# RevPAY (Malaysia E-banking) Taobao 520 with Maybank QRPay Promotional Campaign Terms & Conditions



RevPAY (Malaysia E-banking) Taobao 520 with Maybank QRPay Campaign ("Campaign") is organised by Revenue Harvest Sdn. Bhd. (621984-T) ("Revenue") and shall be subject to the Terms and Conditions herein. This promotional campaign is a collaboration between Maybank QRPay and Revenue. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Malayan Banking Berhad and Maybank Islamic Berhad (collectively referred to as "Maybank") in respect of the Campaign shall be final and binding.

### 1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account or Maybank Anytime Everywhere ("MAE") customers and are registered to utilise Maybank QRPay (QRPay), which is an electronic payments platform utilising Quick Response (QR) codes included as a functionality of the Maybank app. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as the "Eligible Customers").
- b) The eligibility of users for QRPay is governed by the Terms and Conditions of the respective product. Eligibility for usage of QRPay is a primary prerequisite for eligibility in to this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years ("minor"), they must obtain the consent of their parent and/or legal guardian to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the minor have obtained the prior consent of their parent and/or legal guardian. These Terms and Conditions will be applicable to their parent and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.
- d) Place any amount on Taobao® Marketplace (http://world.taobao.com) (including its regional websites) or the Tmall.com<sup>TM</sup> Global Platform (http://www.tmall.com) and successfully check out with Maybank Malaysia e-Banking services (Taobao Desktop) via Maybank QRPay during the Campaign Period ("Eligible Transaction").

## 2.0 Campaign Mechanics and Conditions

- a) This Campaign commences on 27<sup>th</sup> April 2019 00:00:00 and ends on the 5<sup>th</sup> May 2019 23:59:59 Malaysia Time ("Campaign Period") both dates inclusive.
- b) During the Campaign Period, registered members of Taobao® Marketplace or the Tmall Global Platform members who completed an Eligible Transaction will be entitled for RM20.00 discount with a minimum spend of RM150.00 per transaction.

1	Discount	RM20.000
2	Capping	RM30,000 (first 1,500 promo codes)
3	Minimum Qualifying Purchase	Minimum spend of RM150.00
4	Promo Code	REV520 (limited to one time usage per Eligible Customer for the entire campaign period, while stocks lasts)
5	Payment Method	Maybank QRPay only

# Example:

	Scenario	Eligible discount value when applying	Amount	to	pay	after
		promo code	applying promo code			
a	Purchases total RM100.00	No discount given.	RM100.0	0		
b	Purchases total RM150.00	Discount value of RM20.00	RM130.0	0		

- c) Purchase must be made with revPAY Malaysia E-banking (Desktop) via Maybank QRPay and the promo code, "REV520" have to be applied upon payment.
- d) Each Eligible Customer shall only be entitled to use the promo code "REV520" once (1) during the Campaign Period, after which time any further attempt to use such promo code will not result in receipt of such discount. In the case where a transaction is processed with the provision of such discount per (b) above and such transaction occurs with a merchant not listed in Appendix I herein for any reason whatsoever, non-exhaustively including undisclosed or undiscovered technical failure, regardless of whether such transaction was made inadvertently or maliciously, Maybank reserves the right to immediately take appropriate action on the Eligible Customer's account for the invalid amount
- e) By inputting the promo code "REV520" during the QRPay payment process in the field 'Promo Code', Eligible Customers will receive the discount described in Example (b) above, off the retail price of their purchase at the Merchants, subject always to the provisions herein.
- f) Each Eligible Customer shall only be entitled to use a maximum total of one (1) promo code during the Campaign Period, after which time any further attempt to use such promo code will not result in receipt of such discount.
- g) Promo code will be distributed through Maybank platforms (Official Maybank Facebook, Instagram, Twitter, WeChat, Maybank app and Maybank2u promo page) and Revenue Platforms (Official RevPAY Facebook, Instagram, and EDM) only.
- h) Discount value will be reflected with immediate effect once the promo code is applied during the payment completion page.

#### 3.0 General Terms & Conditions

- a) In the event that the Campaign is ceased or suspended by the relevant authorities or due to network attack or system fault, or other factors beyond the control of the Alipay® Platform, Taobao® Marketplace, Tmall.com<sup>TM</sup> Platform, any other platforms operated by Alibaba Group (collectively the "Platforms"), the Campaign may be terminated immediately by Revenue Harvest and the Customers shall have no recourse against the Platforms or Revenue.
- b) Despite the collaboration between Revenue, Alipay® Platform, Taobao® Marketplace and the Tmall Platform in promoting the Campaign, Revenue is solely responsible for sponsoring the cash back, and organizing and executing the Campaign. Any questions or concerns relating to the Campaign should be made to Revenue.
- c) Revenue's decision on all matters relating to the Campaign will be final and binding, including the determination of Recipients and cash back. No correspondence, protests or appeals will be entertained.
- d) Revenue reserves the right to alter, shorten, cancel, suspend or terminate this Campaign or any part thereof by giving at least five (5) days' prior notice via revPAY Facebook (www.facebook.com/revPAY.com.my) and/or through any other mode in the absolute discretion of Revenue.
- e) For the avoidance of doubt, the alteration, shortening, cancellation, suspension or termination by Revenue shall not entitle Eligible Customers or any other persons whatsoever to any claim or compensation against Revenue for any losses or damages suffered or incurred as a direct or indirect result of the act of alteration, shortening, cancellation, suspension or termination.
- f) Sellers on Taobao® Marketplace and Tmall.com<sup>TM</sup> Platform and the parcel forwarders are responsible for selling and after sales services. Neither of the Platforms nor Revenue is involved in the sales process and will not assume any responsibility for any product quality issues relating to products purchased by Customers on the Taobao® Marketplace or Tmall.com<sup>TM</sup> Platform or any other platforms operated by Alibaba Group.
- g) By participating in this Campaign, the Eligible Customers agree to be bound by these Terms and Conditions. The Platforms and Revenue reserve the right to amend the Terms and Conditions and the amended and restated terms and conditions will be published on the official campaign website. The Eligible Customers' continued participation in this Campaign after the publication of the amended and restated terms and conditions will be deemed as the Eligible Customers' acceptance of the

- amended and restated terms and conditions. Revenue reserve the right in their sole and absolute discretion to cancel, modify or suspend this Campaign in whole or in part, without liability to the Eligible Customers. Revenue reserve the right to disqualify the Eligible Customers in its sole discretion.
- h) To the fullest extent permitted by law, by participating in this Campaign, the Eligible Customers agree that the Eligible Customers will not hold the Platforms, Revenue or their officers, servants, employees, representatives and/or agents (including without limitation, any third-party service providers that Platforms or Revenue may engage for the purposes of this Campaign), liable for any loss or damages that the Eligible Customers may incur, in connection with the Campaign.
- i) The Eligible Customers hereby give their consent to and authorize the Platforms and Revenue to disclose the Eligible Customers' particulars to the appointed representatives engaged by the Platforms and Revenue solely for the purposes of this Campaign, if any, and the disclosure of such particulars to any third party service providers will be limited to the Eligible Customers' name, email address and telephone number and will be used only in relation to and for purposes of this Campaign and in the manner in accordance with the provisions of Personal Data Protection Act 2010.
- j) Neither Platforms nor Revenue will be responsible for any late, lost, delayed, incomplete, illegible, misdirected or undeliverable entries, responses, or other correspondence, whether by e-mail or otherwise.
- k) The Platforms and/or Revenue will not be liable for any default due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, epidemic, pandemic, technical or system failure or any event beyond the reasonable control of Promoters.
- 1) Disclaimer: TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT WILL ANY OF THE PLATFORMS AND/OR REVENUE BE LIABLE TO THE ELIGIBLE CUSTOMERS FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF USE, DATA, BUSINESS OR PROFITS) ARISING OUT OF OR IN CONNECTION WITH THE ELIGIBLE CUSTOMERS PARTICIPATION IN THIS CAMPAIGN, WHETHER SUCH LIABILITY ARISES FROM ANY CLAIM BASED UPON CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, AND WHETHER OR NOT THE PLATFORMS AND/OR REVENUE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE.
- m) Words denoting the singular include the plural and vice versa.
- n) In the event of a conflict in the interpretation of this Terms and Conditions and any translation of it in any language, the English version of this Terms and Conditions shall prevail.