

Maybank2u Top up 'U Mobile' & Win! Promotion
Terms and Conditions

1. This Maybank2u Top up 'U Mobile' & Win!' ("**Promotion**") is organized by U Mobile Sdn Bhd 199101013657 (223969-U) ("**U Mobile**") which commences on at 00:00:00 on 17 February 2020 and ends at 23:59:59 on 30 April 2020 ("**Promotion Period**"). All entries received outside the Promotion Period will be automatically disqualified.
2. By participating in this Promotion, you agree to be bound by all the terms and conditions below ("**Terms and Conditions**").
3. **Promotion Eligibility**
 - a. This Promotion is open to all U Mobile Prepaid subscribers. Participants who are below the age of 18 years old are deemed to have obtained the consent of their parents or guardians to participate in this Promotion.
 - b. U Mobile's employees and their immediate family members are not allowed to participate in this Contest.
 - c. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason.
4. **Promotion Mechanism**
 - a. To participate in this Promotion, you must purchase and perform a successful U Mobile Prepaid Reload transaction of minimum RM30 ("**Reload**") at Maybank2u (Web and App), (<https://www.maybank2u.com.my/>) including the MAE e-Wallet and start utilizing the Reload within the Promotion Period.
 - b. Each successful reload of a minimum of RM30 which has been utilised (for example, for calls or data) will be considered as an entry. No entry forms are required.
5. **Prizes**
 - a. Prizes below will be given out throughout the Promotion Period as set out below:

Prizes and Winners Selection:		
Daily	Daily Prize: 100% Reload Credit Back	(20 pax/day)
Monthly	Monthly Prize: Samsung Note 10	(1 pax/ month) Total Winners: 2 Highest accumulated reloader based on below schedule: Month 1: 17 February 2020 – 24 March 2020 Month 2: 25 March 2020 – 30 April 2020

b. **Daily prizes:**

- i) A total of 20 Winners will be selected daily based on every 500th successful Reload transaction starting from 88th transaction of the day to win the prizes (For example: 88th, 588th, 1088th and so forth). Selection of winner will be done on daily basis and the daily prizes will be given out on weekly basis.
- ii) The daily prize winner will earn a 100% credit back on the Reload amount. Winners will be notified via SMS and the credit will be transferred into the winner's U Mobile number.
- iv) Daily winner is only entitled to win one (1) prize for the daily prizes but daily winner is qualified to win for the monthly prizes.
- iii) The total value of daily prize is only limited to a maximum Reload credit back amount of RM 61,000.00 throughout the Promotion Period. The daily prizes will cease once the total Reload credit back has been fully redeemed or at the expiration of the Promotion Period, whichever is earlier.

c. **Monthly prizes:**

- i. Participants with the highest total accumulated value of the Reload purchase within each month will be shortlisted as Monthly Winners. The shortlisted participants for monthly prizes will be required to answer one (1) question correctly. If the question is not answered correctly after two (2) attempts, OR if U Mobile is unable to contact the shortlisted participant after two (2) voice call attempts, he/she will be disqualified and the next shortlisted participant in sequence will be contacted. If the shortlisted participant is disabled and unable to answer the question verbally, a legal guardian or representative may assist to reply to the question posed.

ii. The monthly prize winners will be notified via phone call. The winner is required to attend prize giving ceremony scheduled by U Mobile. Monthly winners are required to show their identification card for verification purpose before collecting the prizes. In the event the winner is not able to attend the prize giving ceremony scheduled by U Mobile, the winner can send his/her representative to attend the prize giving ceremony or the winner is required to collect the prizes within 30 days at a venue selected by U Mobile.

- d. The prizes are given on an "As is" basis and are not transferable or exchangeable for cash, in full or in part. U Mobile makes no warranties express or implied, on the quality, merchantability or fitness for a particular purpose. U Mobile reserves the right to substitute the prizes with another voucher or an item of similar value at any time without prior notice.
- e. All winners' names will be published on the U Mobile websites or any other method of communications U Mobile deems appropriate.
- f. All unclaimed prizes will be forfeited. Any winner whose prize has been forfeited shall not be entitled to any payment or compensation.
- g. All winners must abide by the Terms and Conditions and any other terms and conditions applicable to the prizes.
- h. You must ensure that your U Mobile Prepaid account is Active during the Promotion Period and until the collection of the Prizes. "Active" means able to make and receive calls.

6. General

- a. U Mobile decisions on any matter relating to this Promotion are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by U Mobile.
- b. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason. U Mobile may change any of these Terms and Conditions including terminating or suspending this Promotion and extending the Promotion Period. Any such change will be announced on our website. It is your responsibility to check these Terms and Conditions on our website and if you do not agree to any of the changes, you must immediately cease participation in the Promotion.
- c. All prizes are accepted entirely at the risk of the participants. To the extent permitted by law, U Mobile excludes all liability in connection with this Promotion. All participants and if the participants are below 18 years of age, their parents or guardians, agree to release U Mobile from and indemnify U Mobile against all liability (including negligence) for any personal injury or for loss or damage (including loss of opportunity); whether direct or indirect, special or consequential arising out of participation in this Promotion.
- d. By participating in the Promotion, all participants:-
 - i. consent for U Mobile to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Promotion; and
 - ii. consent for U Mobile to disclose or publish their personal information such as their names and identities and any general information that U Mobile sees fit about the participants in any media, marketing or advertising materials; and
 - iii. grant U Mobile the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- e. The subscription and use of U Mobile's Prepaid mobile services are subject to U Mobile's standard Prepaid Terms and Conditions and where applicable, these Terms and Conditions. In the event of any inconsistency, U Mobile's standard Prepaid Terms and Conditions will apply to the extent of such inconsistency.
- f. The Promotion and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Promotion.

Maybank General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.)
- h) By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- i) In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
 - ii. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- j) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)