

## General T&C

- Payment must be made with
  - a) The Platinum Card®, American Express® Gold Charge Card, American Express® Card, Maybank World Mastercard®, Maybank Visa Infinite, Maybank 2 Cards Premier Reserve, American Express® Platinum Credit Card, The Singapore Airlines KrisFlyer American Express® Gold Credit Card or Visa Signature (except FCB Visa Signature Card).
  - b) Maybank Visa and MasterCard Platinum, Visa Signature, Visa Infinite and World MasterCard (issued by Maybank and Maybank Islamic Malaysia, Singapore, Indonesia and Philippines);
- Offers are valid from 11 June 2020 until 31 March 2021, unless stated otherwise. Prior reservation is required. Please call the respective outlets to book. Offers cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards. Other terms and conditions apply.

## Strawberry Park Resort

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- A surcharge of RM50 per unit per night applies on Shoulder season & all Saturdays (except Peak & Super Peak).
- A surcharge of RM75 per unit per night applies on Peak season (Saturday of Malaysia School Holiday).
- A surcharge of RM100 per unit per night applies on Super Peak season (Eve & Public Holiday and Long weekend of Public Holiday).
- Prior reservation is required and subject to room availability. Please call Strawberry Park Resort Cameron Highlands at 03-2282 6166 or 05-491 1166 for Best Available Rates and for reservation.
- Strawberry Park Resort Cameron Highlands Terms & Conditions apply.

## Casa del Rio, Melaka

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Price quoted is subject to 6% Service Tax.
- Rates are subject to RM10 Tourism Tax per room per night (for Non-Malaysian nationals or non-permanent residents holding a My PR Card)
- Rates are subject to Heritage Tax of RM2 per room per night by Melaka State Government that should be settled upon check out.
- Prior booking is required. Please insert promo code "MAYBANKCDR" via Casa del Rio Melaka website: <https://www.casadelrio-melaka.com>
- Casa del Rio Melaka Terms & Conditions apply.

## Impiana Hotel Senai

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Presentation of Maybank/American Express card stated above is required upon checking in.
- Maybank/American Express card holders must quote the booking code: Maybank upon reservation.

- Prior reservation is required and subject to room availability. Please call Impiana Hotel Senai at 07-595 8888 or visit website <http://www.impianasenai.com> for best available rates and for reservation.
- This offer may be subject to applicable tax, if any
- Impiana Hotel Senai Terms & Conditions apply.

#### Impiana Hotel Ipoh

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Presentation of Maybank/American Express card stated above is required upon checking in.
- Maybank/American Express card holders must quote the booking code: Maybank upon reservation.
- Prior reservation is required and subject to room availability .Please call Impiana Hotel Ipoh at 05-255 5555 or visit website <http://ipohhotels.impiana.com.my/> for best available rates and for reservation.
- This offer may be subject to applicable tax, if any
- Impiana Hotel Ipoh Terms & Conditions apply.

#### Impiana Hotel KLCC

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Presentation of Maybank/American Express card stated above is required upon checking in.
- Maybank/American Express card holders must quote the booking code: Maybank upon reservation.
- Prior reservation is required and subject to room availability .Please call Impiana Hotel KLCC at 03-2147 1111 or visit website <http://kualalumpurhotels.impiana.com.my/> for best available rates and for reservation.
- This offer may be subject to applicable tax, if any
- Impiana Hotel KLCC Terms & Conditions apply.

#### Ansa Hotel Kuala Lumpur

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is not valid on the eve of Public Holidays and Public Holidays.
- Presentation of Maybank/American Express card stated above is required upon checking in.
- Offer is applicable for maximum of 9 rooms.
- Prior reservation is required and subject to room availability. Please call Ansa Hotel Kuala Lumpur at 03-21465000 or email [reservation@ansahotels.com](mailto:reservation@ansahotels.com) for best available rates and for reservation.
- This offer may be subject to applicable tax, if any
- Ansa Hotel Kuala Lumpur Terms & Conditions apply.

#### Berjaya Langkawi Resort

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer not applicable for group bookings.
- Offer is not valid on the eve of Public Holidays and Public Holidays.
- Presentation of Maybank/American Express card stated above is required upon checking in.
- Offer is applicable for direct booking via website with promo code: MBB20

- Prior reservation is required and subject to room availability. Please call Berjaya Langkawi Resort at 04-959 1888 or visit <https://www.berjayahotel.com/langkawi/offers/rooms.html> for Sweet Escape Package and Nature Lovers Package.
- This offer may be subject to applicable tax, if any
- Berjaya Langkawi Resort reserves the right to vary the Terms & Conditions with at least 30 days in advance.
- Berjaya Langkawi Resort Terms & Conditions apply.

#### Pulai Springs Resort

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Maybank cardmembers must insert promo code: MBPSR2020 to be entitled to the offer.
- Payment must be made with Maybank/American Express card stated above.
- Valid for bookings on Pulai Springs official website only.
- Valid for all room types.
- For further enquiries call 07-5212121 or email [enquiry@pulaishprings.com](mailto:enquiry@pulaishprings.com)
- This offer may be subject to applicable tax, if any
- Pulai Springs Resort Terms & Conditions apply.

#### Colmar Tropicale, Berjaya Hills Resort

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Online booking can be made through [www.colmartropicale.com.my](http://www.colmartropicale.com.my)
- Please code promo code: RMCTR2020 to enjoy the offer.
- Black out dates apply. Please contact the hotel at 09-221 3666 for more information.
- Colmar Tropicale's Terms & Conditions apply.

#### Melia Kuala Lumpur

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is inclusive of breakfast for 2 persons.
- The Tourism Tax of MYR10.00 per person per night will be levied on all foreign passport holders.
- Blackout dates apply. Please contact the hotel at 03-2785 2828 for more information.
- Free upgrade to the next category subject to room availability.
- Hotel Rack Rates are as given below:

a.Melia Guestroom	MYR900++
b.Premium Guestroom	MYR 1170++
c.The Level Room	MYR 1625 ++
d.Family Room	MYR 2100++
e.Suite	MYR 2400++
- Offer is subject to applicable tax, if any.
- Melia Hotel's Terms & Conditions apply.

#### Hotel Istana Kuala Lumpur City Centre

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- To enjoy the discount, please make reservation via [www.hotelistana.com.my](http://www.hotelistana.com.my) and it's subject to room availability. Please key in promo code 'AXMBB20' when making reservations.
- A valid credit card is required to guarantee the reservation. Credit card maybe pre- authorized prior to arrival.
- An additional Tourism Tax of RM10 per room per night will apply to Non- Malaysians upon check-in.
- Cancellation or changes made within 48 hours (or less) before arrival is subject to one-night penalty charge.
- Rate changes may apply, and offer is subject to black-out dates. Offer is also not applicable on eve and on Public Holidays.
- Credit card used for online payment must be presented upon check-in for verification purpose.
- Hotel Istana Kuala Lumpur City Centre Terms and Conditions apply.

#### Royale Chulan Bukit Bintang

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prior reservation is required and subject to availability. Please call Royale Chulan Bukit Bintang at 03-21479898 or email [resvn@royalechulan-bukitbintang.com](mailto:resvn@royalechulan-bukitbintang.com) or [enquiries@royalechulan-bukitbintang.com](mailto:enquiries@royalechulan-bukitbintang.com) for the published rates and reservation.
- Presentation of Maybank/American Express Card is required upon checking in.
- Offer is inclusive of 2 Pax breakfast, welcome drink and daily local newspaper.
- Offer is only valid for Deluxe categories room onwards.
- Offer is subject to 6% service tax.
- Royale Chulan Bukit Bintang Terms and Conditions apply.

#### Royale Chulan Penang

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prior reservation is required and subject to room availability. Please call Royale Chulan Penang or email to [rsvn.mgr@royalechulan-penang.com](mailto:rsvn.mgr@royalechulan-penang.com)
- Presentation of Maybank/American Express Card is required upon checking in.
- Offer is inclusive of 2 Pax breakfast, welcome drink and daily local newspaper.
- Offer is only valid for Deluxe categories room onwards.
- Offer is subject to 6% service tax.
- Royale Chulan Penang's Terms and Conditions apply.

#### Royale Chulan The Curve

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prior reservation is required and subject to room availability. Please call Royale Chulan The Curve or email to [resvn@tctc.com.my](mailto:resvn@tctc.com.my) for reservations.
- Presentation of Maybank/American Express Card is required upon checking in.
- Offer is inclusive of 2 Pax breakfast, welcome drink and daily local newspaper.
- Offer is only valid for Deluxe categories room onwards.
- Offer is subject to 6% service tax.

- Royale Chulan The Curve's Terms and Conditions apply.

#### Royale Chulan Damansara

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prior reservation is required and subject to room availability. Please call Royale Chulan Damansara or email to [resvn@rcdsara.com.my](mailto:resvn@rcdsara.com.my) for reservations.
- Presentation of Maybank/American Express Card is required upon checking in.
- Offer is inclusive of 2 Pax breakfast, welcome drink and daily local newspaper.
- Offer is only valid for Deluxe categories room onwards.
- Offer is subject to 6% service tax.
- Royale Chulan Damansara's Terms and Conditions apply.

#### Royale Chulan Cherating

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prior reservation is required and subject to room availability. Please call Royale Chulan Cherating at 09-5847333 or email to [reservation@royalechulan-cherating.com.my](mailto:reservation@royalechulan-cherating.com.my) for reservations.
- Presentation of Maybank/American Express Card is required upon checking in.
- Offer is inclusive of 2 Pax breakfast, welcome drink and daily local newspaper.
- Offer is only valid for Deluxe categories room onwards.
- Offer is subject to 6% service tax.
- Royale Chulan Cherating's Terms and Conditions apply.

#### Royale Chulan Seremban

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prior reservation is required and subject to room availability. Please call Royale Chulan Seremban or email to [booking@royalechulan-seremban.com](mailto:booking@royalechulan-seremban.com) for reservations.
- Presentation of Maybank/American Express Card is required upon checking in.
- Offer is inclusive of 2 Pax breakfast, welcome drink and daily local newspaper.
- Offer is only valid for Deluxe categories room onwards.
- Offer is subject to 6% service tax.
- Royale Chulan Seremban's Terms and Conditions apply.

#### Royale Chulan Kuala Lumpur

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prior reservation is required and subject to room availability. Please call Royale Chulan Kuala Lumpur at 03-26889688 or email to [reservations@royalechulan-kualalumpur.com](mailto:reservations@royalechulan-kualalumpur.com) for reservations.
- Presentation of Maybank/American Express Card is required upon checking in.
- Offer is inclusive of 2 Pax breakfast, welcome drink and daily local newspaper.
- Offer is only valid for Deluxe categories room onwards.
- Offer is subject to 6% service tax.
- Royale Chulan Kuala Lumpur's Terms and Conditions apply.

#### The Haven Hotels

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Tourism Tax of RM10 nett/suite night is applicable for non-Malaysian guests.
- Booking is subject to availability. Offer is available through email to [reservations@thehavenpremier.com](mailto:reservations@thehavenpremier.com) and online reservation via The Haven Resort Hotel, Ipoh-All Suites website: [www.thehavenresort.com](http://www.thehavenresort.com) with promo code:MAYBANK2020
- Offer is not valid on eve and on Public Holidays.
- Offer is not valid on blackout dates. Please call hotel at 05-540 0000 for more information.
- Offer is not applicable to Groups, Tours and Convention Events.
- To enjoy the benefit of the F&B Discount, please redeem the voucher upon check in. The additional benefit is only applicable for the hotel guest.
- The voucher can only be redeemed once at Cuisines' use at the hotel and not exchangeable for cash and/or other goods or services.
- This voucher is subject to expiry date specified on it and is based on the best available rates.
- This voucher is not valid for group bookings.
- Altered, lost or stolen vouchers cannot be replaced, refunded or redeemed.
- Voucher must be presented upon purchase. Only the original copy of this voucher is accepted. Otherwise, management reserves the right to charge the rate of the day.
- Booking is subject to availability. Advance reservation is advised.
- The voucher is not valid for partial redemption and any unused balance is not refundable.
- This offer is subject to applicable taxes, if any.
- The Haven Resort Hotel Ipoh-All Suites Terms and Conditions apply.

#### The Light Hotel

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Prices quoted is subject to applicable taxes, if any.
- Offer is valid from 11 June 2020 till 30 April 2021.
- Stay period from 11 June 2020 to 30 April 2021, both dates inclusive.

- Offer is not valid with any other promotions, offers, loyalty programs, vouchers and/or discounts. The offers cannot be exchanged for cash / service, other products or discounts. The offers are not transferable and cannot be used in conjunction with other discounts, promotional offers.
- Prior reservation is required and subject to availability at time of reservation.
- Cancellation of room reservations shall be subject to The Light Hotel Penang's cancellation, amendment and no show policies.
- Offer is applicable for direct bookings. For visit website: <http://thelighthotelpg.com/> for more information. Please key-in Promo Code: MBBTLH to enjoy this offer.
- Guests must present their Maybank card as stated above at check-in to enjoy this offer. In the event that payment is not made with a Maybank card, full amount will be chargeable.
- The Light Hotel Penang's Terms and Conditions apply.

#### Hotel Penaga by VHM Hotels

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is valid from 11 June 2020 till 30 April 2021.
- Stay period from 1 Aug 2020 to 30 April 2021, both dates inclusive.
- Prior reservation is required and subject to availability at time of reservation.
- Cancellation of room reservations shall be subject to Hotel Penaga's usual cancellation, amendment and no-show policies.
- Offer is applicable for website bookings / mobile app bookings. Apply promo code: MBBHPP20 to enjoy this offer.
- For website bookings, please visit: [www.hotelpenaga.com](http://www.hotelpenaga.com).
- Extra discount extended for NEW VHM Hotels app user and valid for only ONE(1) redemption per user, per account. Offer is capped at maximum RM100 discount.
- Offer is valid for a maximum of 9 rooms per booking.
- For more information, please message VHM Hotels Facebook Page or email: [info@voukgroup.com](mailto:info@voukgroup.com).
- Guests must present their Maybank card as stated above at check-in to enjoy this offer. In the event if payment is not made with a Maybank card, full amount will be chargeable.
- Hotel Penaga's Terms and Conditions apply.

#### Jerejak Island Resort by VHM Hotels

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is valid from 11 June 2020 till 30 April 2021.
- Stay period from 1 Aug 2020 to 30 April 2021, both dates inclusive.
- Prior reservation is required and subject to availability at time of reservation.
- Cancellation of room reservations shall be subject to Hotel Penaga's usual cancellation, amendment and no-show policies.
- Offer is applicable for website bookings / mobile app bookings. Apply promo code: MBBJIR20 to enjoy this offer.
- For website bookings, please visit: [www.jerejakislandresort.com](http://www.jerejakislandresort.com).
- EXtra discount extended for NEW VHM Hotels app user and valid for only ONE(1) redemption per user, per account. Offer is capped at maximum RM100 discount.
- Offer is valid for a maximum of 9 rooms per booking.
- For more information, please message VHM Hotels Facebook Page or email: [info@voukgroup.com](mailto:info@voukgroup.com).

- Guests must present their Maybank card as stated above at check-in to enjoy this offer. In the event if payment is not made with a Maybank card, full amount will be chargeable.
- Jerejak Island Resort's Terms and Conditions apply.

#### Kinta River Front Hotel by VHM Hotels

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is valid from 11 June 2020 till 30 April 2021.
- Stay period from 1 Aug 2020 to 30 April 2021, both dates inclusive.
- Prior reservation is required and subject to availability at time of reservation.
- Cancellation of room reservations shall be subject to Kinta River Front Hotel's usual cancellation, amendment and no-show policies.
- Offer is applicable for website bookings / mobile app bookings. Apply promo code: MBBKRH20 to enjoy this offer.
- For website bookings, please visit: [www.kintariverfront.com.my](http://www.kintariverfront.com.my).
- Extra discount extended for NEW VHM Hotels app user and valid for only ONE(1) redemption per user, per account. Offer is capped at maximum RM100 discount.
- Offer is valid for a maximum of 9 rooms per booking.
- For more information, please message VHM Hotels Facebook Page or email: [info@voukgroup.com](mailto:info@voukgroup.com).
- Guests must present their Maybank card as stated above at check-in to enjoy this offer. In the event if payment is not made with a Maybank card, full amount will be chargeable.
- Kinta River Front Hotel's Terms and Conditions apply.

#### Vouk Hotel Suites Penang by VHM Hotels

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is valid from 11 June 2020 till 30 April 2021.
- Stay period from 11 June 2020 to 30 April 2021, both dates inclusive.
- Prior reservation is required and subject to availability at time of reservation.
- Cancellation of room reservations shall be subject to Vouk Hotel Suites Penang's usual cancellation, amendment and no-show policies.
- Offer is applicable for website bookings / mobile app bookings. Apply promo code: MBBVHS20 to enjoy this offer.
- For website bookings, please visit: [www.voukhotelsuites.com.my](http://www.voukhotelsuites.com.my).
- Extra discount extended for NEW VHM Hotels app user and valid for only ONE(1) redemption per user, per account. Offer is capped at maximum RM100 discount.
- Offer is valid for a maximum of 9 rooms per booking.
- For more information, please message VHM Hotels Facebook Page or email: [info@voukgroup.com](mailto:info@voukgroup.com).
- Guests must present their Maybank card as stated above at check-in to enjoy this offer. In the event if payment is not made with a Maybank card, full amount will be chargeable.
- Vouk Hotel Suites Penang's Terms and Conditions apply.



#### Vivatel Kuala Lumpur by VHM Hotels

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is valid from 11 June 2020 till 30 April 2021.
- Stay period from 11 June 2020 to 30 April 2021, both dates inclusive.
- Prior reservation is required and subject to availability at time of reservation.
- Cancellation of room reservations shall be subject to Vivatel Kuala Lumpur's usual cancellation, amendment and no-show policies.
- Offer is applicable for website bookings / mobile app bookings. Apply promo code: MBBVKL20 to enjoy this offer.
- For website bookings, please visit: [www.vivatel.com.my](http://www.vivatel.com.my).
- Extra discount extended for NEW VHM Hotels app user and valid for only ONE(1) redemption per user, per account. Offer is capped at maximum RM100 discount.
- Offer is valid for a maximum of 9 rooms per booking.
- For more information, please message VHM Hotels Facebook Page or email: [info@voukgroup.com](mailto:info@voukgroup.com).
- Guests must present their Maybank card as stated above at check-in to enjoy this offer. In the event if payment is not made with a Maybank card, full amount will be chargeable.
- Vivatel Hotel's Terms and Conditions apply.

#### Jazz Hotel Penang by VHM Hotels

- Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards.
- Offer is valid from 11 June 2020 till 30 April 2021.
- Stay period from 1 Aug 2020 to 30 April 2021, both dates inclusive.
- Prior reservation is required and subject to availability at time of reservation.
- Cancellation of room reservations shall be subject to Jazz Hotel Penang's usual cancellation, amendment and no-show policies.
- Offer is applicable for website bookings / mobile app bookings. Apply promo code: MBBJHP20 to enjoy this
- Extra discount extended for NEW VHM Hotels app user and valid for only ONE(1) redemption per user, per account. Offer is capped at maximum RM100 discount.
- Offer is valid for a maximum of 9 rooms per booking.
- For more information, please message VHM Hotels Facebook Page or email: [info@voukgroup.com](mailto:info@voukgroup.com).
- Guests must present their Maybank card as stated above at check-in to enjoy this offer. In the event if payment is not made with a Maybank card, full amount will be chargeable.
- Jazz Hotel Penang's Terms and Conditions apply.

#### Four Seasons Resort Langkawi

- Offers are not applicable with any other on-going promotions, discounts, loyalty programs, vouchers, and / or room packages.
- Offer is valid from 11 June – 19 Dec 2020
- Reservation must be guaranteed with and payment must be made with registered partnered bank debit / credit card
- Black out dates apply.
- Complimentary Room Upgrades will be between Pavilions to Pavilions\* & Villas to Villas (excluding Three Bedroom and Royal Villa), subject to availability on the time of check-in ( \*Upgrade from Garden View Ground Pavilion to Garden View Upper Pavilion, and Garden View Upper Pavilion to Partial Seaview Pavilion.)
- Blackout dates apply.