

## Maybank QRPay LRT at Klang Valley Promo Promotional Campaign Terms & Conditions



Maybank QRPay LRT at Klang Valley Promotional Campaign (“Campaign”) is organised by Malayan Banking Berhad (3813-K) (“Maybank”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions. Any decisions made by Maybank in respect of the Campaign shall be final and binding.

### 1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account or Maybank Anytime Everywhere (“MAE”) customers and are registered to utilise Maybank QRPay (QRPay), which is an electronic payments platform utilising Quick Response (QR) codes included as a functionality of the Maybank app. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the “Eligible Customers”).
- b) The eligibility of users for QRPay is governed by the Terms and Conditions of the respective product. Eligibility for usage of QRPay is a primary prerequisite for eligibility in to this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years (“minor”), they must obtain the consent of their parent and/or legal guardian to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor have obtained the prior consent of their parent and/or legal guardian. These Terms and Conditions will be applicable to their parent and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.

### 2.0 Campaign Mechanics and Conditions

- a) This Campaign commences on **24<sup>th</sup> July 2019** and ends on **30<sup>th</sup> September 2019** (“Campaign Period”), both dates inclusive.
- b) During the Campaign Period, Maybank shall enable and facilitate the provision of:  
**RM5.00 discount** with a minimum purchase of **RM10.00** per transaction off purchases at selected merchants at their designated premises/outlet(s) as listed in Appendix I (“Merchants”).

1	Discount	RM5.00
2	Capping	Limited to 1 promo code per Eligible Customer for entire Campaign Period, subject to availability)
3	Minimum Qualifying Purchase	RM10.00
4	Promo Code	As per LRT ad
5	Payment Method	Maybank QRPay only

Example:

	Scenario	Eligible discount value after applying promo code	Amount to pay after applying promo code
a	Purchases total RM50.00	Discount value of RM5.00	RM45.00
c	Purchases total RM5.00	No discount	RM5.00

- c) By inputting the promo code shown on the LRT during the QRPay payment process in the field 'Promo Code', Eligible Customers will receive the discount described in (b) above off the retail price of their purchase at the Merchants, subject always to the provisions herein.
- d) Each Eligible Customer shall only be entitled to use an aggregate maximum total of **one (1)** promo code each during the Campaign Period, after which time any further attempt to use such promo code for any transactions will not be successful.
- e) In the event a transaction is processed with the said promo code and a discount is obtained in accordance with para (b) above with a merchant not listed in Appendix 1 herein for any reasons whatsoever, Maybank reserves the right to immediately take appropriate action(s) against the Eligible Customer to recover the discounted amount including the right to set off the amount from the Eligible Customer's account with immediate notice.

### 3.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to amend, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days notice. Such notice may be published by Maybank via Maybank2u website ([www.maybank.com.my](http://www.maybank.com.my)) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
  - a. Notwithstanding the above, Maybank may without prior notice during the Campaign Period amend Appendix I to reflect additional Merchants being included in the Campaign after the commencement thereof.
- c) For the avoidance of doubt, the amendment, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of such amendment, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the Eligible Customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes

but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.

- e) The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who do not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website).
- h) Eligible Customers also agree and consent to their information or details (including without limitation personal data or information) being processed and used by Maybank for:
  - i. the purposes of the Campaign; and
  - ii. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- i) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website ([www.maybank.com.my](http://www.maybank.com.my)).

## Appendix I

Selected LRT/Monorail Stations	Merchant	Outlet Addresses
Ampang Park	Amphawa Thai Tea	C-16B, Avenue K
	La Juiceria Superfoods Xpress	C-15, Avenue K
	Juan Valdez Café	Integra Tower, The Intermark
	Krispy Kreme	Lot C-5, Avenue K
KLCC	Teppanyaki	Level 2-13, Suria KLCC
	The Flying Cow	Lot KC-08, Suria KLCC
	dUCk	Lot 6.29, Pavilion
	Dotty's Malaysia	Lot G-1.03, Menara TH
	O'Briens Irish Sandwich Café	Lot C15E, Suria KLCC
Pasar Seni	Lim Kee Cafe	66-68, Jalan Sultan
	Taione Bubble Tea	145-141, Jalan Hang Lekir
	Lee Wah Florist	129, Jalan Tun HS Lee
KL Sentral	Chatime	Unit 1-5 Main Concourse, KL Sentral
	O'Briens Irish Sandwich Café	Unit GF-07, NU Sentral
	Swiss Oven Bakery & Café	Unit 1-6 Departure Hall, KL Sentral
	Nyonya Tingkat	L5-12, NU Sentral
	Tony Roma's	L5-01, NU Sentral
Kerinch	Porki Culture	UG-10, The Sphere
	JuiceLab	LG-16, The Sphere
	Nyonya Tingkat	UG-3A, The Sphere
	Sunbather Coffee	UG-12, The Sphere
	The Farm Foodcraft	G-01 & G-02, The Sphere
Asia Jaya	Healthland	Healthland
	Battle Arena Malaysia	Battle Arena Malaysia
	Niki Cains	Niki Cains
Kelana Jaya	Mr Paint Shop	47 & 49, Jalan SS25/2
	Coffea Coffee	70G, Jalan SS2/67
	Pott Glasses	70, Jalan SS2/55
	Moge Tee	52, Jalan SS2/61
Subang Jaya	Juicy Fresh Bar	LG-C08, Subang Parade
	Chatime	Lot GC03, Subang Parade
	Mohd Chan	Lot LGA4, Subang Parade
SS15	The Black Whale	33, Jalan SS15/4
	Pintea	86G, Jalan SS15/4
	Lim Fried Chicken	47, Jalan SS15/4
	Kwik & Ez	LGK-01a, SS15 Courtyard
	JLD Dragon	7, Jalan SS15/4e
	Kotak	7, Jalan SS15/8B
SS18	La Juiceria Superfoods	3-G, Jalan SS18/1B
	Nomad	7-1, SS18/1B
	Le Food	7-G, Jalan SS18/1B
PWTC	Myeongdong Topokki	L4-45 & 46, Sunway Putra Mall
	Nene Chicken	LG-8 & 9, Sunway Putra Mall
	Mamours	L3-8, Sunway Putra Mall
	Niki Cains	L2-41, Sunway Putra Mall
	Krispy Kreme	LG-28E, Sunway Putra Mall
Bandaraya	POPLOOK	3rd Floor, SOGO KL
	Sisters Crispy Popiah	Ground Floor, Jakel Mall
	Krispy Kreme	L6-K4, SOGO KL

Masjid Jamek	Seniman Kakao	29, Jalan Pudu Lama
	O'Brien's Irish Sandwich Café	Ground Floor, Menara OCBC
	JuiceLab	Ground Floor, Menara Standard Chartered
Plaza Rakyat	Catch that Bus	LRT Plaza Rakyat
	Hailam Kopitiam	44, Jalan Pudu
	Taione Bubble Tea	145-141, Jalan Hang Lekir
Hang Tuah	Stars Archery	05-106B, Berjaya Times Square
	Regiustea	LG-19D, Berjaya Times Square
	Mybestbox	06-99, Berjaya Times Square
	Vivo Pizza	LG-65, Berjaya Times Square
	Amphawa Thai Tea & Co	LG-49A-1, Berjaya Times Square
Pudu	BP Diagnostic Centre	458, Jalan Pudu
	Lovy Pharmacy	458, Jalan Pudu
Raja Chulan	Pho Vietz	C4.06.02, Pavilion
	The Fish Bowl	P1.04, Pavilion
	Krispy Kreme	TL1.110, Pavilion Elite
	FashionValet	4.20 & 4.21, Pavilion
	dUcK	6.29, Pavilion
Bukit Bintang	Teppanyaki	L2 PUB-S1, Sungei Wang Plaza
	KopiClub	LG008-009, Low Yat Plaza
	Sunny Cha	L1-F12, Lot 10
	Union Specialty Coffee	H20, Bintang Terrace
	Caffe Bene	L1-F30, Lot 10