

Terms And Conditions For The Jewel Rush Contest (“Terms And Conditions”)

The **Jewel Rush Contest** (“Contest”) is organised by Malayan Banking Berhad (196001000142) (“Maybank”) and shall be subject to the Terms And Conditions. By participating in the Contest, the Eligible Participants (as defined in Clause 1) hereby expressly agree to be bound by the Terms And Conditions and any decisions made by Maybank with respect to the Contest shall be final and binding.

1.0 Eligibility

- a) The Contest is open to only customers of Maybank in Malaysia who are individuals and MAE e-Wallet customers (“Eligible Participants”) who perform the eligible transactions (as stated in the column marked ‘Type of Eligible Transactions’ of the table in Clause 2.0 b) (“Eligible Transactions”) through the new Maybank website (www.maybank2u.com.my) and Maybank App.

2.0 Specific Terms And Conditions Including Contest Mechanics and Platform (“Specific Terms”)

- a) The Contest will start on 15 January 2020 and (a) will end on 15 February 2020 or until the Cash Prizes Pool (as defined below) is exhausted, whichever is the **earlier** (“Contest Period”).
- b) Based on the type of Eligible Transactions performed, as stated in the table below, Eligible Participants will be given a fixed number of opportunities to play the Jewel Rush Game (“Game”) per Eligible Transaction as stated in the table below and stand a chance to win the prizes as set out in Clause 3.0. Maybank reserves the right to change or amend the Eligible Transactions and numbers of opportunities given to play the Game with notice to the Eligible Participants.

No.	Type of Eligible Transactions	Number of opportunities given to play the Game per Eligible Transaction
1	Qualified non-monetary transactions: i. Register for Maybank2U (first time registration only) Qualified monetary transactions with minimum RM30 spend per transaction: i. Bill Payment ii. DuitNow iii. Prepaid Reload iv. Game Credit Reload v. Travel Insurance vi. Transfer to ASNB Account vii. Foreign Telegraphic Transfer	1

	<ul style="list-style-type: none"> viii Western Union Transfer ix. EzyCash x. Visa Direct xi. Cardless Withdrawal via App 	
2	<p>Qualified monetary transactions with minimum RM5 spend per QRPay transfer:</p> <ul style="list-style-type: none"> i. Perform a QRPay Peer-to-Peer Transfer with another Maybank2u App user (*maximum number of five Jewel Rush chances that can be earned from each unique user or receiver limit of maximum first five e-Angpao transactions will receive opportunity to play Jewel Rush) 	1
3	<p>Qualified donation transactions with minimum RM5 to MaybankHeart:</p> <ul style="list-style-type: none"> i. Perform a donation transfer to a trustee account owned by MaybankHeart 	1

- c) The Game is only accessible via the Maybank App (“Game Platform”).
- d) For avoidance of doubt, the opportunities given to play the Game will only be valid for the respective Contest Period. Any unused opportunities will be forfeited after the Contest Period.
- e) The Eligible Participants can access the Game either before or after login of the Maybank App. Eligible Participants may check the number of available opportunities to play the Game through the Maybank Website and Maybank App.
- f) Maybank will not be held liable for any loss of data and/or prizes throughout the Contest Period. Any unutilised opportunity to play the Game shall be deemed forfeited and will not be replaced in value or kind by Maybank. Eligible Participants are allowed to continue participating in the Contest with the same Maybank2U login details. Any previous accumulated opportunities which were forfeited, and all other previously stored and/or obtained Contest data shall not be recoverable or usable.
- g) Maybank reserves the right to amend the Specific Terms with notice to the Eligible Participants.

3.0 How To Play The Game & Prizes

- a) Eligible Participants are required to tap on the Jewel in the Game to win the cash prizes.
- b) The value of the cash prizes to be won ranges from RM0.01 to RM8.88 per Game and will be awarded randomly by Maybank’s randomiser program.
- c) The total value of all the cash prizes to be won by the Eligible Participants for the Contest is limited to a total amount of RM450,000 (“Cash Prizes Pool”).
- d) The Contest Period would be extended until 28 February 2020, 23:59:59 pm if the Cash Prizes Pool is not fully exhausted by the end of the Contest Period.

- e) Eligible Participants are required to have a MAE account and the cash prizes won will be credited into the Eligible Participant's MAE account after each Game. In the event that the Eligible Participant does not have a MAE account, the Eligible Participant will be prompted to open a MAE account after the Game.
- f) Should the Eligible Participant fail to open the MAE account within the respective Contest Period, the cash prize(s) won will be forfeited.
- g) Maybank reserves the right to vary the value of the cash prizes and/or extend the Contest with notice to the Eligible Participants.

4.0 Selection of Winners

- a) Participation in the Contest shall be construed as consent to the usage of said randomiser program and explicit acceptance of any and all Contest results it may produce.
- b) The winners and the cash prizes won will be notified through the Game Platform (i.e. via Maybank App).
- c) Maybank may request for documentation or written proof of identification, age, and place of residence of winners for verification to ensure compliance with the Terms And Conditions.
- d) Maybank reserves the right to withdraw the prizes in the event that the winners do not comply with the Terms And Conditions.

5.0 General Terms & Conditions

- a) Maybank shall not be held responsible or liable in any manner whatsoever including but not limited to technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank and/or prizes for the Contest.
- b) The selection of Eligible Participants and winners will be made by Maybank. All matters relating to the Contest, including the determination of Eligible Participants and winners, is final, binding and conclusive. No correspondence, protests or appeals will be entertained.
- c) Maybank reserves the right to amend, shorten, cancel, suspend, or terminate this Contest or any part thereof with twenty one (21) days notice. Such notice may be published by Maybank via the Maybank website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- d) For the avoidance of doubt, the amendment, shortening, cancellation, suspension, or termination of this Contest by Maybank shall not entitle the Eligible Participants or any other persons whatsoever to make any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of such amendment, shortening, cancellation, suspension, or termination.

- e) Maybank shall not be liable for any losses, damages, or costs incurred or suffered by any Eligible Participants as a result of the Eligible Participants participating in the Contest. Furthermore, Maybank shall not be liable for any default of its obligations under the Contest due to any *force majeure* event which includes but is not limited to Act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, or any other event beyond the reasonable control of Maybank.
- f) The Terms And Conditions shall be governed by the laws of Malaysia and all relevant parties shall hereby submit to the exclusive jurisdiction of the courts of Malaysia.
- g) Maybank is entitled, at its discretion, to, disqualify or reject any Eligible Participant who does not comply with the Terms And Conditions and/or are found or suspected to be tampering with the Contest and/or its process or the operations of the Contest. Tampering shall include but not limited to fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.
- h) Any variation (of any of the Terms and Conditions stated herein) shall be binding on the Eligible Participants (through any notice displayed at the Maybank website).
- i) By participating in the Contest, Eligible Participants agree and consent to allow his/ her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Notice”). Eligible Participants are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- j) In addition and without prejudice to the terms in the Maybank’s Privacy Notice, Eligible Participants also agree and consent to his/her personal data or information being collected, processed and used by Maybank:
 - a. for the purposes of the Contest;
 - b. marketing and promotional activities conducted by Maybank , including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate, in all reasonable advertising and publicity activities of Maybank in relation to the Contest.

For information, enquiries, feedback, and/or complaints related to the Contest, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Participants may e-mail Maybank via the feedback form on the Maybank website www.maybank2u.com.my