350
3	5	1	No	1	351
	6	99	No	100	450
4	7	150	Yes	150	600
	8	100	Yes	250	700

4.4. Weekly leaderboard start and end date

- 4.4.1. Week 1 is from Monday 8 February 2021 0000hrs to Sunday 14 February 2021 2359 hrs.
- 4.4.2. Week 2 is from Monday 15 February 2021 0000hrs to Sunday 21 February 2021 2359 hrs.
- 4.4.3. Week 4 is from Monday 22 February 2021 0000hrs to Sunday 28 March 2021 2359 hrs.
- 4.4.4. Week 4 is from Monday 1 March 2021 0000hrs to Sunday 7 March 2021 2359 hrs.

4.5. The available prizes for the campaign are listed as per the table below:

Prize category	Prize
Single game play	Mini Cash Prizes of up to RM 2,070,600.00 cash prize credited into MAE account
	RM 8 Shopee Voucher
	RM 10 Zalora voucher + 5% cashback
	RM 10 TGV Cinemas voucher
	RM 8 Hermo voucher
	55% Off Photobook voucher
Leader board – Weekly	RM 250 JD sports voucher
	RM 100 Zalora vouchers
	RM 100 Shopee vouchers
Leader board - Overall	RM 3000 cash prize credited into MAE account
	RM 2000 Dyson voucher

- 4.6. Where applicable, prizes are awarded randomly based on a probability-weighted mechanism with proprietary operational details that will not be revealed to Eligible Participants or the public at large. Participation in the Campaign shall be construed as consent to the usage of said randomizer program and explicit acceptance of any and all Campaign results it may produce.
- 4.7. Maybank reserves the right to substitute any and all of the above listed Prizes with any other item(s) of similar market value.
- 4.8. Prizes are not transferable nor exchangeable and will only be issued to winners as verified by Maybank.
- 4.9. Participants agree that their participation in the All Sorts of ONG Campaign shall be understood as providing agreement and consent to allow any and all personal data obtained via the app (or otherwise) over the course of the **Campaign Period** to be collected, processed, and used by Maybank in accordance with Maybank’s Privacy Notice, which may be viewed on www.maybank.com.my (“Maybank Privacy Notice”).
- 4.10. Maybank reserves the right to request for documentation or written proof of identification, age, and place of residence of any or all winners prior to the collection of their Prize(s) for verification to ensure compliance with Terms and Conditions.
- 4.11. Participants shall receive a notification through the **Campaign Platform** informing them of their win, the prize(s) won, and any redemption instructions if applicable.
- 4.12. Maybank will not ask for any banking details such as credit card/debit card number and bank transaction authorization code (TAC), account password, PIN or one-time password (OTP) for the winners to claim the prize or for any reason whatsoever.
- 4.13. The winners acknowledge and agree that Maybank reserves the rights to disqualify participation of the Campaign or withdraw any Prizes from the winners if:

- 4.13.1. The winner is found or suspected of tampering with the Campaign mechanics or the operation of the Campaign;
- 4.13.2. The winner is found or suspected of undertaking fraudulent activities or other activities harmful to the Campaign; or
- 4.13.3. The winner is in breach of its obligations or any Terms and Conditions of this Campaign. Notwithstanding the above, Maybank reserves the right to reject any participation or the winners without assigning any reasons whatsoever.

4.14. Terms and condition of prizes

- 4.14.1. Respective prizes won will be displayed on the MAE app All Sorts of ONG “Prizes” page. This page will be available to winners from start of campaign period until Tuesday 16 March 2021.
- 4.14.2. All prize winners are required to collect or redeem the prizes within respective validity date. All unclaimed prizes will be forfeited. Any winner whose prize has been forfeited shall not be entitled to any payment or compensation.
- 4.14.3. Mini Cash Prize
 - 4.14.3.1. All cash from Mini Cash Prize would be instantly credited immediately into MAE Account. Cash prizes will only be credited into an active account. Eligible participant is responsible to ensure their account remains active during Campaign Period for the prize to be credited.
 - 4.14.3.2. Should eligible winners fail to activate a MAE e-Wallet account, the cash prize(s) won will be forfeited 30 days after **Campaign Period**.
 - 4.14.3.3. For clarity if Participant has multiple M2U IDs, only the M2U ID that is linked with MAE account and is active will be eligible to be credited any Mini Cash Prize won.
- 4.14.4. RM 3000 Grand Prize
 - 4.14.4.1. All cash from Grand Prize would be credited to Participant’s MAE Account. Cash prizes will only be credited into an active account. Eligible participant is responsible to ensure their account remains active during and 30 days after Campaign ends for the prize to be credited.
 - 4.14.4.2. Winner will be contacted via registered contact details (mobile or email) within 30 days from Campaign end date to validate delivery details. Attempt to contact winner will be done on a working weekday between 8.30 AM to 5.30 PM with a maximum of three (3) consecutive attempts with at least one (1) hour interval. Prize will be forfeited if Maybank is unable to contact the winner during this period.

- 4.14.4.3. Winner of the Grand Prize needs to submit all necessary documentation that is required to perform the prize fulfillment. For example, identification number such as Passport or NRIC and name as per IC.
- 4.14.4.4. For clarity if Participant has multiple M2U IDs, only the M2U ID that is linked with MAE account and is active will be eligible to be credited Grand Prize if won.
- 4.14.5. All Vouchers shall be subject to the terms and conditions of their respective issuers/sponsors, namely, Zalora Group, Shopee Malaysia, JD Sports Malaysia, Dyson, TGV Malaysia, Maxis Bhd, Hermo and Photobook.
 - 4.14.5.1. Dyson
 - 4.14.5.1.1. RM 2000 Dyson gift card is a physical voucher.
 - 4.14.5.1.2. Winners will be contacted via registered contact details (mobile or email) within 30 days from Campaign end date to validate delivery details. Attempt to contact winner will be done on a working weekday between 8.30 AM to 5.30 PM with a maximum of three (3) consecutive attempts with at least one (1) hour interval. Winner may need to submit all necessary documentation that is required to perform the prize fulfillment. Prize will be forfeited if Maybank is unable to contact winner during this period.
 - 4.14.5.2. JD Sports Malaysia
 - 4.14.5.2.1. RM 250 JD Sports voucher is a physical voucher.
 - 4.14.5.2.2. Winners will be contacted via registered contact details (mobile or email) within 30 days from campaign end date to validate delivery details. Attempt to contact winner will be done on a working weekday between 8.30 AM to 5.30 PM with a maximum of three (3) consecutive attempts with at least one (1) hour interval. Winner may need to submit all necessary documentation that is required to perform the prize fulfillment. Prize will be forfeited if Maybank unable to contact winner during this period.
 - 4.14.5.3. Zalora Group
 - 4.14.5.3.1. RM 10 Zalora voucher is a unique digital code that will be displayed on the MAE app All Sorts of ONG "Prizes" page together with the voucher terms & conditions of respective issuer/sponsor.
 - 4.14.5.3.2. RM 100 Zalora voucher is a unique digital code that will be displayed on the MAE app All Sorts of ONG "Prizes" page

together with the voucher terms & conditions of respective issuer/sponsor.

4.14.5.4. Shopee Malaysia

4.14.5.4.1. RM 8 Shopee voucher is a unique digital code that will be displayed on the MAE app All Sorts of ONG “Prizes” page together with the voucher terms & conditions of respective issuer/sponsor.

4.14.5.4.2. RM 100 Shopee voucher is a unique digital code that will be displayed on the MAE app All Sorts of ONG “Prizes” page together with the voucher terms & conditions of respective issuer/sponsor.

4.14.5.5. TGV Malaysia

4.14.5.5.1. RM 10 TGV voucher is a unique digital code that will be displayed on the MAE app All Sorts of ONG “Prizes” page together with the voucher terms & conditions of respective issuer/sponsor.

4.14.5.6. Hermo

4.14.5.6.1. RM 8 Hermo voucher is a unique digital code that will be displayed on the MAE app All Sorts of ONG “Prizes” page together with the voucher terms & conditions of respective issuer/sponsor.

4.14.5.7. Photobook

4.14.5.7.1. 55% off Photobook voucher is a unique digital code that will be displayed on the MAE app All Sorts of ONG “Prizes” page together with the voucher terms & conditions of respective issuer/sponsor.

4.14.5.8. Maxis

4.14.5.8.1. As Maxis is a cash sponsor, Maybank will have a dedicated site for maxis related product and services which customer can read about in more detail in addition to the scheduled communications by Maybank.

4.14.5.8.2. Should customers choose to further engage Maxis via the QR code as a result to inquiry in more detail or be interested please be advised that customers would be redirected to Whatsapp conversation with Maxis ChatBot/Live Agent directly on their mobile devices, leaving the MBB infrastructure.

4.14.5.8.3. MBB will not be liable for any information willingly provided by the customer to Maxis as a result of this interaction. Maxis will not make use of any customer information obtain as a result of this Campaign as part of their cross-selling initiation or include them into a lead dump/generator.

4.14.5.8.4. Customers can also Email or call the Maxis customer service line provided on the website as an alternative method of communication to enquire about Maxis products and services.

5. General Terms and Conditions

- 5.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- 5.2. The selection of Eligible Participants and winners will be made by Maybank. All matters relating to the Campaign, including the determination of the Eligible Participants and winners, is final, binding and conclusive. No correspondence, protests or appeals will be entertained.
- 5.3. Maybank reserves the right to amend, cancel, suspend or terminate this Campaign or any part thereof with twenty-one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Participant to be informed of or otherwise seek out any such notice validly posted.
- 5.4. For the avoidance of doubt, the amendment, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Participant or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred.
- 5.5. Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Participant as a result of the customer participating in this Campaign unless there is a finding of actionable wrong on Maybank's part by a competent court of law. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any *force majeure* event which includes but not limited to Act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any pandemic or any event beyond the reasonable control of Maybank.
- 5.6. The Terms and Conditions stated herein shall be governed by the Laws of Malaysia all relevant parties shall hereby subject to the exclusive jurisdiction of the Courts of Malaysia.
- 5.7. Maybank is entitled to disqualify/reject any Eligible Participant who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of the Campaign. Tampering shall include

fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

5.8. By participating in this Campaign, Eligible Participant agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice") including for: .

5.8.1. the purposes of the Campaign; and

5.8.2. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.

5.9. Eligible Participant are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.

5.10. Any information, enquiries, feedback, complaints and/or disputes need to be made strictly within 30 days after Campaign Period ends.

5.11. For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, the Eligible Participant may choose to email Maybank via the feedback form at Maybank2u website (www.maybank.com.my).