

Multi-Brand Save & Earn

Frequently Asked Questions

1. When is the campaign period?
 - The campaign period is from 1st April 2020 – 30th September 2020.
2. What are the participating accounts for this campaign?
 - The 6 participating accounts for this campaign are Kawanku Savings Account, Basic Savings Account, Personal Savers Account, Golden Savers Savings Account, Maybank2u.Premier Account, and Maybank2u Savers.
3. How do I earn entries into the gold prize draw?
 - For every incremental Average Daily Balance (ADB) of RM6,000 in any participating account throughout campaign period, you will earn 1x entry into the gold prize draw.
 - If you are a Maybank2u.Premier and/or Maybank2u Savers account holder, your entries will be doubled.
4. What is Maybank Gold Investment Account (MGIA)?
 - Maybank Gold Investment Account (MGIA) is an account which allows individual customers/companies to invest in 999.9 fine gold commodity at a daily price in Ringgit Malaysia (RM) without the hassle of keeping physical gold.
5. For monthly prizes, will I get more entries if my ADB growth is higher?
 - Each participant will only get maximum 1 entry into the monthly prize pool.
6. I won last month's monthly prize. Am I eligible to win more prizes?
 - You are eligible for the gold prize draw if you meet the necessary criteria. However, you are not eligible for other upcoming monthly prize draws for this campaign as we limit each participant to a maximum of one monthly prize and one gold prize only.
7. Will I get to select which brand of e-vouchers to receive for the monthly prize?
 - No, we will be giving out e-vouchers at random from one of the brands listed (i.e. Grab, Starbucks, Lazada, Tealive, Shopee) and prizes given out will be final.
8. How will I be notified if I win the monthly and/or gold prize(s)?
 - Monthly prize winners will be announced on our Maybank2u website on a monthly basis.
 - Gold prize winners will be announced on our Maybank2u website after the end of campaign period.
 - Winners will also receive a notification via email, SMS, and a push notification on our Maybank2u app.
9. How do I update my mobile number and/or email address to receive winning notifications?
 - You may update your contact details via the Maybank2u website, any Maybank branches, Maybank ATMs (to update mobile number only), or Maybank Customer Care Hotline (1300 88 6688/+603 7844 3696) (to update email address if registered for Phone Banking).