



Terms & Conditions for The Campaign ("Terms And Conditions")

This Campaign is organised by Malayan Banking Berhad (3813-K) ("Maybank") and is subject to the Terms and Conditions. This Campaign is a collaboration between Maybank QRPay and EzCab Sdn Bhd (197870-T) ("EzCab"). By participating in this Campaign, Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by the Terms and Conditions.

1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account or Maybank Anytime Everywhere ("MAE") customers and are registered to utilise Maybank QRPay (QRPay), which is an electronic payments platform utilising Quick Response (QR) codes included as a functionality of the Maybank app. (All individual customers who have fulfilled the aforementioned criteria will hereinafter be referred to as the "Eligible Customers").
- b) The eligibility of users for QRPay is governed by the terms and conditions of the respective product. Eligibility for usage of QRPay is a primary prerequisite for eligibility for this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification documents. For individuals below the age of eighteen (18) years ("minors"), the minors must obtain the consent of their parent and/or legal guardian to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minors have obtained the prior consent of their parent and/or legal guardian. The Terms and Conditions will be applicable to their parent and/or legal guardian in substitution of the applicability of the Terms and Conditions on the minors.

2.0 Campaign Mechanics - Specific Terms and Conditions

- a) This Campaign is valid for the period from **22 November 2019** until **31 December 2019** ("Campaign Period"), both dates inclusive or until the Redemptions (as defined below) are exhausted, whichever is the earlier.

Eligible Customers are entitled to make one (1) Redemption (as defined below) only during the Campaign Period.

"Redemption" means when an Eligible Customer receives the discount of RM15.00 when making payment during the QRPay payment process for an airport transfer (to or from) ride with an EzCab vehicle within Klang Valley or Seremban only during the Campaign Period .

- b) During the Campaign Period, Maybank shall enable the Redemption being a discount of **RM15.00 for one (1) ride** only with an EzCab vehicle for each Eligible Customer, as described below.

1	Discount	RM 15.00 for one (1) airport transfer (to or from) ride with an EzCab vehicle within Klang Valley or Seremban only
2	Limit	Limited to one (1) ride with an EzCab vehicle per Eligible Customer subject to the availability of Redemptions
3	Minimum Qualifying Purchase	RM 65.00
4	Promo Code	None
5	Payment Method	Maybank QRPay only

Example:

	Ride fare amount	Discount value	Amount to pay
a	Ride fare of RM65.00	Discount value of RM15.00	RM50.00
b	Ride fare of RM90.00	Discount value of RM15.00 (not more)	RM75.00
c	Ride fare of RM50.00	Not qualified for discount	RM50.00

- c) The Redemptions are limited to 1,000 in number and each Redemption is worth RM15.00 only.
- d) Maybank reserves all rights against the Eligible Customer including the right to immediately recover the discounted amount from the Eligible Customer or set off that amount from the Eligible Customer's account with prior notice in the event of any non-compliance with the Terms and Conditions.

3.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for this Campaign.
- b) Maybank reserves the right to amend, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) For the avoidance of doubt, the amendment, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of such amendment, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the Eligible Customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under this Campaign due to any force majeure event which includes

but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.

- e) The Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who do not comply with the Terms and Conditions and/or are found or suspected to be tampering with this Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to this Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website).
- h) Eligible Customers also agree and consent to their information or details (including without limitation personal data or information) being processed and used by Maybank for:
 - i. the purposes of this Campaign; and
 - ii. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to this Campaign.
- i) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my).