



Western Union Grab a Voucher Campaign (“Campaign”). This Campaign will be held from 20 July 2020 - 26 July 2020 (both dates inclusive)(“**Campaign Period**”) is organised by Malayan Banking Berhad (Co. No.196001000142) and is subject to these Terms and Conditions. By participating in this Campaign, you hereby expressly agree to be bound by **these Terms & Conditions and the decisions made by Maybank (as defined below).**

1.0 Eligibility

- This Campaign is open to all individual Malayan Banking Berhad (Co. No.196001000142) (collectively referred to as “Maybank”) savings and/or current account holders (hereinafter referred to as the “Eligible Customer”)
- Remittance product: Western Union (WU)
- Eligible Platform Maybank2u Website & M2U App
- All qualifying Western Union transactions (“Eligible Transaction”) must happen during the Campaign Period.
- Remittance transaction amount for an Eligible Transactions per product and platform are as follow:

<u>Product</u>	<u>Platform</u>	<u>Min Qualifying Amount</u>
Western Union	M2U Website	RM2,000.00
	M2U App	RM2,000.00

- Must have performed at least one successful Eligible Transaction during the Campaign Period.
- Employees of Maybank and its group of companies are NOT eligible to participate in this Campaign.

2.0 Campaign Mechanics & Rewards

- Prizes (as listed below) will be awarded to the first 1,000 remittance customer who make a successful Eligible Transactions via the M2U website or app during the Campaign Period(first come first serve basis)(“Winner”).
- Prize : RM10 Grab Ride Vouchers Code (Valid for Grab rides only).
- At the end of the Campaign Period, the voucher code will be sent to the qualified Winners via email/SMS or M2U push notification.

- The Grab ride voucher worth RM10 would only be limited to one Winner per M2U access over the Campaign Period. (The voucher cannot be reused more than once).
- The Winners are required to enter the voucher code (which is the e-voucher) before ordering a ride to enjoy the RM10 voucher.
- No refund will be provided should the ride cost less than RM10 & should the ride fare exceed RM10, the Winner would need to pay the balance fare.
- Vouchers are non-exchangeable for cash and valid for use until 31 December 2020.
- The **Western Union Grab a Voucher Campaign** will cease once all prizes have been fully awarded or at the end of the Campaign Period, whichever is earlier.
- At the end of the Campaign Period, Maybank will identify the Winners that qualify, and the RM10 Grab ride voucher codes would be sent to the Winners within 14 working days after the Campaign Period.
- Any false information provided by the Eligible Customer will result in disqualification from this Campaign.

3.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via Maybank2u Biz, Maybank2u & Maybank2e provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty-one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign unless there is a finding of actionable wrong on Maybank's part by a competent court of law. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.)
- h) By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- i) In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:
 - a. the purposes of the Campaign; and
 - b. marketing and promotional activities conducted by Maybank deems fit in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- j) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, the Eligible Customers may choose to email Maybank via the feedback form at Maybank2u website (www.maybank.com.my).