

**MAE Visa Debit Card
FREQUENTLY ASKED QUESTIONS (FAQs)**

No	Question	Answers
A. General Information		
1	Who can apply for MAE Visa Debit Card?	Any customer with valid and active MAE account
2	Are there any fees for MAE Visa Debit Card application?	A fee of RM 8.00 will be charged for successful application. This allows customer to perform unlimited ATM withdrawals from any Maybank ATMs nationwide.
3	Are there any annual fees for MAE Visa Debit Card?	There is a recurring annual fee of RM 8.00 will be charged to customer's MAE account.
4	What is the benefit to customers choosing MAE Visa Debit Card?	<ul style="list-style-type: none"> ▪ Customers simply need to login to MAE by Maybank2u mobile application to apply for a card. ▪ Once applied successfully, the card will be delivered straight to your preferred delivery address. ▪ You can transact conveniently using this card at any Point-of-Sales terminal that accept Visa, anywhere in the world. ▪ You can also use the card to make purchases / online shopping.
5	Can I use this card when I travel overseas?	<p>Absolutely, as long as the merchant accepts Visa card. What's more exciting is with MAE Visa Debit Card, customers get a very competitive exchange rate when shopping overseas!</p> <p>This is also applicable to online shopping charged in foreign currency.</p>
6	I already have a MAE Virtual Card, can I still apply for this card?	Yes, you can. Once you applied, the card will be couriered to the address of your choice during application.

No	Question	Answers
7	What is the MAE Visa Card transaction limit?	<ul style="list-style-type: none"> ▪ Your default purchase limit is set to RM3,000 per day for your safety. If you need a higher limit, simply call our Maybank Group Call Centre at 1-300-88 6688 for assistance ▪ Maximum allowable purchase limit is RM10,000 per month.
8	What is my transaction limit?	Total debiting limit up to RM10,000 per calendar month.
9	What can I do with MAE Visa Debit Card?	<ul style="list-style-type: none"> ▪ You can use it for daily purchases at any terminal that accept Visa via payWave or PIN. You can also link your card to NFC enabled mobile phone eg. Samsung Pay. ▪ You can use MAE card for overseas purchases and withdrawals.
10	Can I cancel my MAE Visa Debit Card?	Yes, you can cancel your MAE Visa Debit Card at any Maybank branches.
11	Who should I contact if I detected any unauthorized transactions from my MAE Visa Debit Card?	You may call our Maybank Group Call Centre (MGCC) as soon as possible to assist you.