

## Maybank QRPay & MAE RM15 off at VOIR Promotional Campaign Terms & Conditions



Maybank QRPay & MAE RM15 off at VOIR Promotional Campaign (“Campaign”) is organised by Malayan Banking Berhad (196001000142) (“Maybank”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

### 1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account or Maybank Anytime Everywhere (“MAE”) customers and are registered to utilise Maybank QRPay (QRPay), which is an electronic payments platform utilising Quick Response (QR) codes included as a functionality of the Maybank app. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as “Eligible Customers”).
- b) The eligibility of users for QRPay is governed by the Terms and Conditions of the respective product. Eligibility for usage of QRPay is a primary prerequisite for eligibility in this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years (“minor”), they must obtain written consent of their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.

### 2.0 Campaign Mechanics and Conditions

- a) This Campaign will start on 13<sup>th</sup> May 2020 and will end 30<sup>th</sup> June 2020 (both dates inclusive) (“Campaign Period”), for the transactions listed in the table in Clause 2(b).
- b) During the Campaign Period, Maybank shall offer to all Eligible Participants: RM15.00 off per transaction with a minimum spend of RM120.00, off purchases at selected merchants at their designated premises/outlet(s) as listed in Appendix I (“Merchants”).

1	Cashback value	RM15.00
2	Minimum Qualifying Purchase	RM120.00
3	Cashback limit	One (1) cashback chance per user throughout the entire Campaign Period.

4	Promo Code	TFTC15 or KFTC15 (limited to <b>One</b> time usage per Eligible Customer on either promo code throughout the entire Campaign Period; subject to availability)
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- c) Based on the type of Eligible Transactions performed, as defined in the table below, Eligible Customers will win cashback chances via the Campaign as set out in the Example below:

Eligible Transaction
<p>Eligible monetary transactions with a minimum qualifying purchase of RM120.00 per transaction at selected merchants (refer Appendix 1):</p> <p style="margin-left: 40px;">i. Perform a QRPay transaction from Maybank current account, savings account or MAE account from the Maybank App (“<b>Payment Method</b>”) (Eligible Customers may change their source of funds for QRPay from the Maybank App by selecting the side menu: <b>Me &gt; QRPay &gt; Default Account &gt; Select Savings/Current Account</b>).</p> <p style="margin-left: 40px;">ii. QRPay transactions performed in the <b>Maybank App version 5.6</b> and below would not qualify for this Campaign.</p>

Example:

	Scenario	Eligible discount value after applying promo code	Amount to pay after applying promo code
a	Purchases total RM50.00	None. As not met minimum qualifying purchase amount.	RM50.00
b	Purchases total RM120.00	Discount value of RM15.00	RM105.00
c	Purchases total RM150.00	Discount value of RM15.00 (one-off discount capped at RM15.00)	RM135.00

- d) The Campaign is only accessible via the Maybank App (“**Campaign Platform**”).
- e) QRPay transaction can be made from the Maybank App via the ‘**SCAN**’ function.
- f) For avoidance of doubt, the chances given to qualify for Cashback will only be valid during the Campaign Period and only for QRPay transactions that are funded by Maybank current account, savings account or MAE account, and is not valid in conjunction with other promotions, discounts or vouchers.
- i. QRPay transactions that are funded by Maybank debit card or Maybank credit card would not be valid to qualify for this Campaign.

### **3.0 Selection of Eligible Customer for Cashback**

- a) Participation in the Campaign shall be construed as consent to all mechanics and other programs involved in this Campaign and explicit acceptance of any and all Campaign results it may produce.
- b) The Eligible Customer will be notified of the cashback won through the Campaign Platform.
- c) Maybank may request for documentation or written proof of identification, age, and place of residence of winners for verification to ensure compliance with the Terms & Conditions.
- d) Maybank reserves the right to withdraw the cashback in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

### **4.0 General Terms & Conditions**

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to amend, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days notice. Such notice may be published by Maybank via Maybank2u website ([www.maybank2u.com.my](http://www.maybank2u.com.my)) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
  - a. Notwithstanding the above, Maybank may without prior notice during the Campaign Period amend Appendix I to reflect additional Merchants being included in the Campaign after the commencement thereof.
- c) For the avoidance of doubt, the amendment, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of such amendment, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the Eligible Customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who do not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website).
- h) Eligible Customers also agree and consent to their information or details (including without limitation personal data or information) being processed and used by Maybank for:
  - i. the purposes of the Campaign; and
  - ii. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- i) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website ([www.maybank2u.com.my](http://www.maybank2u.com.my)).

## Appendix I

Promo Code: TFTC15 or KFTC15		
Merchant Name	Outlet Location	Participating Address
Voir Gallery	Subang Parade	LG 08-09, Lower Ground Floor, Subang Parade, No 5, Jalan SS 16/1, 47500 Subang Jaya Selangor.
	Dataran Pahlawan Melaka	Lot G-022, Upper Ground Floor, Dataran Pahlawan Melaka Megamall, Jalan Merdeka, 75000 Bandar Hilir, Melaka.
	Gurney Plaza	Lot 170-02-23A, Second Floor, Plaza Gurney, Persiaran Gurney, 10250 Pulau Pinang.
	Queensbay Mall	Lot GF 01 & 03A, Ground Floor, Queensbay Mall, 100 Persiaran Bayan Indah, 11900 Bayan Lepas, Penang.
	Sunway Carnival	Lot UG-35 & UG-36, Sunway Carnival Mall, 3068, Jalan Todak, Pusat Bandar Seberang Jaya, 13700 Seberang Jaya, Pulau Pinang.
	Suria Sabah	G64 & G65 Suria Sabah, Jalan Tun Fuad Stephen, 88000 Kota Kinabalu, Sabah.
	Ipoh Parade	Lot G30B Ground Floor, Ipoh Parade, 105 Jalan Sultan Abdul Jalil, Greentown, 30450, Ipoh Perak Darul Ridzuan.
	Johor Premium Outlets	Suite 1302, 1304 & 1306, Johor Premium Outlets, Jalan Premium Outlets, Indahpura, Kulaijaya, 81000 Johor.
	Klang Parade	Lot G.10-19, Ground Floor, Klang Parade, No. 2112, KM2, Jalan Meru, 41050 Klang Selangor.
	AEON Mall Bukit Mertajam	Lot G36, Ground Floor, AEON Mall Bukit Mertajam, Jalan Rozhan, Alma, 14000 Bukit Mertajam, Pulau Pinang.
	AEON Mall Kota Bharu	Lot G01, Ground Floor, AEON Mall Kota Bharu, Kg Sireh, Jalan Jambatan Sultan Yahya Petra, 15050 Kota Bharu, Kelantan.
	1 Utama	Lot F116, First Floor, 1 Utama Shopping Centre, No 1. Lebuhraya Utama, Bandar Utama Damansara, 47800 Petaling Jaya.
	Aeon Mall Metro Prima	Lot G08, Ground Floor, Jusco Metro Prima Shopping Centre, No 1 Jalan Metro Prima, Kepong, 52100 Kuala Lumpur.
	Voir Paradigm Mall PJ	CF 40 & 41, Concourse Floor, Paradigm Mall, Jalan SS7/26A, Kelana Jaya, 47301 Petaling Jaya, Selangor.
	Kuantan City Mall	Lot GF 08 & 09, Ground Floor, Kuantan City Mall, Jalan Putra Square 6/1, Putra Square, 25300 Kuantan, Pahang Darul Makmur.
Setapak Central	G43, Ground Floor, Setapak Central, No. 67, Jalan Taman Ibu Kota, Taman Danau Kota, Setapak, 53300 Kuala Lumpur.	
Paradigm Mall Johor Bahru	UG-52 & UG-52A, Paradigm Mall Johor Bahru, Jalan Skudai, 81200 Johor Bahru.	

	Mid Valley Southkey	F-018 & 019, The Mall, Mid Valley Southkey, Persiaran Southkey 1, Southkey, 80150 Johor Bahru, Johor.
	Sunway Velocity	Lot 1-26, First Floor, Sunway Velocity Mall, Lingkaran SV, Sunway Velocity, 55100 Kuala Lumpur.
	Freeport A'Famosa	Unit 57, Freeport A'Famosa Outlet, Jalan Kemus, Simpang Empat, 78000 Alor Gajah, Melaka.
	Leisure Mall	L1-01-3 & L1-04, Level 1, Cheras Leisure Mall, Jalan Manis 2, Taman Segar Cheras, 56100 Kuala Lumpur.
	Soda/Diadora Mitsui Outlet Park	F-89 & 90, First Floor, Mitsui Outlet Park KLIA Sepang, Persiaran Komersial, 64000 KLIA, Selangor Darul Ehsan.
	Freeport A'Famosa 2	Unit 16, Freeport A'Famosa Outlet, Jalan Kemus, Simpang Empat, 78000 Alor Gajah, Melaka.
	EkoCheras Mall	G-03-07, Ground Floor, EkoCheras Mall, No.693, Batu 5, Jalan Cheras, 56000 Kuala Lumpur.
	G&H Suria Sabah	Lot 1-3 & 1-5, Suria Sabah, Jalan Tun Fuad Stephen, 88000 Kota Kinabalu, Sabah.
	AEON Cheras Selatan	Lot G13 & G13A, AEON Cheras Selatan Shopping Centre, Lebuhr Tun Hussein Onn, 43200 Balakong, Selangor
SODA	Mid Valley	G037A & G037B, Ground Floor, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur
	AEON Metro Prima	G-03, Ground floor, Jusco Metro Prima, Shopping Centre, No. 1, Jalan Metro Prima, 52100 Kuala Lumpur
	AEON Bukit Tinggi	G73, Ground floor, Aeon Bukit Tinggi Shopping Centre, No. 1, Persiaran Bt Nilam 1/KS6, Bandar Bukit Tinggi 2, 41200 Klang, Selangor
	AEON Bandaraya Melaka	G30, Ground Floor, Aeon Bandaraya Melaka Shopping Centre, No. 2, Jalan Lagenda, Taman I-Lagenda, 75400 Melaka.
	Genting Premium Outlet	Suite No.416, Lot 461 Genting Highlands Premium Outlets, 69000 Genting Highlands, Pahang
	AEON Seri Manjung	Lot G 38, Ground Floor, Aeon Seri Manjung Shopping Centre, Pusat Perniagaan Manjung Point 3, 32040 Seri Manjung, Perak.
	AEON Kinta City	F013, First Floor, Kinta City Shopping Centre, Jalan Sultan Azlan Shah Utara, 30300 Ipoh, Pusat Perniagaan Manjung Point 3, Perak.
	AEON Bukit Indah	G26, Ground Floor, Aeon Bukit Indah Shopping Centre, No. 8, Jalan Indah 15/2, Bukit Indah, 81200 Johor Bahru, Johor
	AEON Permas Jaya	G-53, Ground Floor, Jusco Permas Jaya Shopping Centre, No. 1, Jalan Permas Utara, Bandar Baru Permas Jaya, 81700 Johor Bahru, Johor
	Genting Highlands	T2-01, Level 2, Genting Highlands, 69000 Genting Highlands, Pahang
	Kluang Mall	Lot G-43 & 43A, Ground Floor, Jalan Rambutan, Taman Suria, 86000 Kluang, Johor

	IOI Mall	Lot G19C1, IOI Mall, Batu 9 Jalan Puchong, Bandar Puchong Jaya, 47170 Puchong, Selangor Darul Ehsan
	KSL City	Lot G-12&13, Ground Floor, 33, Jalan Seladang, Taman Abad, 80250 Johor Bahru, Johor