

Maybank Debit Card Campaign at Shell

The “Maybank Debit Card Campaign at Shell” (“Campaign”) is organized by Malayan Banking Berhad (196001000142) (“Maybank”) and is subject to these Terms and Conditions. By participating in this Campaign, the Eligible Cardmembers (as defined below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank.

1. CAMPAIGN PERIOD

- 1.1 The Campaign will commence from 1 December 2020 at 12.00AM MYT until 28 February 2021 at 11.59PM MYT (both dates inclusive) (“Campaign Period”).

2. ELIGIBILITY

- 2.1 This Campaign is open to all Maybank Visa and Mastercard Debit Cardmembers (“Eligible Cardmembers”) during the Campaign Period as defined below.
- 2.2 This Campaign is applicable and open to all new and existing Debit Cardmembers. The Campaign excludes employees of Maybank Debit, Prepaid & Innovation, and Cards Marketing, its partners, advertising agencies, auditors including their immediate family members and any other individuals involved in organizing, promoting and/or conducting this Campaign.
- 2.3 Cardmembers whose accounts with Maybank which have been suspended, closed or who are in breach of their Agreement with Maybank shall not be eligible to join the Campaign.

3. QUALIFYING PERIOD

- 3.1 The Qualifying Period for Monthly Cashback is as per the table below:

Month	Qualifying Period	Last date of qualifying for the month
1	01/12/2020	31/12/2020
2	01/01/2021	31/01/2021
3	01/02/2021	28/02/2021

4. MECHANICS & QUALIFYING ENTRIES

- 4.1 The Eligible Cardmembers can perform the transactions to participate in this Campaign based on mechanics below:

Category	Campaign Mechanics
Grand Prize	<ul style="list-style-type: none">Top 200 Maybank Card members spend at Shell within the Campaign Period.
Monthly Cashback	<ul style="list-style-type: none">Spend minimum RM 40 per transactions and min. cumulative spend of RM 120 per month.

5. PRIZES

5.1 The Prizes allocated for this Campaign are as follows: -

Category	Prizes	Value (RM)	No. of Winners	Month	Total Winners
Grand Prize	Shell Fuel Voucher	500.00	200	-	200
Monthly Prize	8% Cashback	12.00	1,000	3	3,000

5.2 Selection of Winner

- a. The selection of the Winner will be done after the Campaign has ended i.e. 28 February 2021.
- b. For the Monthly Cashback Prize, Eligible Cardmember shall be selected by Maybank's randomizer program for the respective month as the Winners.
- c. The shortlisted Eligible Cardmembers will be contacted by Maybank's representatives at the mobile phone numbers registered or recorded in Maybank's system at any time during office hours to answer one (1) question.
- d. The shortlisted Eligible Cardmembers will be deemed as Winner if he/she is able to answer the question correctly ("Prize Winners").
- e. If the shortlisted Eligible Cardmember is not able to answer the question correctly, the next Eligible Cardmember in sequence will be shortlisted and contacted to answer the question.
- f. In the event the shortlisted Eligible Cardmember is not contactable after three (3) attempts on the same day for whatsoever reason(s) and/or the shortlisted Cardmember wishes to withdraw from the Campaign upon being contacted by Maybank's representative, he/she shall be disqualified from the Campaign.

5.3 Monthly Cash back

- a. The selection of Cashback Winner will be done on a monthly basis in accordance to qualifying period.
- b. The numbers of monthly Winners are 1,000 with 8% Cashback value capped at RM 12 per Winner.
- c. The Cashback amount will be credited into the Eligible Cardmember's account with Maybank within four (4) to eight (8) weeks after the end of the Campaign Period.
- d. The monthly Winner will also be in the running for the Grand Prize.

5.4 Grand Prize: Shell Fuel Voucher

- a. The value of voucher is capped at RM 500 per winner;
- b. The voucher is not transferable and exchangeable for up-front cash or credit of any kind, whether in part or in full;
- c. Maybank shall not be liable for any risk, loss or damage to the voucher upon handover the prize to the winners.

6. GENERAL TERMS & CONDITIONS

- 6.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, and interruptions and/or electronic or errors in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the cardmembers' eligibility for the Campaign.
- 6.2 Maybank reserves the right to amend, cancel, suspend or terminate this Campaign or any part thereof with twenty-one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Cardmember to be informed of or otherwise seek out any such notice validly posted.
- 6.3 For the avoidance of doubt, the amendment, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Cardmember or any other persons to any claim or compensation against Maybank for any losses or damages suffered or incurred as a result.
- 6.4 Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign and for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any pandemic or any event beyond the reasonable control of Maybank.
- 6.5 The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- 6.6 Maybank is entitled to, at its discretion, disqualify/reject any Eligible Cardmember who not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 6.7 Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Cardmember (through any notice displayed at the Maybank2u website.)
- 6.8 By participating in this Campaign, Eligible Cardmember agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice") including:-
 - a. the purposes of the Campaign; and
 - b. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Cardmember agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- 6.7 Eligible Cardmember are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.

6.8 For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, the Eligible Cardmember may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my).