Terms & Conditions

Maybank - Debit Card Supermarket Sweep Campaign 2019 (Phase 2)

- 1. Maybank Debit Card Supermarket Sweep Campaign 2019 (Phase 2) ("Campaign") is organized by Malayan Banking Berhad ("Maybank").
- 2. This campaign is open to all Maybank MyDebit Visa and Mastercard Debit cardmembers including all Co Brands ("Cardmembers") during the Promotion Period.
- 3. This campaign shall be applicable to all new and existing Maybank MyDebit Visa and Mastercard Debit cardmembers including cardmembers that renew or replace their Debit Card at any Branch excluding employees of Maybank Debit, Prepaid & Innovation, Cards Marketing, their partners, advertising agencies, auditors including their immediate family members and any other persons involved in organizing, promoting and/or conducting this Promotion.
- 4. Cardmembers whose accounts with Maybank which have been suspended, closed or who are in breach of their Agreement with Maybank shall not be eligible for the Campaign or the Prizes.

Campaign Period

1. The Campaign commences from 1st May 2019 until 30th June 2019 ("Campaign Period"), both dates inclusive unless notified otherwise.

Prizes and offers

1. Summary of prizes as below:-

Prize Category	Prize
Grand Prize	1x Supermarket Sweep worth up to maximum RM5,000 within 5 minutes
	allocated time x 10 winners
Consolation Prize	RM100 Cashback x 250 winners
(The prize money will be deposit into the	
winner's account at the end of campaign	
period)	

Qualification Mechanics

1. Qualifying Entries.

Qualifying Entries

- 1. 1x Entry for every RM600 cumulative Debit Card spend on retail including online and transactions during Campaign Period.
- 2. 3x Entries for every contactless transactions spend regardless of amount during Campaign Period.

Selection of Winners

- 1. Based on the Qualifying Entries earned, Eligible Cardmembers shall be shortlisted by Maybank's randomizer programme for the respective Prizes at the end of Campaign Period.
- 2. Shortlisted winners and will be contacted via telephone by a representative of Maybank. Shortlisted winner shall be required to answer two (2) questions relating to this Campaign correctly, verified and confirmed their identification number and the Visa and Master Card Debit card number before being declared as the Winner.
- 3. Should the shortlisted Winner is not contactable by telephone based on the records maintained by Maybank on the first attempt for reasons including, but not limited to, no reply, number not in use, no connection voice message, etc, another attempt will be made within the next two (2) hours of the first attempt to contact the shortlisted Winner.

- 4. Where the second attempt is also unsuccessful, Maybank reserves the right to disqualify the shortlisted Winner and proceed to contact the next shortlisted Winner.
- 5. The actual venue, date and time for the 5-Minute Supermarket Sweep to be announced by Maybank two (2) weeks in advance before the Supermarket Sweep Day ("Supermarket Sweep Day").
- 6. If the Supermarket Sweep Winner, due to unavoidable reason include but not limited to physical disabilities request to substitute with another family member or friend to participate for the Supermarket Sweep Day, he/she shall email to or call Maybank not later than five (5) working days before the Supermarket Sweep Day.
- 7. The Prizes are strictly not transferable or exchangeable for cash, in part or in full. Maybank reserve the right to substitute the Prizes with that of similar value at any time upon giving 21 days prior notification to the customers.
- 7. Details of the Winners (name and truncated identification number) will also be available at www.maybank.com.my after the promotion period ends and selection done.

General Terms and Conditions

By participating in this Promotion, the Card members agree to be bound by these terms and conditions and the decisions of the organizers.

- 1. By participating in this promotion, cardholder agree to access Maybank website at www.maybank.com.my on regular basis to view the terms and conditions and to ensure that they are kept-up-to-date with any changes or variations made to the terms and conditions.
- 2. The records of transactions maintained by Maybank shall be deemed final and conclusive.
- 3. Maybank reserves the rights to select additional Prize(s) or substitute any Prize(s) for any other reason whatsoever throughout the Promotion Period.
- 4. Maybank's decision on all matters relating to this Promotion shall be deemed final, conclusive and binding and shall not be obliged to give any reasons or enter into any correspondence with any person(s) on any matter concerning this Promotion.
- 5. Maybank reserves the right to publish and display the names, photograph and/or audio video of the prize redemption recipients in any mass media or marketing materials for advertising and publicity purposes without compensation and with consent from the recipients.
- 6. The recipients shall not be entitled to any cash compensation, benefits or substitution in any form whatsoever in lieu of the Prizes.
- 7. Maybank reserves the right to forfeit the Prizes awarded if the recipients do not comply with any of the terms and conditions herein.
- 8. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Promotion earlier in whole or in part, or to vary, delete or add any of the terms and conditions herein at any time by giving 21 days prior notice provided via Maybank website or any other channel(s) that Maybank may deemed as suitable.
- 9. These terms and conditions are governed by the laws of Malaysia, and eligible Cardmembers shall be deemed to have agreed to submit to the exclusive jurisdiction of the Malaysian Courts.

END OF TERMS AND CONDITIONS