

TERMS & CONDITIONS

Money MAE-Hem

Money MAE-Hem (“Contest”) is organised by Malayan Banking Berhad (3813-K) (“Maybank”) and shall be subject to the Terms and Conditions herein. By participating in this Contest, the Eligible Participants (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank with respect to the Contest shall be final and binding.

1.0 Eligibility and Platform

- a) This Contest is open to all Maybank Anytime Everywhere (“MAE”) Individual customers in Malaysia (‘Eligible Participants’).
- b) This Contest is only accessible through the Maybank App (“Contest Platforms”).

2.0 Contest Mechanics and Conditions

- a) The Contest commences on 4 March 2019 until 30 September 2019 (‘the Contest Period’).
- b) Based on the Eligible Transaction performed, Eligible Participants will receive the chance to play the game as illustrated below.

No.	Type of Transaction	Chance earned	Eligibility Period
1	Open MAE account (Successfully on-boarded)	1	4 March - 20th July 2019
2	Reward to the introducer only, upon a customer successful MAE signup with the introducer’s referral code	1	4 March - 30 September 2019

- c) The chances earned will be valid for the campaign period.
- d) The access to the contest can be done via post-login within MAE dashboard.
- e) Maybank will not be held liable for any loss of data and/or Prizes throughout the Contest Period. Any unclaimed chances the Eligible Participant earned shall be considered forfeited and will not be replaced by Maybank. Eligible Participants will be able to and/or allowed to continue participating in the Contest with the same M2U login details. Any previous accumulated chances which were forfeited, and all other previously stored and/or obtained Contest data shall not be recoverable or usable.
- f) Maybank reserves the right to amend the eligibility criteria for the game.

3.0 Prizes

- a) The value of the Prize is randomized for every game. Eligible Participants are required to tap on the coins in the game to win the cash Prizes.
- b) Eligible Participants can win up to RM1,000 per game. The participants are not guaranteed to win prizes for every game played.

- c) Maybank reserves the right to amend the value of the Prizes at any time at its sole and absolute discretion.

4.0 Selection of Winners

- a) The Prizes will be awarded randomly by Maybank's randomiser program based on the Contest participation. Participation in the Contest shall be construed as consent to the usage of said randomiser program and explicit acceptance of any and all Contest results it may produce.
- b) The Winners and the rewards won will be notified through the Contest Platform (MAE via Maybank Mobile App).
- c) Eligible Participants agree that their participation in the Contest shall be understood as providing explicit agreement and consent to allow any and all personal data obtained via the Contest Platform (or otherwise) over the course of the Contest Period to be collected, processed, and used by Maybank in accordance with Maybank's Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank Privacy Notice").
- d) Maybank reserves the right to request for documentation or written proof of identification, age, and place of residence of any for all Winners if there is any relatable campaign happened in the future.
- e) Maybank reserves the right to withdraw the Prizes in the event that the Winners do not comply with the Contest Terms and Conditions.

5.0 General Terms & Conditions

- a) Maybank shall not be held responsible or liable in any manner whatsoever including but not limited to technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human error in the administration and/or processing of the transaction and/or prizes for the Contest.
- b) Maybank reserves the right to amend, shorten, cancel, suspend, or terminate this Contest or any part thereof within twenty one (21) days from the date the Contest commences. Such notice shall be published by Maybank via the Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined at the absolute discretion of Maybank.
- c) For the avoidance of doubt, the amendment, shortening, cancellation, suspension, or termination of this Contest by Maybank shall not entitle the Eligible Participants or any other persons whatsoever to make any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension, or termination.
- d) Maybank shall not be liable for any losses, damages, or costs incurred or suffered by any Eligible Participants as a result of the Eligible Participants participating in this Contest. Furthermore, Maybank shall not be liable for any default of its obligations under the Contest due to any *force majeure* event which includes but is not limited to Act of God,

war, riot, lockout, industrial action, fire, flood, drought, storm, or any other event beyond the reasonable control of Maybank.

- e) The terms and conditions stated herein shall be governed by the Laws of Malaysia and all relevant parties shall hereby submit to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its absolute discretion, disqualify or reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Contest and/or its process or the operations of this Contest. Tampering shall include but not limited to fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.
- g) Participation in the Contest by Eligible Participants shall be construed as explicit agreement and consent for their information and/or personal details (including without limitation personal data or information) being processed and used by Maybank for:
 - i. the purposes of the Contest;
 - ii. marketing and promotional activities conducted in any such manner as Maybank deems fit in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Eligible Participant. Marketing and promotion activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Maybank in relation to the Contest.

For information, enquiries, feedback, and/or complaints related to the Contest, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Participants may e-mail Maybank via the feedback form on the Maybank2u website www.maybank2u.com.my