

Get Rewarded with your Newly Approved Maybank Principal Credit Card applied via M2U.

Terms and Conditions:-

Campaign Period

1. "Maybank Online Acquisition 2020 Credit Cards Campaign ("Campaign") is organized by Maybank (196001000142) for :
 - a. Maybank Visa, Mastercard and American Express cards that will run from 1st April to 30th June 2020 (both dates inclusive) for Acquisition Gift promotion ("Campaign Period").

Eligibility

2. Subject to these Terms and Conditions, the Campaign is open to all new-to-bank individuals or Maybank existing customers who are residents of Malaysia, **who do not have any existing credit card** issued by Maybank in Malaysia (Maybank Credit Card"/ "Card") and, who has attained the age of 21 years **at the time of making an application for any one or more of Maybank credit card(/s) as a principal cardmember during the Campaign Period via Maybank Online at www.maybank2u.com.my ("Website")** ("Eligible Person"):-
3. To be eligible for this Campaign, an Eligible Person must apply for any one or more Maybank Credit Cards via the Maybank Website(www.maybank2u.com) by completing an electronic online Maybank Credit Card application form and uploading all required supporting documents.
4. Eligible Persons who apply for any one or more Maybank Credit Cards under this Campaign shall hereinafter be referred to as "Applicants" or each, an "Applicant".
5. An Applicant may also be participating in more than one Maybank Credit Card promotion organized for or in conjunction with the acquisition of new credit card customers wherein the Applicant may also be similarly entitled to other gifts or rewards. In the event that the promotion periods for such other promotions overlap with the Campaign Period, then the Applicant understands that he/she shall only be entitled to receive the gifts or rewards from the first Maybank credit card approved by Maybank via the channel that the Applicant had applied from, regardless of the number of successfully approved applications in such other promotions and/or this Campaign.
6. Kindly note that the following individuals are NOT eligible to participate in this Campaign:
 - a. Permanent and/or contract employees of Maybank (including its subsidiaries and related companies);
 - b. Any Applicant or persons who had cancelled any of his/her Maybank credit card within six (6) months before the date of application and is re-applying for any Maybank Credit Card under the Campaign;
 - c. Present holders of any Maybank credit card(s) whether issued in Malaysia or otherwise; and/or

- d. Any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their Card account(s), any facility, service or accommodation granted by Maybank, including Maybank Online (Website).

The Campaign

7. New To Bank Principal Card

All approved applications made by the Eligible Person via the Maybank Website within the Campaign Period with a minimum spend of RM300 within the first 45 days from the credit card approval date will be entitled to only **ONE** of the gifts as listed below.

Card Scheme	Acquisition Gift	Campaign Period
Maybank Visa Cards	Lee Cooper Sunglasses	1 April 2020 until 30 June 2020
Maybank Mastercard	Edifier TWS1 True Wireless Earbuds	
American Express Cards	Edifier W800BT Bluetooth Headphone	

The gift selection will be based on the **1st Principal card** type to meet the minimum spend criteria of RM300 within the Campaign Period.

Scenario on the selection of Gifts:-

Customer applied all three types of cards (Visa, Mastercard and American Express) in one application via Maybank2u.

All three cards were approved on 10 April 2020 and the following card spend was made within the Qualifying Period of 45 days (10 April 2020 till 25 May 2020):

Card Scheme	Card Spend within 45 days, from 10 April 2020 to 25 May 2020	Date of the Card Type achieved the Minimum Card Spend of RM300
Maybank Visa Cards	RM500	5 May 2020
Maybank Mastercard	RM500	20 April 2020
American Express Cards	RM500	24 May 2020

From the above Card Spend, all 3 credit cards met the minimum Card Spend requirement but the Mastercard was the first Card Type to meet the minimum required spend of RM300 on 20th April 2020, followed by the Visa and subsequently the American Express on 5th May 2020 and 24th May 2020 respectively.

In this scenario, the customer will be eligible for **Edifier TWS1 True Wireless Earbuds**

8. Campaign Fulfilment

- The gift fulfilment will be done twelve (12) weeks from the last date of the month of which the month the card has been approved and is only available while stocks last.

e.g.: If the Card was approved on 10th April 2020 the customer is required to expect the fulfilment to be done 12 weeks from 30th April 2020. The gift is expected to be delivered by end of July 2020.

- The gift will be sent to the billing address of the Eligible Person which was provided to Maybank at the point of application and request to change of gift is not allowed.

Retail Spend

9. "Retail Spend" means the purchase of any goods or services (local or international) with the use of the Card and may include, at Maybank discretion, any card transaction as may be determined by Maybank except for the following transactions:
 - a. Instalments paid under Maybank's Flexi Payment Plan, EPP transactions registered and commenced before the Campaign Period, Credit Shield Plus, Dial For Cash, Balance Transfer, Balance Transfer via Installment Plan, eWallet and Cash Advance. For the avoidance of any doubt, EPP is not exempted under the Offers in the table above;
 - b. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
 - c. Payment of annual Maybank Credit Card membership fees;
 - d. Interest payments, late payment fees, charges for cash withdrawals, Goods and Service Tax or other taxes and any other form of service/miscellaneous fees; and
10. Transactions made by the Maybank cardmembers with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director). i.e. transactions by a Maybank cardmembers with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

Miscellaneous

11. Maybank's decisions on all matters relating to the Campaign will be final and binding.
12. Maybank reserves the right to disqualify an Applicant /Successful Applicant (as the case may be) from participating in the Campaign and/or from receiving the Gift:
 - a. Where the minimum payment or any amounts due and payable under any of the Successful Applicant's Maybank Credit Card account(s) are not settled on or before its due date;
 - b. If any of the Successful Applicant's Maybank Credit Card account(s) is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily;
 - c. is not eligible to participate in the Campaign and/or receive the Gift; and/or
 - d. Has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.
13. Maybank shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, epidemic or pandemic, technical or systems failure or any event beyond the reasonable control of Maybank.
14. Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in

the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.

15. Maybank reserves the right to cancel, terminate or suspend the Campaign or any individual offer(s) in the Campaign with notice. In such an event, Maybank also reserves the right to replace any of the individual offer(s) with another similar offer in the Campaign. For the avoidance of doubt, any cancellation, termination or suspension by Maybank of the Campaign (or any individual offer(s) in the Campaign) shall not entitle any Applicant or Successful Applicant to any claim or compensation against Maybank for any and all loss or damage suffered or incurred by the Applicant, or Successful Applicant whether as a direct or indirect result of the act of cancellation, termination or suspension of the Campaign or any individual offer(s) in the Campaign.
16. Maybank reserves the right as it deems fit to vary or change any of these terms and conditions with notice of 21 days. These terms and conditions may be varied or changed by Maybank by way of posting on Maybank Facebook Webpage or in any other manner deemed suitable by Maybank. Applicants and Successful Applicants who had participated in the Campaign are deemed to have accessed Maybank Facebook Webpage and/or Maybank's website at www.maybank.com.my (Website) and to have knowledge of and to have agreed to any changes or variations to these terms and conditions. Applicants and Successful Applicants agree that their continued participation in the Campaign will constitute their acceptance of these terms and conditions (as varied or changed).
17. By participating in the Campaign, Applicants and Successful Applicants agree to be bound by these Terms and Conditions (as modified and varied from time to time) and any decisions of Maybank. Successful Applicants hereby consent to and authorize Maybank to disclose their particulars to the third party service providers engaged by Maybank for purposes of the Campaign. Maybank warrants that the disclosure of such particulars to any third party service providers shall be limited to the Successful Applicants' names, addresses and telephone numbers and shall be used only in relation to and for purposes of the Campaign.
18. To the fullest extent permitted by law, by participating in the Campaign, each and every Applicant and Successful Applicant is agreeing that he/she will not hold Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers that Maybank may engage for the purposes of this Campaign) liable for any loss or damages that he/she may incur, in connection with the Campaign.
19. Any term or condition applicable to this Campaign which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions.
20. These terms and conditions are governed by and construed under the laws of Malaysia.
21. For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.

22. Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
23. For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)