

## DuitNow Campaign Terms & Conditions



DuitNow ("Campaign") is organised by Malayan Banking Berhad (Co. No. 3813-K) ("Maybank") shall be subject to the Terms and Conditions herein. By participating in this Campaign, the Eligible Participants (defined below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank.

### 1.0 Eligibility

- a) This Campaign is open to all Maybank customers who has or will register their DuitNow ID with Maybank.
- b) Customers are required to perform at least one (1) DuitNow transaction of minimum RM10 to a DuitNow ID during the Campaign Period.
- c) Employees of Maybank and its group of companies are eligible to participate in this Campaign EXCEPT for employees of Maybank2u Virtual Banking.
- d) The use of any false information of the Maybank account holder will result in disqualification from participation in this Campaign.

### 2.0 Campaign Mechanics and Conditions

- a) Campaign Period is from **15th March 2019** to **31st May 2019** (3 months) ("Campaign Period"), both dates inclusive.
- b) Each DuitNow transaction sent / received to / from a unique DuitNow ID with a minimum amount of RM10 each day during the Campaign Period earns one (1) contest entry.
- c) DuitNow ID is considered unique when an Eligible Participant initiates a transaction to/from a DuitNow ID for the first time on a particular day during the Campaign Period.
- d) Duitnow Transactions to the same DuitNow ID (more than one) on the same day will not be accepted as a qualified entry considered unique.
- e) There are 2 categories of winners: Monthly Winner and Lucky Winner category.
- f) For the monthly category, the Eligible Participant must :-
  - register for DuitNow ID and
  - perform at least one (1) DuitNow transaction to a unique DuitNow ID during the Campaign Period.
- g) For the lucky category, the Eligible Participant can
  - register for DuitNow ID before or during the Campaign period and
  - perform at least one (i) DuitNow transaction to a unique DuitNow ID during the said Campaign Period.
- h) The winning criterias are as follows:

Category	Criteria to Win
Monthly	1. Register DuitNow with Maybank during Campaign period 2. Perform DuitNow transaction to/from unique DuitNow ID during Campaign period 3. Top 3 highest transaction per month will win (In case of tie, highest amount will be taken into consideration)

<b>Lucky</b>	1. Register DuitNow with Maybank before/during Campaign period 2. Perform DuitNow transaction to/from unique DuitNow ID during Campaign period
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Table 1.0 Criteria to Win

### 3.0 Rewards

a) Rewards for the Campaign are as follow:

Category of Winners	Number of Winners per Month	Prize per Winner	Number of Month	Total Number of Winners
Monthly Winner	3	iPhone XS 64G	3	9
Lucky Winners	1	RM1,000	3	3

Table 2.0: Prizes

- b) Each Eligible Participant is entitled to win once throughout the Campaign Period. Reward(s) is/are non-transferable. Winners will be contacted for verification by Maybank after the Campaign Period.
- c) Winners will receive the Reward(s) within three (3) months after the end of the Campaign Period.
- d) Rewards will be given to Eligible Participant who meet the criteria stated in Table 1.0
- e) **Monthly Winners** are based on meeting the criteria stated and top 3 highest number of transactions performed in that month.
- f) **Lucky Winners** are based on meeting the criteria stated on a random basis.

### 4.0 Selection of Winners

- a) During the Campaign Period, nine (9) Winners will be rewarded for Monthly Category and three (3) Winners will be rewarded for Lucky Category.
- b) Maybank shall make three (3) attempts within two (2) business days in calling each of the Shortlisted Winners at the latest number furnished to Maybank as shown in Maybank's records.
- c) In the event that Maybank is unable to contact a particular shortlisted Winner, including but not limited to, no reply, number not in use and no connection, the shortlisted Winner will automatically be disqualified and Maybank reserves the right to proceed to contact the next shortlisted Winner.
- d) Any Winner(s) whose Maybank account has been closed or terminated before any Prize has been awarded shall not be entitled for the Prize.

## 5.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via the Maybank2u and/or the determination of the Participants' eligibility for the Prize. And Maybank shall not be liable to compensate the Eligible Participant in any manner whatsoever in such circumstances.
- b) The selection of Winners will be made solely by Maybank. All matters relating to this Campaign, including the determination of Winners, is final, binding and conclusive. No correspondence, protests or appeals will be entertained.
- c) Maybank reserves to substitute or change the Prizes with a similar value at its absolute discretion.
- d) Maybank reserves to amend, cancel, suspend or terminate this Campaign or the Terms and Conditions and other rules and regulations including the mechanism of the Campaign and any part thereof at its absolute discretion upon prior notice of twenty one (21) days via Maybank2u website ([www.maybank.com.my](http://www.maybank.com.my)) and/or through any other mode in the absolute discretion of Maybank.
- e) For the avoidance of doubt, the amendment, cancellation, suspension or termination by Maybank shall not entitle the Eligible Participant or any other persons whatsoever to make any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the act of amendment, cancellation, suspension or termination.
- f) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Participants a result of any Eligible Participant participating in this Campaign. Furthermore, Maybank shall not be liable for any default of this obligation under the Campaign due to any force majeure-event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- g) The Eligible Participant shall indemnify Maybank, its affiliates, agent and sponsors from and against all liability, cost, loss or expenses suffered thereby as a result of the Eligible Participants' breach of any Terms and Conditions and/or the rules and regulations of the Campaign.
- h) The Terms and Conditions of this Campaign shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- i) Maybank may at its discretion disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or found or suspected of tampering with the Campaign and/or its process or the operation of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign and/or the eligible channel.
- j) In the event of a disqualification after the Prize has been awarded, Maybank reserves the right to demand for the return of the Prize or payment of its value from the ineligible Participant.
- k) Any such variation of any of the terms and conditions herein shall be binding on the Participants and be deemed to be brought to their attention through any notice displayed at Maybank2u website.
- l) Eligible Participants also agree and consent to such details including without limitation personal data or information being processed and used by Maybank for:
  - i. the purposes of the Campaign;
  - ii. marketing and promotional activities conducted in such manner as Maybank deems fit in any media including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through

newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Eligible Participant. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.

- m) For information, enquiries, feedbacks and/or complaints related to the Campaign, the Participants may speak to Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedbacks and/or complaints, the Eligible Participant may choose to e-mail Maybank via the feedback form at Maybank2u website ([www.maybank.com.my](http://www.maybank.com.my))