

Remittance Campaign 2019 (15th May - 15th August 2019) is organised by Malayan Banking Berhad (Co. No. 3813-K) and is subject to these Terms and Conditions. By participating in this Campaign, you hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank.

1.0 Eligibility

Cashback & Lucky Draw

- This Campaign is open to all individual Malayan Banking Berhad (3813-K) and/or Maybank Islamic Berhad (787435-M) (collectively referred to as “Maybank”) savings and/or current account holders (hereinafter referred to as the “Maybank account holder”), who are at least eighteen years of age (hereinafter referred to as the “Eligible Participants”).
- All qualifying remittance transactions must happen between the 15th May - 15th August 2019.
- New Maybank Remittance Customers (individual/business).
 - New Maybank Remittance Customers Definition: Never done remittance with Maybank or last remittance transaction was prior to January 2018
- Open to individuals & businesses who perform a minimum send transactions of RM1500 via Maybank2u, M2U Mobile app or M2U Biz.
- Must have performed at least one successful send remittance transaction throughout the course of the campaign (15th May - 15th August 2019)
- Remittance products: Foreign Telegraphic Transfer, Western Union & Visa Direct
- Employees of Maybank and its group of companies are NOT eligible to participate in this Campaign.

2.0 Campaign Mechanics and Conditions

Cashback

- Campaign period starts on the 15th May 2019 & ends on the 15th of August 2019.
- 1st 1500 remittance customer who make 1 remittance transactions during the campaign would get a cashback of RM10.
- 1st 500 remittance customers who make a 2nd remittance transactions through the duration of the campaign would get a cashback of RM30.
- 1st 250 remittance customers who make a 3rd remittance transactions through the duration of the campaign would get a cashback of RM60.
- Cashback would be limited to one customer per M2U access number over the campaign period of 3 months.

➤ Cashback Example:

Example	Type of remittance transaction	Transaction Date	Amount (Min RM1500)	Transaction Quantity	Cash back	Qualify (Yes/No)
Customer 1	Western Union	2nd June 2019	RM 700	1st	N/A	No
Customer 2	Western Union	2nd June 2019	RM 1,700	1st	10	Yes
	Foreign Telegraphic Transfer	1 st July 2019	RM 3,000	2nd	30	
Customer 3	Visa Direct	5 th June 2019	RM 1,800	1st	10	Yes
	Visa Direct	10 th June 2019	RM 1,800	2nd	30	
	Visa Direct	1st July 2019	RM 1,800	3rd	40	

- At the end of each campaign month the bank would tabulate the winners that qualify and the eligible cashback would be credited into the customer's send remittance transactional Maybank account within 30 days of the subsequent month.
- Any false information provided by the Eligible Participants will result in disqualification from this campaign.
- Maybank reserve the right to request for information to verify the winners. Winners name will be published on the Maybank2U website and the eligible amount credited accordingly.

Lucky draw

- Random selection of 10 winners per month who meets the above eligibility criteria will receive RM500.
- Successful send remittance transaction with the currency PHP, IDR, USD, GBP, AUD and SGD will earn double(x2) entries for each transaction. A successful send remittance transaction with other currencies will earn one(x1) entry per transaction.
- At the end of each campaign month the bank would tabulate the winners that qualify and the eligible cashback would be credited into the customer's send remittance transactional Maybank account within 30 days of the subsequent month.
 - a. Campaign Month:

Campaign Month	Date
1	15 th May - 15 th June 2019
2	16 th June - 15 th July 2019
3	16 th July - 15 th August 2019

- Any false information provided by the Eligible Participants will result in disqualification from this campaign.
- Maybank reserve the right to request for information to verify the winners. Winners name will be published on the Maybank2U website and the eligible amount credited accordingly.

3.0 Rewards

Cashback

A. Rewards for the Cash Back Campaign are as follow:

Successful Send Remittance Transactions (15 th May - 15 th August 2019)	1st Transaction	2nd Transaction	3rd Transaction
Cash Reward Value	RM10	RM30	RM60
Total Winners	First 1500 Customers	First 500 customers	First 250 customers
Total Cash Prize	RM15,000.00	RM15,000.00	RM15,000.00

Table 1.0: Cashback Table

Lucky Draw

A. Rewards for the Lucky Draw Campaign are as follow:

Campaign Month	15 th May- 15 th June 2019	16 th June - 15 th July 2019	16 th July - 15 August 2019
Lucky Draw Reward	RM500	RM500	RM500
Total Cash Prize	RM5,000.00	RM5,000.00	RM5,000.00
Total Winners	10	10	10

Table 2.0 : Lucky Draw Table

4.0 General Terms & Conditions

- Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any

other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.

- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.)
- h) By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- i) In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:
 - a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank deems fit in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.

- j) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my).