



Good Vibes 10% with Maybank QRPay Promotional Campaign (“Campaign”) is organised by Malayan Banking Berhad (3813-K) (“Maybank”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account or Maybank Anytime Everywhere (“MAE”) customers and are registered to utilise Maybank QRPay (QRPay), which is an electronic payments platform utilising Quick Response (QR) codes included as a functionality of the Maybank app. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the “Eligible Customers”).
- b) The eligibility of users for QRPay is governed by the Terms and Conditions of the respective product. Eligibility for usage of QRPay is a primary prerequisite for eligibility in to this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years (“minor”), they must obtain the consent of their parent and/or legal guardian to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor have obtained the prior consent of their parent and/or legal guardian. These Terms and Conditions will be applicable to their parent and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.

2.0 Campaign Mechanics and Conditions

- a) This Campaign commences on 10th July 2019 and end on the 21st July 2019 (“Campaign Period”), both dates inclusive.
- b) During the Campaign Period, Maybank shall enable and facilitate the provision of: **10% discount** capped at a maximum aggregated discount of RM60.00 per transaction, off purchases at selected merchants at their designated premises/outlet(s) as listed in Appendix 1 (“Merchants”).

1	Discount	10%
2	Capping	RM10.00 per transaction
3	Minimum Qualifying Purchase	None
4	Promo Code	MAEVIBES (limited to two times usage per Eligible Customer for entire campaign period; subject to availability)
5	Payment Method	Maybank QRPay only

Example:

Scenario	Eligible discount value after applying promo code	Amount to pay after applying promo code
a Purchases total RM100.00	Discount value of RM10.00	RM90.00
c Purchases total RM150.00	Discount value of RM10.00 (not RM15.00)	RM140.00

- c) By inputting the promo code “**MAEVIBES**” during the QRPay payment process in the field ‘Promo Code’, Eligible Customers will receive the discount described in (b) above off the retail price of their purchase at the Merchants, subject always to the provisions herein.
- d) Each Eligible Customer shall only be entitled to use an aggregate maximum total of **two (2)** promo codes each during the Campaign Period, after which time any further attempt to use such promo code for any transactions will not be successful.
- e) In the event a transaction is processed with the said promo code and a discount is obtained in accordance with para (b) above with a merchant not listed in Appendix 1 herein for any reasons whatsoever, Maybank reserves the right to immediately take appropriate action(s) against the Eligible Customer to recover the discounted amount including the right to set off the amount from the Eligible Customer’s account with prior notice.

3.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers’ eligibility for the Campaign.
- b) Maybank reserves the right to amend, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days’ notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
 - a. Notwithstanding the above, Maybank may without prior notice during the Campaign Period amend Appendix I to reflect additional Merchants being included in the Campaign after the commencement thereof.
- c) For the avoidance of doubt, the amendment, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of such amendment, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the Eligible Customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who do not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website).

- h) Eligible Customers also agree and consent to their information or details (including without limitation personal data or information) being processed and used by Maybank for:
- i. the purposes of the Campaign; and
 - ii. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- i) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my).

Appendix I

PROMO CODE: MAEVIBES	
Merchant ID	Address
FUTURE SOUND ASIA SDN BHD (MBBQR1315857)	Level 2, Fahrenheit88,179, Bukit Bintang Street, Bukit Bintang, 55100 Kuala Lumpur, Federal Territory of Kuala Lumpur
	The Ranch, Gohtong Jaya, Good Vibes Festival 2019 B66 Jalan Batang Kali - Genting Highlands, 44300 Genting Highlands, Selangor