Terms and Conditions:

9% savings on hotel bookings at Expedia with Maybank American Express Cards

SECTION A - KEY POINTS

Voucher Code ("Coupon"):

- Booking Period: 1 January 2020, 12.01am to 31 December 2020, 11:59pm
- Travel Period: 1 January 2020 to 31 March 2021 (both day inclusive)
- Coupon Value ("Discount"): 9% discount

This Coupon applies only to **pre-pay stand-alone hotel bookings** (not a hotel booking in combination with any other product such as flight + hotel) made online at www.expedia.com.my/amex (the "Website") (subject to the restrictions set out in Section B (Terms and Conditions below). This Coupon cannot be redeemed through call centre.

In order to use the Coupon, you must make payment using an American Express Credit Card issued by American Express in Malaysia.

How to use your Coupon

- During the booking process, on the payment page you will see the link "Enter voucher code" where the Coupon needs to be entered.
- Enter the Coupon in the relevant field, then click the "Apply Voucher" link. If your booking is eligible, the applicable Discount will be subtracted from the price of the travel reservation before the application of any taxes, tax recovery charges, applicable fees or additional costs.
- Coupon redemption is complete only when you complete and pay for the booking.

SECTION B - TERMS AND CONDITIONS

- 1. Subject to the restrictions set out in this Section B (Terms and Conditions) and compliance with Section A (Key Points) above, the Coupon may be applied to a pre-pay stand-alone hotel only booking (not a hotel booking in combination with any other product such as flight + hotel) made online through the Website. The Coupon can only be used for pre-pay bookings and cannot be redeemed against bookings which are paid at the destination. The Coupon cannot be redeemed against package bookings.
- 2. The Coupon is personal to you and is valid only for a single use. It can only be used once and will be deemed fully redeemed by you and expired once a qualifying booking has been made even if the booking is subsequently cancelled.
- 3. The Coupon cannot be redeemed against booking of properties on the exclusion list which may be accessed at https://www.expedia.com.my/p/corporate/coupon-exclude-hotels. The exclusion list may be amended from time to time without prior notice.

- 4. Provided that you meet the requirements herein, the Coupon entitles you to the Discount off the price of the relevant travel reservation before the application of any taxes, tax recovery charges, applicable fees or additional costs.
- 5. The Coupon is valid only for the Booking Period, for travel during the Travel Period, when booked on the Website only, and not booked on any other Expedia sites.
- 6. Only one Coupon per transaction may be used. In the event that you make a booking for multiple rooms in a single transaction, the discount will apply only to the lowest priced room (ie: if you book three rooms the discount will apply only to one of the three rooms and not to all rooms).
- 7. The Coupon cannot be redeemed against taxes, tax recovery charges, supplier fees, cancellation or change fees/penalties, administrative fees or other miscellaneous charges, which are the sole responsibility of the customer.
- 8. The Website's Terms of Use apply, and all bookings are subject to availability.
- 9. The Coupon may not be used with other discount coupons, promotions or special offers. Bookings made using the Coupon are not eligible for rewards points/mileage/cashback/other benefit under any rewards/mileage/cashback/similar program offered by third party marketing affiliates of Expedia.
- 10. The Coupon cannot be used for any booking already made. It will be deemed fully redeemed once a qualifying booking has been made. The Coupon has no cash value and no refunds or cash alternative will be offered. There is no residual value and, therefore, no credit will be issued if the purchase amount is less than the Discount. The Coupon may not be re-used, even in the event that you change or cancel the booking.
- 11. The Coupon may only be used by the intended recipient(s) who must be Amex credit cardholders; are at or above the age of majority in Malaysia; and are legal residents of Malaysia. The Coupon is void where prohibited by law.
- 12. The Coupon may not be used by employees of Expedia Group companies or any other person professionally connected with this promotion, including, without limitation, travel agency affiliate programme partners.
- 13. Improper use of the Coupon by you, including, but not limited to, publication or selling of the Coupon, is prohibited and may constitute fraud.
- 14. This Coupon may not be transferred or sold. Any Coupon obtained through unauthorized channels, mutilated, altered, copied, forged, damaged, manipulated, or tampered with in any way will be deemed void.
- 15. If Expedia becomes aware, or has reason to suspect (in Expedia's reasonable opinion), that a customer: (a) has breached these Conditions of Use of Voucher Code; (b) has obtained this Coupon from an unauthorized channel; (c) has used the Coupon with a view to re-selling any travel product booked; (d) engaged in conduct which impacts on

the fairness, integrity or proper conduct of this offer; or (e) otherwise acted fraudulently, Expedia may, in its absolute discretion, stop the Coupon and/or cancel all bookings made by the customer using the Coupon without giving any reasons thereon. Expedia reserves the right not to refund customers for the cancelled transactions, including any non-refundable bookings.

- 16. For avoidance of doubt, this Coupon can only be used by a customer making a booking directly on the Website and cannot be used through or by a third party travel agent or intermediary.
- 17. Expedia reserves the right to vary conditions of use of the Coupon or to withdraw the Coupon at any time. Expedia's decision is final in all matters relating to this offer.
- 18. These Conditions of Use of Voucher Code are as written and cannot be changed by any representation of any unauthorized person, including employees of Expedia. These Conditions of Use of Voucher Code shall be governed by and construed in accordance with the laws of Singapore.
- 19. The products and/or services offered herein are supplied by the Expedia.
- 20. Maybank ("The Bank") is only providing means of payment for these goods and/or services via usage of Card.
- 21. This Coupon is offered by BEX Travel Asia Pte Ltd (Company Registration Number 201113337M), a corporation incorporated under the laws of Singapore ("Expedia").
- 22. In the event of inconsistency between the English language version and any other language translations, the English language version shall prevail.