



JomPAY Nationwide Campaign FAQ

1. When is the promotion period?

The promotion runs from 15th July – 31st October 2019

2. What are the Billers I can pay to in order to win the prizes?

The promotion is open to all JomPAY payments made to any JomPAY Billers.

3. How do I know whether the merchant/business/company (Billers) accepts payments via JomPAY?

JomPAY Billers would normally incorporate the information about JomPAY in their bills, invoices, statements, letters or website. Alternatively, [click here](#) to view the list of available JomPAY Billers.

4. How do I participate in the campaign?

All you need to do is make any payment (open payment or pay to 'favourite') via JomPAY during the Promotion Period at any JomPAY payment channels of Retail Banks (Participating Banks). Just check your bill/invoice for the JomPAY details and login to your preferred Internet Banking or Mobile Banking channel to pay with JomPAY. In order to be eligible to win the Grand Prize, you must perform the pay to 'favourite' JomPAY payment.

5. What is a 'favourite' Biller?

The term 'favourite' Biller is usually used for Billers whose Biller Code and Ref-1 have been saved in the customer's Internet Banking to enable faster payment initiation for future JomPAY payments.

6. How do I save JomPAY Billers as 'favourite' Billers?

This depends on your bank's Internet Banking system infrastructure and user interface. Kindly check with your respective bank.

7. Can all JomPAY Billers be saved as a 'favourite' Biller?

No. certain Billers have varied Ref-1 values. You may view the list of Billers that can be saved as 'favourite' [here](#). This list will be updated on a weekly basis during the Promotion Period.

8. What if the Biller that I am paying to cannot be saved as a 'favourite' Biller?

You will still be eligible to win the Participating Bank's Weekly/Monthly prize(s). Please refer to respective Bank's website for more information

9. What are the prizes that I can win?

Category	Prize	Number of winners
Grand Prizes	All expense paid trip (inclusive of flight, accommodation and on ground programme) to one (1) of the 7 Wonders of the World (Modern World) destinations for 2 pax. The list of the 7 Wonders of the World (Modern World) are:	7



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	<ol style="list-style-type: none"> 1. Brazil 2. Chichen Itza, Mexico 3. Machu Picchu, Peru 4. Petra, Jordan 5. Colosseum, Rome 6. Great Wall of China, Beijing 7. Taj Mahal, India <p><i>Note: The travel destination which the Grand Prize Winner is entitled to travel to will be randomly selected at the prize giving event. The destination selection during the prize giving event will be final and no changes to the destination will be entertained.</i></p>	
Weekly/Monthly Prizes	Please refer to Participating Bank's Additional Terms & Conditions at their respective websites (if any)	

10. What are the Participating Banks I can pay through to win the prizes?

Participating Banks

Affin Bank Berhad	Affin Islamic Bank Berhad	Agrobank
Alliance Bank Malaysia Berhad	Alliance Islamic Bank Malaysia Berhad	Al-Rajhi Banking & Investment Corporation (Malaysia) Berhad
AmBank (M) Berhad	AmBank Islamic Berhad	Bank Islam Malaysia Berhad
Bank Muamalat Malaysia Berhad	Bank Kerjasama Rakyat Malaysia	Bank Simpanan Nasional
Bank of China (Malaysia) Berhad	CIMB Bank Berhad	CIMB Islamic Bank Berhad
Citibank Berhad	Hong Leong Bank Berhad	Hong Leong Islamic Bank Berhad
HSBC Bank Malaysia Berhad	HSBC Amanah Malaysia Berhad	Industrial and Commercial Bank of China (ICBC)
Kuwait Finance House	Maybank Berhad	Maybank Islamic Berhad
OCBC Bank (Malaysia) Berhad	OCBC Al-Amin (Malaysia) Berhad	Public Bank Berhad
Public Islamic Bank Berhad	RHB Bank Berhad	RHB Islamic Bank Berhad
Standard Chartered Bank Malaysia Berhad	Standard Chartered Saadiq Berhad	United Overseas Bank (Malaysia) Berhad

11. How will the winners be selected?

Eligible winners will be selected via random draws for the Grand Prizes. For Weekly/Monthly Prizes please refer to the Participating Bank's Additional Terms & Conditions.

12. How do I know if I am already in the running to win the prizes?

As long as you have made a successful JomPAY payment during the Promotion Period, you will be amongst the pool of eligible winners.



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13. How and when will the winners be notified?

The Grand Prize winners will be contacted via telephone by the winner's respective bank in order to answer (2) two questions. Winners that have successfully answered the 2 (two) questions will be notified immediately and will receive an email notification as well. The Weekly and Monthly Prize winners will be contacted by the Participating Banks as specified in their individual Terms and Conditions.

14. Who should I refer to if I have further queries on the campaign?

You may contact your bank to make enquiries or visit www.jompay.com.my to view the Promotion Terms and Conditions.