

## Maybank Tesla Financing Campaign Terms & Conditions

### 1.0 Campaign

- 1.1 The Maybank's Tesla Financing Campaign ("Campaign") is organized by Malayan Banking Berhad (196001000142) (collectively referred to as "Maybank") which shall run from 20<sup>th</sup> July 2023 to 30<sup>th</sup> June 2024 (both dates inclusive) ("Campaign Period").
- 1.2 The Campaign shall be governed by the Terms & Conditions stated herein. By participating in this Campaign, the Eligible Participants (as defined in Clause 2 under "Eligibility" below) hereby expressly agree to be bound by these Terms and Conditions and that any decisions made by Maybank in respect of the Campaign shall be final and binding.

### 2.0 Eligibility

- 2.1 This Campaign is open to all Maybank Premier and Maybank Private customers ("Eligible Participants") who opens and/or maintains:
  - 2.1.1 Any combination or single product of Deposits/Investment Accounts and investments between RM250,000 to RM1,000,000; OR
  - 2.1.2 Any combination or single product of financing, Deposits/Investment Accounts and investments between RM1,000,000 to RM4,000,000; and
  - 2.1.3 The scope of this Campaign is exclusive to the Maybank EV Car financing applications for the purchase of new Tesla models. Such models must be purchased either through the official Tesla Malaysia website at [https://www.tesla.com/en\\_my](https://www.tesla.com/en_my). Applications meeting these criteria shall be eligible for participation.
- 2.2 Submission, approval and disbursement of the financing application for the Eligible Participants must be made during the Campaign Period in order to be eligible to win the Campaign Reward (as defined under "Campaign Mechanics").
- 2.3 The Campaign excludes the employees of the Maybank Group, employees of advertising and promotions agencies, their immediate family members and any other individuals who are involved in organizing, promoting and/or conducting this campaign.

### 3.0 Campaign Mechanics

- 3.1 The first 100 Eligible Participants meeting the criteria below during the Campaign Period will be rewarded with RM 500 to be credited into their Maybank Islamic Gold Account-I (MIGA-i):

Participating Product Category	Participating Product Type/Description	Qualifying Criteria	Campaign Reward
Car Loan	Open to new applications of Conventional Hire Purchase Loan	Applicable for new Tesla models sold by official Tesla Malaysia only	100 Eligible Participants will be rewarded with RM 500 to be credited into their Maybank Islamic Gold Account-I (MIGA-i).

- 3.2 The application of the Car Loan/Financing must be made within the Campaign Period.
- 3.3 To be eligible for the Campaign Rewards, Letter of Offer for the car loan/financing must be accepted during the Campaign Period.

## Maybank Tesla Financing Campaign Terms & Conditions

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### **4.0 Campaign Rewards Fulfilment**

- 4.1 Eligible Participants who are successful winners of the Campaign Rewards (as per paragraph 3.0 above) will be contacted within four (4) months after the end of the Campaign Period i.e. by 31 October 2024. The winners will be contacted by their respective Relationship Managers (RM) or Client Advisors (CA) accordingly on the fulfilment of the Campaign Rewards.
- 4.2 Once the Winners are contacted as stated above in Clause 4.1, they will need to verify their home/email address for the purpose of informing the Winners of their entitlement.
- 4.3 Winners need to open a MIGA-i account for the crediting of the Campaign Rewards, of which failure to comply will result in the Campaign Rewards to be forfeited and not replaced with any other type of rewards.
- 4.4 The Prizes are strictly non-transferable and exchangeable for cash, in part or in full. Maybank reserves the right to substitute the prizes with that of similar value at any time upon giving 21 days' prior notification to the winners. The Bank will notify the Winners through any mode of communication which the Bank deems appropriate.
- 4.5 It shall be the Winners' responsibility to ensure that the mailing address and contact details provided and maintained in the Bank's records are current and updated.
- 4.6 The Campaign Reward is given on an "as is" basis and is neither transferable nor exchangeable and is subject to the Terms and Conditions stated herein and any Campaign Reward that is not claimed within three (3) months from contact with the Winner is made will be forfeited.
- 4.7 The Winners may be required to attend a Campaign Reward presentation ceremony and/or other publicity programs, as and when required, and the Winners consent to any disclosure of the same in any manner as determined by the Bank. Failure to attend the Campaign Reward presentation ceremony and/or other publicity programs may result in the forfeiture of the Campaign Reward.

### **5.0 General Terms and Conditions**

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Participants agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

## Maybank Tesla Financing Campaign Terms & Conditions

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- 5.4 By participating in this Campaign, Eligible Participants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.
- 5.5 In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Participants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
- 5.5.1 the purposes of the Campaign; and
  - 5.5.2 marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: “PDPA” refers to Personal Data Protection Act (2010).

- 5.6 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Participants in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 5.7 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 5.8 Maybank may disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.9 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).