

Terms & Conditions

By Invitation Campaign for Targeted Mastercard Debit Cardmembers (Invitation by Maybank App Push Notification, SMS & e-Direct Mailer only)

Get RM50 Cashback when you transact 5 times a month with Maybank Mastercard Debit Card.

The “Get RM50 Cashback when you transact 5 times a month with Maybank Mastercard Debit Card at” (“Campaign”) is organized by Maybank Berhad (“Maybank”).

1. ELIGIBILITY

- 1.1 This campaign is by invitation only which is targeted to Maybank Mastercard Debit Cardmembers who will receive the exclusive invitation via the Maybank App Push Notification, SMS or e-Direct Mailer which will be sent to their valid mobile number or email address stored by Maybank.
- 1.2 This campaign is not applicable and open to employees of Maybank Debit, Prepaid & Product Development, Cards Marketing, its partners, advertising agencies, auditors including their immediate family members and any other persons involved in organizing, promoting and/or conducting this Promotion.
- 1.3 Cardmembers whose accounts with Maybank which have been suspended, closed or who are in breach of their Agreement with Maybank shall not be eligible to participate in the Campaign.

2. CAMPAIGN PERIOD

- 2.1 The campaign period for this Campaign (“Campaign Period”) is as stated below: -

| Month | Start Date | End Date |
|----------|------------|------------|
| 3 months | 01/12/2020 | 28/02/2021 |

3. PRIZES

- 3.1 A Summary of the Campaign’s mechanic and the prizes are as below: -

| Mechanics | Offer |
|--|-----------------------------------|
| i. Transact minimum 5X times at any merchants monthly. ii. Cumulative spend to qualify every month is RM 200. | RM 50 X 1,000 winners every month |

- 3.2 To qualify for the Cashback Prize, Cardholder must transact 5 times every month using Maybank Debit Card with a cumulative spend required of RM200 either online or in-store purchase.

3.3 Each eligible Cardmember may only win once during the Campaign Period.

3.4 The total monthly is 1,000 with total winner of 3,000 within the Campaign Period.

3.5 All domestic and overseas e-commerce / online transactions are deemed included for the purpose of this Cashback Campaign.

4. SELECTION OF THE WINNERS

4.1 The **Cashback Prize** winner will be selected via randomizer.

4.2 Selection of the cashback winner will be done on a monthly basis in accordance to qualifying period.

4.3 Total Cashback capped at RM 150,000 within campaign period. The monthly winner is 1,000 with the cashback capped at RM 50,000 per month.

4.4 The cash back amount will be credited into eligible Cardmember's account with Maybank within FOUR (4) to EIGHT (8) weeks after the end of each month and upon fulfillment of all terms and conditions listed.

4.5 The prizes do not include any accessories or items that are shown in any advertisements or promotional materials as they are for illustration purposes only.

4.6 All prizes are given on an "As Is" basis. Prizes are strictly not transferable or exchangeable, in part or in full. Maybank reserve the right to substitute the Prizes with that of similar value at any time upon giving 21 days prior notification to the customers.

5. GENERAL TERMS & CONDITIONS

5.1 Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.

5.2 Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty-one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

5.3 For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.

5.4 Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God,

war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.

5.5 The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

5.6 Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

5.7 Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.)

5.8 By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.

5.9 In addition, and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a. the purposes of the Campaign; and
- b. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.

5.10 For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)