



ULTRABOOSTER CAMPAIGN 2025 ("Campaign") TERMS AND CONDITIONS

This Campaign is organised by Malayan Banking Berhad (Company Registration No.: 196001000142) and Maybank Islamic Berhad (Company Registration No: 200701029411) (collectively referred to as "**Maybank**"). By participating in this Campaign, the **Eligible Participant(s)** (as defined below) hereby expressly agrees to be bound by these terms and conditions ("**Terms and Conditions**") and any decision made by Maybank in respect of the Campaign shall be final and binding.

1.0 The Campaign Period

This Campaign commences from 1st May 2025 and will end on 31st August 2025 ("**Campaign Period**"), both dates inclusive.

2.0 Eligibility Criteria

2.1 This Campaign is open to all new and existing Maybank Privilege customers aged 18 years and above, and applicable to both Malaysian and non-Malaysian citizens who fulfil both of the following requirements:

(a) **Maybank Privilege** customers who open **and/or** maintain:

- (i) Any combination or single product of Deposits//Investment Accounts and the investment must be between RM50,000 to RM250,000; **OR**
- (ii) Any combination or single product of financing, Deposits/Investment Accounts and the investment must be between RM250,000 to RM1,000,000; **and**

(b) is not an employee of Maybank and its group of companies.

[hereinafter will be referred to as "**Eligible Participant(s)/Winner(s)**"]

3.0 Campaign Details

3.1 Participating Products

Participating Product Category	Qualifying Criteria
INVESTMENT	Refer to Clause 4.1
LIFE INSURANCE/FAMILY TAKAFUL	Refer to Clause 4.2
MORTGAGE	Refer to Clause 4.3
MAYBANK ISLAMIC GOLD ACCOUNT-I (MIGA-i)	Refer to Clause 4.4
DEPOSIT/INVESTMENT ACCOUNT	Refer to Clause 4.5
NEW MAYBANK PRIVILEGE ONBOARDING	Refer to Clause 4.6
NEW ISLAMIC WEALTH MANAGEMENT (IWM) TAGGING	Refer to Clause 4.7

[hereinafter referred to as the "**Participating Product(s)**"]

3.2 Campaign Rewards

No.	Prize Category	Rewards
(a)	Special Prize	4x Apple iMac worth RM5,799 each, based on a random draw basis.
(b)	Investment	First two hundred (200) Eligible Participants with a minimum single or combined investment amount of RM25,000 – RM99,999 with a minimum sales charge of 1.5% for Unit Trust/Shariah Compliant Unit Trust Funds & Structured Product/ Islamic Structured Products as per Clause 4.1 during the Campaign Period will be rewarded with an Artic Hunter Backpack worth RM125 each and entries to the Special Prize , on a first-come, first-served basis.
		First one hundred (100) Eligible Participants with minimum single or combined investment amount of RM100,000 and above (minimum RM250,000 for Retail Bond/Sukuk) with minimum sales charge of 1.5% for Unit Trust/Shariah Compliant Unit Trust Funds & Structured Product/ Islamic Structured Products, 1.3% for Retail Bond/Retail Sukuk as per Clause 4.1 during the Campaign Period will be rewarded with a Antler Luggage worth RM499 each and entries to the Special Prize , on a first-come, first-served basis.
(c)	Life Insurance/ Family Takaful	First two hundred (200) Eligible Participants with minimum Basic Annualized First Year Premium/Contribution (AFYP/AFYC) of RM4,800 & above or minimum Single Premium/Contribution of RM10,000 & above (Dynamic Invest/Dynamic Horizon**) as per Clause 4.2 below during the Campaign Period will be rewarded with a OSIM Eye Massager worth RM218 each and entries to the Special Prize , on a first-come, first-served basis.
(d)	Mortgage	First fifty (50) Eligible Participants with minimum accepted home loan/financing of RM300,000 and above as per Clause 4.3 below during the Campaign Period will be rewarded with a Xiaomi Smart Speaker worth RM150 each and entries to the Special Prize , on a first-come, first-served basis.
(e)	MIGA-i	First two hundred (200) Eligible Participants with minimum investment of RM20,000 and above in a single or combined transaction as per Clause 4.4 below during the Campaign Period will be rewarded with RM80 worth of MIGA-i and entries to the Special Prize , on a first-come, first-served basis.
(f)	Deposits & Investment Account	Eligible Participants who taken up other product(s) within the campaign and achieved specific ADB growth thresholds minimum Average Daily Balance (ADB) growth of RM10,000 & above as per Clause 4.4 during the Campaign, will be rewarded with an additional bonus interest/profit rate and entries to the Special Prize , on a first-come, first-served basis.
(g)	New Maybank Privilege Onboarding	First two hundred and fifty (250) Eligible Participants who onboard to Maybank Privilege and take up any Participating Products during the Campaign Period as per Clause 4.6, will be rewarded with a

		Petronas Gift Card worth RM50 each , on a first-come, first-served basis.
(h)	New Islamic Wealth Management (IWM) Customer	First fifty (50) IWM tagged Eligible Participants who take up Shariah compliant/ Islamic Participating Products as per Clause 4.7, during the Campaign Period will be rewarded with a Petronas Gift Card worth RM50 each , on a first-come, first-served basis.

3.3 Campaign Mechanics

- 3.3.1 Eligible Participants will be eligible for the Campaign Reward subject to the fulfilment of the Qualifying Criteria for each product as set out below in Clause 4.1; 4.2; 4.3; 4.4; 4.5; 4.6; **and/or** 4.7.
- 3.3.2 Entries are automatically tracked. No Campaign entry forms or registration are required.
- 3.3.3 Campaign Reward for 3.2 (a) Special Prize are subject to number of entries as set out in Clause 4.1; 4.2; 4.3; 4.4 and/or 4.5
- 3.3.4 Campaign Reward for 3.2 (b) Investment is subject to Qualifying Criteria as set out in Clause 4.1 below.
- 3.3.5 Campaign Reward for 3.2 (c) Life Insurance/Family Takaful is subject to Qualifying Criteria as set out in Clause 4.2 below.
- 3.3.6 Campaign Rewards for 3.2 (d) Mortgage is upon the acceptance of the loan/financing as set out in Clause 4.3 below.
- 3.3.7 Campaign Rewards for 3.2 (e) MIGA-i is subject to the Qualifying Criteria as set out in Clause 4.4 below.
- 3.3.8 Campaign Rewards for 3.2 (f) Deposit/Investment Account is subject to the Qualifying Criteria as set out in Clause 4.5 below.
- 3.3.9 Campaign Rewards for 3.2 (g) New Maybank Privilege Onboarding is subject to the Qualifying Criteria as set out in Clause 4.6 below.
- 3.3.10 Campaign Rewards for 3.2 (h) is New Islamic Wealth Management (IWM) Customer subject to the Qualifying Criteria as set out in Clause 4.7 below.
- 3.3.11 Each Eligible Participant is entitled to receive multiple Campaign Rewards except for the Special Prize. Each Eligible Participant can either win the Special Prize only once, based on a random draw basis.
- 3.3.12 The entitlement of Eligible Participants to the Campaign Reward will be determined within three (3) months after the end of the Campaign Period (i.e. 30th November 2025).

4.0 Campaign Terms and Conditions – Participating Products

4.1 Investment

Participating Product Category	Type/Description of Participating Products	Rewards Category	Qualifying Criteria	Entries to the Special Prize
INVESTMENT		Tier 1: First 200 x Artic Hunter Backpack worth RM125 each (a) First one hundred and twenty (120) Eligible Participants for uptake of Conventional investment products.	Minimum single or combined investment amount of RM25,000 – RM99,999 during the Campaign Period.	10x
	(a) Unit Trust/Shariah Compliant Unit Trust funds (minimum sales charge of 1.5%)*	(b) First eighty (80) Eligible Participants for uptake of Islamic investment products.		
	(b) Structured Products/Islamic Structured Products (minimum sales charge of 1.5%) (c) Retail Bonds/Retail Sukuk (minimum sales charge of 1.3%) <i>*Note: Excluding Amanah Saham Nasional Berhad (ASNB) variable funds</i>	Tier 2: First 100 x Antler Luggage worth RM499 each (a) First sixty (60) Eligible Participants for uptake of Conventional investment products. (b) First forty (40) Eligible Participants for uptake of Islamic investment products.	Minimum single or combined investment amount of RM100,000 & above (minimum RM250,000 for Retail Bond/Sukuk) during the Campaign Period.	15x

4.1.1 The Campaign is open to the following three (3) types of investment products:

	Types of Investment Products	Description
(a)	Unit Trust/Shariah Compliant Unit Trust funds	Open to Unit Trust/Shariah Compliant Unit Trust funds (exclude ASNB variable funds) with minimum 1.5% sales charge
(b)	Structured products/Islamic Structured products	Open to all Structured Products/Islamic Structured Products distributed by Maybank with minimum 1.5% sales charge
(c)	Retail Bonds/Retail Sukuk	Open to all Retail Bonds/Retail Sukuk with minimum RM250,000 & 1.3% sales charge

[hereinafter referred to as **"Investment Product(s)"**]

4.1.2 Eligible Participants must make an investment on any of the Investment Products(s) with a minimum of RM25,000 in a single or combined transaction(s) during the Campaign Period.

4.1.3 First two hundred (200) Eligible Participants with minimum investment amount of RM25,000 to maximum investment of RM99,999 in a single or combined transaction(s) with a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) during the Campaign Period will be rewarded with an Artic Hunter Backpack worth RM125 each and 10x entries to the Special Prize, on a first-come, first-served basis. Of the 200 rewards, 120 are allocated for conventional investment products and 80 are allocated for Islamic investment products.

4.1.4 First one hundred (100) Eligible Participants with minimum investment amount of RM100,000 and above in a single or combined transaction(s) (RM250,000 for Retail Bond/Sukuk) with a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) during the Campaign Period will be rewarded with a Antler Luggage worth RM499 each and 15x entries to the Special Prize, on a first-come, first-served basis. Of the 100 rewards, 60 are allocated for conventional investment products and 40 are allocated for Islamic investment products.

4.2 Life Insurance /Family Takaful

Participating Product Category	Type/Description Participating Products	Rewards Category	Qualifying Criteria	Entries to the Special Prize
Life Insurance/ Family Takaful	(a) Smart Wealth (b) Smart Waris (c) Smart Cash Xtra (d) Smart Flexi Plus (e) Takaful Smart Plus (f) Smart Family Medic (g) Smart Saver Xtra (h) Smart Income (i) Smart Golden Life (j) Dynamic Invest (k) Dynamic Horizon**	First 200x OSIM Eye Massager worth RM218 each (a) First one hundred and twenty (120) Eligible Participants for uptake of Conventional savings/ investment products. (b) First eighty (80) Eligible Participants for uptake of Takaful savings/ investment products	Minimum basic AFYP/AFYC of RM4,800 to RM9,999 (regular premium/contribution) during the Campaign Period	10x
			Minimum of RM10,000 in basic AFYP/AFYC (for regular premium/ contribution) or in Single Premium/ Contribution (Dynamic Invest/Dynamic Horizon**) during the Campaign Period	15x

4.2.1 The Campaign is open to the following selected Life Insurance policies/Family Takaful certificates:

Regular Premium/Contribution	(a) Smart Wealth (b) Smart Waris (c) Smart Cash Xtra (d) Smart Flexi Plus (e) Takaful Smart Plus (f) Smart Family Medic (g) Smart Saver Xtra (h) Smart Income (i) Smart Golden Life
Single Premium/Contribution	(j) Dynamic Invest (k) Dynamic Horizon**

[hereinafter referred to as “Life Insurance or Family Takaful Products”]

- 4.2.2 Eligible Participants are required to sign-up for new Life Insurance or Family Takaful Products with the minimum premium/contribution amount of Annualized First Year Premium/Contribution (**"AFYP/AFYC"**) of RM4,800 to RM9,999 or minimum RM10,000 and above (single premium/contribution – Dynamic Invest/Dynamic Horizon**) during the Campaign Period.
- 4.2.3 The minimum premium/contribution amount of basic AFYP/AFYC applies to Regular Premium/Contribution per policy/certificate issuance, and Single Premium/Contribution for 'Dynamic Invest' & 'Dynamic Horizon'**, inclusive of the Enricher Premium/Contribution.
- 4.2.4 The premium/contribution amount is not inclusive of Single or Regular Top-Up for all Life Insurance/Family Takaful Products.
- 4.2.5 Payment method: Annual Payment Mode (**"APM"**) and Half Yearly Payment Mode (**"HPM"**) with payment made from Maybank Credit Card/Ikhwan Card or transfer of fund from Maybank savings or current account.
- 4.2.6 All Life Insurance policies or Family Takaful certificates are subjected to a free look period. Cancelled or surrendered policies/certificates during the Campaign Period will not be considered for the Campaign Rewards.
- 4.2.7 The First two hundred (200) Eligible Participants with the Basic Annualized First Year Premium/Contribution (**"AFYP/AFYC"**) of RM4,800 and above (regular premium/contribution) or minimum RM10,000 (single premium/contribution – Dynamic Invest/Dynamic Horizon**) during the Campaign Period will be rewarded with an OSIM Eye Massager worth RM218 each, on a first-come, first-served basis. Of the two hundred (200) rewards, one hundred and twenty (120) are allocated for Life Insurance products and eighty (80) are allocated for Family Takaful products.
- 4.2.8 Eligible Participants with the Basic Annualized First Year Premium/Contribution (**"AFYP/AFYC"**) of RM4,800 to RM9,999 (regular premium/contribution) during the Campaign Period will be rewarded with 10x entries to the Special Prize.
- 4.2.9 Eligible Participants with the Basic Annualized First Year Premium/Contribution (**"AFYP/AFYC"**) or Single Premium/Contribution (Dynamic Invest/Dynamic Horizon**) of minimum RM10,000 and above during the Campaign Period will be rewarded with 15x entries to the Special Prize.

**subject to management approval

4.3 Mortgage

Participating Product Category	Type/Description of Participating Products	Reward Category	Qualifying Criteria	Entries to the Special Prize
Mortgage	Open to: <ul style="list-style-type: none"> Finance purchase of completed or under construction residential and commercial properties via subsales or direct from developer; Refinancing; redraw, remortgage Overseas Mortgage Loans, Foreign Currency Offshore Property Financing-i ("FCOPF-i"); Conventional and Islamic financing; 	First 50x Xiaomi Smart Speaker worth RM150 each with loan/financing executed	Minimum home loan/financing acceptance of RM300,000 to RM799,999 during the Campaign Period.	5x
		(a) First twenty-five (25) Eligible Participants for uptake of conventional loan. (b) First twenty-five (25) Eligible Participants for uptake of home financing.	Minimum home loan/financing acceptance of RM800,000 and above during the Campaign Period.	10x

- 4.3.1 The Campaign is open to new Conventional /Islamic Home Financing facilities for completed or under construction residential and commercial properties amounting to a minimum of RM300,000.
- 4.3.2 Recognition of Conventional/Islamic Home Financing facilities is based on acceptance date of the offer during the Campaign Period or one month after the Campaign Period (i.e 30 September 2025).
- 4.3.3 The Eligible Participants with accepted home loan/financing amount of minimum RM300,000 to RM799,999 during the Campaign Period will also be rewarded with 5x entries to the Special Prize.
- 4.3.4 Eligible Participants with accepted home loan/financing amount of minimum RM800,000 and above during the Campaign Period will also be rewarded with 10x entries to the Special Prize.
- 4.3.5 The First fifty (50) Eligible Participants with executed home loan/financing amount of minimum RM300,000 and above during the Campaign Period or one (1) month after will be rewarded with a Xiaomi Smart Speaker worth RM150 each, on a first-

come, first-served basis. Of the fifty (50) rewards, twenty-five (25) are allocated for conventional loan and twenty-five (25) are allocated for home financing.

- 4.3.6 The determination of winners for the Special Prize & Xiaomi Smart Speaker will be subject to the execution of the loan/financing security documents during or within one month after the Campaign Period ends.

4.4 **MIGA-i**

Participating Product Category	Type/Description of Participating Products	Reward Category	Qualifying Criteria	Entries to the Special Prize
MIGA-i	Open to new and existing MIGA-i account holders with minimum MIGA-i investment of RM20,000 and above in a single or combined transaction during Campaign Period.	First 200 x RM80 worth of MIGA-i each	Based on minimum MIGA-i investment of RM20,000 and above in a single or combined transaction during Campaign Period.	5x

- 4.4.1 The Campaign is open to Eligible Participants with minimum MIGA-i investment of RM20,000 and above in a single or combined transaction during the Campaign Period.
- 4.4.2 The First two hundred (200) Eligible Participants with minimum investment of RM20,000 and above in a single or combined transaction during the Campaign Period will be rewarded with RM 80 worth of MIGA-i and 5x entries to the Special Prize, on a first-come, first-served basis.
- 4.4.3 The reward of RM80 worth of MIGA-i will be credited to the winners' MIGA-i account within four (4) months after the end of the Campaign Period i.e. by 31st December 2025.

Note: Maybank Islamic is a member of PIDM. MIGA-i is not protected by PIDM.

4.5 Deposit/Investment Account

Participating Product Category	Type/Description of Participating Products	Qualifying Criteria	Reward
Deposit/Investment Account	Open to Eligible Participants who newly open and existing a PMI/PMA-i account during the Campaign Period.	Maintain a minimum Average Daily Balance (ADB) growth of RM10,000 & above throughout the Campaign Period.	Eligible Customers who have fulfilled the Campaign Enrolment Criteria, and taken up other product(s) within the campaign, and achieved specific ADB growth thresholds will be rewarded with entries to the Special Prize and an additional bonus interest/profit rate as table below.

ADB Growth Range (RM)	Bonus Interest/Profit ¹ (%) p.a			Entries to Special Prize
	ADB Growth	ADB Growth + 1 Product	ADB Growth + 2 Products	
RM10K – RM50K	0.40%	0.60%	0.80%	2x
RM50K – RM100K	0.45%	0.65%	0.85%	5x
RM100K – RM200K	0.60%	0.80%	1.00%	8x
RM200K – RM250K	0.65%	0.85%	1.15%	12x

The Bonus Interest/Profit is calculated based on the Incremental ADB and the number of participating product(s) taken up. ADB Growth is a mandatory criterion.

- 4.5.1 Campaign is open to the following Eligible Participants ("Account Holders"):
- who hold new or existing PMI*** or PMA-i**** ("Account") (which may consist of individuals or joint account holders);
 - whose Account(s) have not been suspended or terminated by Maybank. Dormant accounts shall not be considered;
 - who has not breached any agreement with Maybank; and
 - who is not an employee of Maybank

****Maybank is a member of PIDM. Private Banking Account is protected by PIDM up to RM250,000 for each depositor.*

*****Maybank Islamic is a member of PIDM. Premier Mudharabah Account-i is not protected by PIDM. Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits at www.maybank2u.com.my for further details.*

- 4.5.2 Eligible Participants must maintain a minimum Average Daily Balance ("**ADB**") growth of RM10,000 and up to a maximum of RM250,000 for each respective month in the PMI/PMA-I during the Campaign Period.

4.5.3 Bonus Interest/Profit Calculation Formula shall be termed as below:

$$\text{Incremental ADB} \times \text{Bonus Interest/Profit Rate} \times \text{No. of Participating Days} / \text{No of Days in a Year}$$

^ Non-leap year = 365 days

4.5.4 Bonus Interest/Profit will be credited to the Account within 60 business days of the following month or on such other date (within 90 business days) as determined by Maybank. In the event that the Account is closed before the Bonus Interest/Profit is credited, no Bonus Interest/Profit shall be paid to the Eligible Customer.

4.5.5 Bonus Interest/Profit are paid on first-come, first-served basis, subject to the Campaign limit availability.

4.5.6 The Baseline calculation is as follows:

- i. -The Baseline for the Campaign is a moving baseline, that is on 30/04/2025, 31/05/2025, 30/06/2025 and 31/07/2025.
- ii. The ADB Baseline is illustrated below: -

ADB Baseline	Deposit Placement Date
30/04/2025	01/05/2025 – 31/05/2025
31/05/2025	01/06/2025 – 30/06/2025
30/06/2025	01/07/2025 – 31/07/2025
31/07/2025	01/08/2025 – 31/08/2025

- iii. The ADB growth refers to the difference in the ADB account for the current month minus ADB in the previous month according to the respective baseline.

4.5.7 Other Conditions: -

- a. Treatment of Eligible Customers with Multiple Eligible Accounts, this includes customers holding more than one eligible account type (i.e. PM1 & PM1, PMA-i & PMA-i, PM1 & PMA-i, PM1 & PBA, PM1 & PBA-i, PMA-i & PBA or PMA-i & PBA-i)
 - i. Bonus Interest/Profit will be paid to the Account with the highest monthly Incremental ADB.
- b. After the Campaign Period, no Bonus Interest/Profit shall be awarded to the Account and prevailing interest/profits rates shall apply.
- c. Eligible Customers may be eligible for the Bonus Interest/Profit in one of the calendar months, but may not be eligible for Bonus Interest/Profit in the following month due to non-fulfilment of any of the eligibility criteria.

4.6 **New Maybank Privilege Onboarding**

Participating Product Category	Type/Description of Participating Products	Rewards	Qualifying Criteria
New Maybank Privilege Onboarding	First 250 Eligible Participants who onboard to Privilege service and take up any participating products.	250 x Petronas Gift Card worth RM50 each.	Take up any of the participating product and fulfil the minimum criteria for respective products.

- 4.6.1 This Campaign is open to the first two hundred and fifty (250) Eligible Participants who onboard to Maybank Privilege and take up any participating products.
- 4.6.2 Eligible Participants are required to take up any of the participating products and fulfil the minimum criteria for respective products.
- 4.6.3 The First two hundred and fifty (250) Eligible Participants who onboard to Maybank Privilege and take up any of the participating products during the Campaign Period will be rewarded with a Petronas Gift Card worth RM50 each.

4.7 **New Islamic Wealth Management (IWM) Tagging**

Participating Product Category	Type/Description of Participating Products	Rewards	Qualifying Criteria
New Islamic Wealth Management (IWM) Tagging	First 50 newly IWM tagged Eligible Participants who take up participating Islamic products.	50x Petronas Gift Card worth RM50 each	Take up any of the participating products and fulfil the minimum criteria for respective products.

- 4.7.1 The Campaign is open to First fifty (50) newly IWM tagged Eligible Participants who take up participating Islamic products.
- 4.7.2 Eligible Participant is required to take up any of the participating Islamic products and fulfil the minimum criteria for respective products.
- 4.7.3 The First fifty (50) newly IWM tagged Eligible Participants and take up participating Islamic products during the Campaign Period will be rewarded with a Petronas Gift Card worth RM50 each.

Participating Product Category	Type/Description of Participating Product	Qualifying Criteria
INVESTMENT	1. Shariah Compliant Unit Trust funds* 2. Islamic Structured Products <i>*Note: Excluding Amanah Saham Nasional Berhad (ASNB) variable funds</i>	Minimum investment of RM25,000 and above in a single or combined transaction(s) during the Campaign Period with a minimum sales charge of 1.5%.
	3. Retail Sukuk	Minimum investment of RM250,000 and above in a single or combined transaction(s) during the Campaign Period with a minimum sales charge of 1.3%.
	4. MIGA-i	Minimum investment of RM20,000 and above in a single or combined transaction(s) during the Campaign Period.
TAKAFUL	(a) Smart Waris (b) Takaful Smart Plus (c) Smart Income (d) Dynamic Horizon**	Minimum Basic Annualized First Year Contribution (AFYC) of RM4,800 and above or Single Contribution of RM10,000 and above during the Campaign Period.

5 Campaign Rewards Fulfilment

- 5.1 All Campaign Rewards are not exchangeable for cash, credit or kind. Maybank has the right to replace the Campaign Rewards with item(s) of equivalent value with twenty-one (21) calendar days' prior notice through the Maybank Privilege Maybank2u web page at maybank.my/privilege.
- 5.2 The entries received for the Special Prize of each Eligible Participant can be overlapped across multiple products if they meet the Qualifying Criteria during the Campaign Period.
- 5.3 Maybank is not the supplier of the Campaign Rewards and makes no warranty or representation as to the quality, merchantability **and/or** the fitness for purpose of the gifts provided and shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the Campaign Rewards. Any dispute over the Campaign Rewards provided by the merchant should be resolved directly between Eligible Participants and the respective merchants.
- 5.4 The image(s) of the Campaign Rewards item (if any) in any brochure, marketing or Campaign material relating to this Campaign is for illustrative purposes only.

- 5.5 Eligible Participants who are successful winners of the Campaign Rewards will be contacted within four (4) months after the end of the Campaign Period i.e. by 31st December 2025. The winners will be contacted by a Maybank Personal Financial Advisor from a Maybank branch to assist them on fulfilment of the Campaign Rewards. Three (3) call attempts will be made to the winners based on the current information registered with Maybank and failure to reach the said Eligible Participants will entitle Maybank to select a new winner as replacement.
- 5.6 Once the winners are contacted as stated above in Clause 5.5, the winners will need to verify their home/email address for the purpose of sending the letter of notification, informing the winners of their entitlement.
- 5.7 The winners shall have twenty-one (21) calendar days to respond to the letter of notification upon receipt and claim the Campaign Rewards, after which any unclaimed Campaign Rewards will be deemed void.
- 5.8 Delivery of Campaign Rewards to the winners' branches will be handled by Maybank's appointed courier service company within one (1) month after the winners have responded to the letter of notification.
- 5.9 Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expense or damage whatsoever or howsoever incurred or sustained by the selected winner and/or any other person by reason of, arising from or in connection with the Campaign and/or the usage of the gift and/or of any service, product or facility of any merchant or any transaction that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reason.

6.0 General Terms and Conditions

- 6.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 6.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.
- 6.3 By participating in this Campaign, Eligible Participants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 6.4 By participating in this Campaign, Eligible Participants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected,

processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Participants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 6.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Participants in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 6.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 6.7 Maybank may disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 6.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Participants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.