

Maybank2u Bina Bersama Contest

Terms & Conditions

Maybank2u Bina Bersama Contest (“Contest”) is organised by Malayan Banking Berhad (Co. No. 196001000142) and Maybank Islamic Berhad (Co. No. 200701029411) (collectively referred to as “Maybank”) and shall be subject to the Terms and Conditions herein. By participating in this Campaign, the Eligible Participants (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank with respect to the Contest shall be final and binding.

1.0 Eligibility and Platform

- a) This Contest is only open to customers of Maybank in Malaysia and MAE e-Wallet customers who are individuals and sole proprietors (“Eligible Participants”) who perform selected transactions, as stated in the table marked ‘Eligible Transactions’ in Clause 2.0 below through the new Maybank website (<http://www.maybank2u.com.my/home/m2u/common/login.do>) or the Maybank MY App (“Contest Platforms”).
- b) It should be noted that the Contest itself is only accessible via the Maybank MY App.

2.0 Contest Mechanics and Conditions

- a) The Contest commences on **17 August 2020** and ends on **20 September 2020**, both days inclusive (‘the Contest Period’).
- b) There will be a grace period from 21 September to 25 September, both days inclusive, for the Eligible Participants to view their prizes on the ‘My Prizes’ page on the Maybank My App. During which, the Eligible Participants will no longer be able to utilise any earned chances by playing Ganjaran Gemilang. The purpose of the grace period is for the Eligible Participants to review the Prizes won (if any) and save and/or utilise the shopping vouchers won throughout the campaign period.
- c) The Eligible Participants are required to perform selected transactions via the Contest Platforms which is either the Maybank2u website or the Maybank My App (“Eligible Transactions”; further defined in table 1.0 below).
- d) Each successful Eligible Transaction will entitle customers to earn a chance(s) to play Ganjaran Gemilang (“Game”), which is on the Maybank My App, and provides customers with a chance to win cash rewards and/or shopping vouchers.
- e) The chances received to play the Game are accumulated based on a per transaction basis and will not be based on the value of the transaction.
- f) Based on the Eligible Transactions performed, the Eligible Participants will receive the number of chances as illustrated in the table below.

Table 1: Eligible Transactions

No	Type of Eligible Transaction	Minimum Amount for each Eligible Transaction	Number of Chance(s) given to play the Game per Eligible Transaction
1	Donation to MaybankHeart (Directly via the Maybank2u Website or the Maybank My App only)	Min RM30	1
2	M2U and MAE Bill Payments	Min RM30	1
3	M2U and MAE Prepaid Reload	Min RM30	1
4	M2U & MAE Game Credit Reload	Min RM30	1
5	M2U & MAE JomPAY	Min RM50	1
6	Secure2u first time registration	First time registration (No min. amount required)	1
7	M2U ASNB Transfer	Min RM30	1
8	M2U DuitNow (outgoing only)	Min RM50	1
9	Overseas Fund Transfer- Foreign Telegraphic Fund Transfer (FTT)	Min RM300	1
10	Overseas Fund Transfer- Western Union (WU)	Min RM300	1
11	M2U Tabung Haji	Min RM30	1
12	Travel Insurance	Min RM30	1
13	Motor Insurance (Purchase & Renewal)	Min RM30	1
14	Sama-Sama Lokal Online Order	Min RM30	2
15	Use QRPay in-store & Online Merchants	Min RM30	2
16	M2U EzyCash	Min RM3,000	2
17	Maybank2u Account Registration	First time registration (No min. amount required)	3
18	MAE e-Wallet Activation	First time registration (No min. amount required)	3
19	Maybank2u Savers Account Registration	First time registration (No min. amount required)	3

***Illustration 1: An Eligible Participant performs a RM30 Prepaid Top up in a single transaction via Maybank2u or MAE e-Wallet will earn one (1) chance to play the Ganjaran Gemilang Game.**

***Illustration 2: An existing Maybank2u customer who activates his or her MAE e-Wallet on the Maybank MY App will earn three (3) chances to play the Ganjaran Gemilang Game.**

- g) For the avoidance of doubt, the opportunities given to play the Game will only be valid during the respective Contest Period. Any unused opportunities will be forfeited after the Contest Period and Maybank will not be held responsible or liable in any manner for the non-usage of these opportunities by the Eligible Participant.

- h) The Eligible Participants can access the Game either before or after login into the Maybank2u MY App. The Eligible Participants may check the number of available opportunities to play the Game through the new Maybank Website and Maybank2u MY App.
- i) Maybank will not be held liable or responsible for any loss of data and/or prizes throughout the Contest Period. Example of loss of data and/or prizes include but is not limited to; any loss of shopping voucher codes resulting in the deletion of the Maybank MY App during the campaign period, Eligible Participants that fail to save shopping vouchers during the campaign period and/or loss of mobile phones.
- j) Any unutilised opportunity to play the Game shall be deemed forfeited after the Contest Period and will not be replaced in value or kind by Maybank.
- k) The Eligible Participants are allowed to continue participating in the Contest with the same Maybank2u login details.
- l) All prize(s) won from participation in the Contest would only be linked to the same Maybank2u login details.
- m) Any previously accumulated opportunities to play the Game which were forfeited, and all other previously stored and/or obtained game chances, prizes won ('Contest data') shall not be recoverable or usable.
- n) The chances earned to play the Game will be accumulated throughout the Contest Period and shall not be forfeited throughout that period.
- o) Maybank may at any point in time and at its discretion, offer a bonus chance(s) to any Eligible Participant to spin the Ganjaran Gemilang wheel. These bonus chances are for the purpose of increasing the Eligible Participant's chance of winning the prizes. The Eligible Participant will need to check his or her Maybank My App for the bonus chance(s) from time to time and it should be noted that Maybank will not be responsible to inform the Eligible Participant of the same.
- p) Should the Eligible Participants find that the new Maybank My App has been deleted or otherwise removed from their device, whether by their own action or otherwise, whether intentionally or otherwise, Maybank will not be held liable or responsible for any loss of data and/or prizes won throughout the Contest Period.
- q) Any unclaimed prizes that the Eligible Participant may have won shall be considered as forfeited and will not be replaced by Maybank.

3.0 Prizes

- a) The available Prizes for the Contest are listed in table 2.0 and table 3.0 below:

Table 2.0 : Shopping Vouchers

Brand	Description	Quantity	Expiry Date
Hermo	RM6 off (Min. spend RM50)	80,000	30 October 2020
ZALORA	RM 10 off (Min. spend RM100)	30,000	30 October 2020
Photobook	75% off on photobooks, wall & home décor (No Min. spend)	70,000	30 October 2020
Kasut.my	RM10 off (Min. spend RM100)	50,000	30 October 2020
Huawei	RM100 off (Min. spend RM1,000)	50,000	15 October 2020
	3 months free access to Huawei Video Channel		

Table 3.0 : Cash Prizes

Amount	Description	Quantity
RM0.20	Small Cash Prize	2,550,000
RM0.50	Small Cash Prize	340,000
RM2.00	Small Cash Prize	55,250
RM5.00	Small Cash Prize	8500
RM500.00	Big Cash Prize	26
RM1,000.00	Big Cash Prize	4

- b) The Eligible Participants who win the prize(s) ('Winners') may win multiple Shopping Vouchers and may also win multiple Small Cash Prizes at the same time. However, each Eligible Participant can only win one (1) Big Cash Prize throughout the Contest Period.
- c) Each Eligible Participant may win a maximum of RM20.00 worth of Small Cash Prizes, one (1) Big cash Prize and fifty (50) shopping vouchers throughout the Contest Period.
- d) The Shopping Voucher and Small Cash Prizes will be issued instantly. The Big Cash Prizes won will be credited into the winner's Maybank Current or Savings account after 14-working days and upon successful verification of the winner by Maybank.
- e) The Eligible Participants must activate their MAE e-Wallet to claim both the Small and/or Big Cash Prizes. If the Eligible Participant fails to activate his or her MAE e-Wallet, the Cash Prizes won will not be issued to him or her and it will be forfeited at the end of the Contest Period.
- c) All Shopping Vouchers shall be subject to the terms and conditions of their respective issuers/sponsors, namely, Fu Gui Sdn Bhd (Kasut.my), Huawei Technologies (Malaysia) Sdn. Bhd., Hermo Creative (M) Shd. Bhd., Jade Eservices Malaysia Sdn. Bhd. (ZALORA) and Photobook Worldwide Sdn. Bhd.

Maybank reserves the right to substitute any and/or all of the above listed Prizes with any other item(s) of a similar market value at its discretion with twenty one (21) days

prior notice to the Winners. Winners will be notified either via email or phone call from an official Maybank personnel.

4.0 Bina Bersama Donation

- a) The Bina Bersama donation page can be accessed via <http://www.maybank2u.com.my/>, Maybank2u MY App and/or MAE e-wallet. The Eligible Participants may donate their Small Cash Prize winnings and/or make any additional donations from their Maybank2u account and/or MAE e-wallet.
- b) Each donation of a minimum amount of RM30 will earn the Eligible Participant one chance to play the Game.
- c) All donations made by the Sender / Maybank2u user will be immediately credited into a trustee account owned by Maybank Heart and the total amount will be distributed equally as per clause (e) and (f) below.
- d) The nationwide counter will reflect the real time donation amount throughout the Contest Period.
- e) All donations from the Campaign will be equally distributed to the chosen recipients from the Community Empowerment Pillars of Maybank Heart.
- f) For every Eligible Transaction made via Maybank2u or Maybank MY App, Maybank will donate a percentage of that transaction to MaybankHeart. The maximum amount which will be donated by Maybank is RM15,000 per recipient.
- g) The Recipients of these donations are as per below:
 - i. HOPE Worldwide KL
 - ii. Great Heart Charity
 - iii. All Women's Action Society (AWAM)
 - iv. Tenaganita
 - v. National Cancer Society
 - vi. Yayasan Anak Waris Alam (YAWA)

5.0 Selection of Winners

- a) The Prizes will be awarded randomly and the winners will be selected by Maybank's randomiser program from the pool of Eligible Participants within each category (This shall take the form of a probability-weighted mechanism with proprietary operational details that will not be revealed to the Eligible Participants or the public at large).
- b) Participation in the Contest shall be construed as the Eligible Participant's consent to the usage of the said randomiser program and an explicit acceptance of any and all Contest results it may produce.
- c) The winners shall receive a notification through the Contest Platform (Maybank2U My App) informing them of their win, the prize won, and any redemption instructions if applicable.
- d) During the process of verification of the winner, the winner's NRIC must be identical to the registered NRIC on his or her Maybank2u. Should the winner's NRIC be different from

the registered NRIC on his or her Maybank2u, the said Eligible Participant shall be immediately disqualified and their prize shall be considered as forfeited.

- e) The Eligible Participants agree that their participation in the M2U Bina Bersama Contest shall be understood as him or her providing an explicit consent to allow any and/or all personal data obtained via the app (or otherwise) over the course of the Contest Period to be collected, processed, and used by Maybank in accordance with Maybank's Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank Privacy Notice").
- f) Maybank reserves the right to request for additional documentation or written proof of identification, age, and place of residence of any or all of the winners prior to the collection of their prize(s).

6.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of any technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay or Maybank2u, provided that the same is not caused by Maybank nor the determination of the customers' eligibility for the Contest.

Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Contest or any part thereof with twenty one (21) days' notice. Such notice may be published by Maybank via the Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.

- b) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Contest by Maybank shall not entitle the Eligible Participant or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- c) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Participant as a result of his or her participation in this Contest. Furthermore, Maybank shall not be liable for any default of its obligations under the Contest due to any force majeure event which includes but is not limited to act of God, war, riot, lockout, epidemic or pandemic, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- d) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- e) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Contest and/or its process or the operations of this Contest. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.
- f) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Participants (through any notice displayed at the Maybank2u website.)
- g) By participating in this Contest, the Eligible Participant agrees and consents to allow his/her personal data to be collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). The Eligible Participants are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- h) In addition and without prejudice to the terms in the Maybank's Privacy Notice, the Eligible Participants agree and consent to his/ her personal data or information to be collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
 - ii. any marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. These marketing and promotional activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Contest.
- i) For further information, enquiries, feedback and/or complaints related to the Contest, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Participant may choose to e-mail Maybank via the feedback form on the Maybank2u website (www.maybank2u.com.my).