



## **Increase Credit Limit via Maybank2u**

A step-by-step guide for Cardmembers to apply for  
Permanent and Temporary Increase in Credit Limit

# Overview

Step by step guide to apply for:

- Permanent Increase in Credit Limit (slide 3-15)
- Temporary Increase in Credit Limit (slide 16 onwards)

# Login to Maybank2u

maybank2u.com

Tuesday, 7 November 2017 12:46:05

English | Bahasa Malaysia

Welcome to Maybank2u  
Please enter your Maybank2u username.

Enter your Maybank2u  
username to login.  
Click 'Next'.

Username:

Next

[Forgot Username/Password](#)

[Register Now](#)



Maybank2u kini dalam Bahasa Malaysia



Login to Online Stock



Secure2u



Should there be any irregularities or for other banking queries, please contact our Maybank Group Customer Care at 1300 88 6688 or 603-7844 3696 (overseas) immediately.

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# Check your security image and phrase

maybank2u.com

Tuesday, 7 November 2017 12:49:38

Welcome to Maybank2u

Are these your image and security phrase?



Phrase : changed

Username: Newcard21

✕ Not Me

✓ Yes

[Forgot Username/Password](#)

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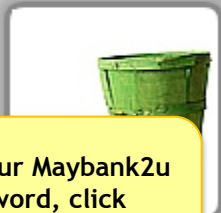
# Login to Maybank2u

maybank2u.com

Tuesday, 7 November 2017 12:53:27

Welcome to Maybank2u

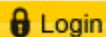
Now enter your password to log in.



Enter your Maybank2u password, click 'Login'.

Username: |ard21

Password:



[Forgot Username/Password](#)

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# Click 'Accounts & Banking'

The screenshot shows the Maybank2u.com website interface. At the top, the logo 'maybank2u.com' is displayed along with the date and time 'Tuesday, 7 November 2017 13:06:23'. A search bar and a 'Log out' link are in the top right. A navigation bar contains links: Home, Accounts & Banking, Investment, Insurance, Loans, Apply Online, and Buy Online. A yellow callout bubble points to the 'Accounts & Banking' link. Below the navigation bar, a 'Good Afternoon' greeting is followed by a 'Quick Link' dropdown menu set to 'Send DeepaMONEY' and a 'Go' button. A 'Secure2u' security indicator is also present. The main content area is divided into several sections: 'Inbox' (1 message), 'Announcements' (a notice about Shariah contract reclassification), 'Accounts & Banking' (view and manage accounts), 'Maybank One Solution' (view and manage Maybank One Solution), 'Investment' (trade using Online Stocks), 'Insurance' (renew or purchase insurance), 'Loans' (view and manage personal, home or car loans), 'Buy Online' (reload mobile, internet or IDD/STD prepaid), 'Apply Online' (apply for new banking products), 'Maybank2u Pay' (apply, use and maintain online payment system), 'M2U Planner' (manage personal finances), 'e-Bills & Statements' (view bills, bank statements & advices), 'Maybank @ SG' (access your Maybank), 'Utilities' (TAC Info), and 'Online Will Writing' (sign up for and manage your will). A 'Secure2u' security indicator is also present.

**maybank2u.com**  
Tuesday, 7 November 2017 13:06:23

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Insurance Loans Apply Online Buy Online

Good Afternoon SYT  
Your last login 12:49:38  
your online banking

Quick Link Send DeepaMONEY Go

Secure2u

**Inbox**  
You have 1 message

**Announcements**  
18 Sep 2017 Effective 7 October 2017, existing underlying Shariah contract for Deposit products will be reclassified from Wadi'ah Yad Dhamanah to Qard (loan). Qard for M2U and e-statement  
More

**Accounts & Banking**  
View and manage your accounts, make payments, and transfer funds

**Maybank One Solution**  
View and manage your Maybank One Solution.

**Investment**  
Trade using Online Stocks, purchase additional Amanah Saham Nasional Berhad (ASNB) Unit Trust and manage other investments

**Insurance**  
Renew your insurance policy or purchase insurance online

**Loans**  
View and manage your personal, home or car loans

**Buy Online**  
Reload your mobile, Internet or IDD/STD prepaid, or buy a starter pack

**Apply Online**  
Apply for our new banking products to suit your financial needs

**Maybank2u Pay**  
Apply, Use and Maintain an online payment system to monitor your incoming funds

**M2U Planner**  
Manage your personal finances

**e-Bills & Statements**  
View your bills, bank statements & advices

**Maybank @ SG**  
Access your Maybank

**Utilities**  
TAC Info

**Online Will Writing**  
Sign up for and manage your will

Secure2u

# Click 'All Cards'

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Tuesday, 7 November 2017 13:08:30

Click here to search Log out

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Home Account Insurance Loans Apply Online Buy Online

Click 'All Cards', you will be able to view all cards.

Pay with your 6-digit PIN

A more secure payment method

**Credit Cards**

Account	Minimum Payment	Statement balance	Outstanding balance	Choose an action
<a href="#">Maybank Visa Gold</a> xxxx-xxxx-xxxx-7039				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Visa Ikhwan Gold</a> xxxx-xxxx-xxxx-3526				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Visa Ikhwan Gold</a> xxxx-xxxx-xxxx-3534 *				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Mastercard Ikhwan Gold</a> xxxx-xxxx-xxxx-2512				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Mastercard Ikhwan Gold</a> xxxx-xxxx-xxxx-2520 *				<a href="#">View account details</a> ▼ <a href="#">Go</a>





# Click 'Increase Credit Limit'

Mudarabah IA  
Foreign Currency  
Account

Rewards

Send DeepaMONEY

Receive DeepaMONEY

Tabung Haji



secure  
payment  
method

## Credit Cards

Account	Minimum Payment	Statement balance	Outstanding balance	Choose an action
<a href="#">Maybank Visa Gold</a> XXXX-XXXX-XXXX-7039				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Visa Ikhwan Gold</a> XXXX-XXXX-XXXX-3526				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Visa Ikhwan Gold</a> XXXX-XXXX-XXXX-3534 *				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Mastercard Ikhwan Gold</a> XXXX-XXXX-XXXX-2512				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">Mastercard Ikhwan Gold</a> XXXX-XXXX-XXXX-2520 *				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">American Express Ikhwan Gold</a> XXX-XXXX-XXXX-6941				<a href="#">View account details</a> ▼ <a href="#">Go</a>
<a href="#">American Express Ikhwan Gold</a> XXX-XXXX-XXXX-6958 *				<a href="#">View account details</a> ▼ <a href="#">Go</a>

Scroll to the bottom of the page. Click 'Increase Credit Limit' to apply for increase credit limit.

[Apply Supplementary Card](#) [Apply Balance Transfer](#) [Apply EzyPay Plus](#) [Increase Credit Limit](#)





# Select 'Conventional' or 'Islamic' type

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Tuesday, 7 November 2017 13:10:45

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**Increase Credit Limit**  
Step 1 of 5

Please select card type


☒ Conventional ☐ Islamic

[Continue](#)

Select if your card is 'Conventional' or 'Islamic'. Then, click 'Continue'.

# Enter New Credit Limit Amount, Permanent Increase in Credit Limit

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### Increase Credit Limit

Please select duration

Step 2 of 5

**Principal Card**

Maybank Visa Gold  
XXXX-XXXX-XXXX-7039

Current Credit Limit: RM30,000.00

New Request Credit Limit Amount: RM

Please select duration

☐ Temporary ☒ Permanent

☐ I wish to increase the credit limit for my supplementary card(s) as well

Enter new credit limit amount requested. Then, click 'Continue'.

Choose duration of new credit limit requested, e.g. Permanent

Click 'Continue' to proceed to the next step.

Tick box if want to increase credit limit for supplementary cards also.

[Go back](#) [Continue](#)

# Enter Monthly Nett Income and Commitment

maybank2u.com  
Tuesday, 7 November 2017 13:14:54

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Increase Credit Limit  
Please select date and purpose

Step 3 of 5

**Principal Card**

Maybank Visa Gold  
XXXX-XXXX-XXXX-7039

Current Credit Limit: RM30,000.00  
New Request Credit Limit Amount: RM40,000.00

Monthly nett income:

Monthly commitment:

Go back Continue

Enter monthly net income

Enter monthly net commitment

Click 'Continue' to proceed to next step.

# Agree with Terms & Conditions and Enter TAC No.

**maybank2u.com**  
Tuesday, 7 November 2017 13:16:05

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[Tabung Haji](#)

**Increase Credit Limit Confirmation**

Step 4 of 5

**Principal Card**

Maybank Visa Gold  
XXXX-XXXX-XXXX-7039

Current Credit Limit: RM30,000.00

New Request Credit Limit Amount: RM40,000.00

New monthly nett income: RM9,000.00

Monthly commitment: RM4,500.00

☒ I agree with the Terms and Conditions.

Email address:

TAC :  [Request for TAC](#)

[Go back](#) [Confirm](#)

Tick box to agree with the Terms & Conditions

Enter email address here


Click 'Confirm' to proceed with request.

Click 'Request for TAC' and enter TAC no. received on registered mobile here

# Upload Your Income Documents



**maybank2u.com**  
Tuesday, 7 November 2017 13:26:53

Click here to search

Log out 

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HomeAccounts & BankingInvestmentInsuranceLoansApply OnlineBuy Online

All Accounts  
All Cards  
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Send DeepaMONEY   
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Tabung Haji

### Increase Credit Limit

- Thank you for your interest in applying for Credit Limit Increase. Your application is approved in principle.**

Reference Number: 17110760483055

Note :  
1. You may close this page if you have uploaded your documents  
2. If you do not have your supporting documents ready, you may opt to upload them later before your application expires (go to Home > Cards > Resume Application)
- You're one step away from increasing the credit limit of your Maybank Credit Card.**

[Upload Your Documents](#)

**Upload Your Income Documents here**

Submit your income documents for your application approval.  
\*A pop up window will appear for you to start uploading document.
- We will notify you on the application status via sms/email. Terms and conditions apply.**

# Upload Your Income Documents



You're one step away from completing your application. Share with us your supporting document for verification purposes.

Please upload your supporting Income document(s) for your application

\* Total file size must not exceed 4MB

Please Select ▼

Please Select

Latest Salary Slip

BE Form and Tax Receipt

EPF Statement

EA Form

Commission Statement

Rental Document

Choose file

No file chosen

Choose file

No file chosen

Select type of income document uploaded. Please ensure uploaded documents must be in JPEG, GIF or PDF formats.

Click 'Trash' button to delete document(s) uploaded.



Note: Please upload your document in JPEG, GIF or PDF.

Upload Later

Upload Now

# Application Completed



Thank you for your interest

Your application is approved in principle. We will notify you on the application status via SMS and/or Email

[Terms and conditions apply.](#)

Close



# **To apply for Temporary Increase in Credit Limit**

# Enter Amount & Select 'Temporary' for Temporary Increase in Credit Limit

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Tuesday, 7 November 2017 13:36:51

Click here to search Log out

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All Accounts  
All Cards  
Bill Payment  
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Fixed Deposits & Mudarabah IA  
For  
Acc  
Rev  
Ser  
Rec  
Tabung Haji

Increase Credit Limit  
Please select duration

Step 2 of 5

Principal Card

Enter new credit limit amount requested. Then, click 'Continue'.

Choose duration of new credit limit requested, e.g. Temporary

Card No: Visa Gold  
xxxxx-7039

Credit Limit: RM30,000.00

Request Credit Limit: RM 40000

Please select duration

☒ Temporary ☐ Permanent

☐ I wish to increase the credit limit for my supplementary card(s) as well

Tick box if want to increase credit limit for supplementary cards also.

Click 'Continue' to proceed to the next step.

Go back Continue

# Select Duration & Reason for Temporary Increase in Credit Limit

**maybank2u.com**  
Tuesday, 7 November 2017 13:43:10

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### Increase Credit Limit

Please select date and purpose

Step 3 of 5

**Principal Card**  
Maybank Visa Gold  
XXXX-XXXX-XXXX-7039

Current Credit Limit: RM30,000.00  
New Request Credit Limit Amount: RM40,000.00

Start Date: 08 Nov 2017 End Date: 31 Jan 2018

Purpose: --Please select--  
--Please select--  
Travelling Overseas / Purchase Air Tickets  
Outstation / Hotel Bill  
Downpayment / Insurance  
Hospital / Medical Bills

Go back Continue

Select 'Start Date' and 'End Date' for Temporary Increase in Credit Limit

Click 'Continue' to proceed to the next step.

Select purpose of Temporary Increase in Credit Limit

# Agree with Terms & Conditions and Enter TAC No.

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Tuesday, 7 November 2017 13:43:54

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Receive DeepaMONEY  
Tabung Haji

Increase Credit Limit Confirmation

Step 4 of 5

**Principal Card**

Maybank Visa Gold  
xxxx-xxxx-xxxx-7039

Current Credit Limit: RM30,000.00

New Request Credit Limit Amount: RM40,000.00

Start Date: 08 Nov 2017

End Date: 31 Jan 2018

Purpose: Hospital / Medical Bills

☒ I agree with the Terms and Conditions.

Email address: abcde@gmail.com

TAC:  Request for TAC

Go back Confirm

19

Tick box to agree with the Terms & Conditions

Enter email address here


Click 'Confirm' to proceed with request.

Click 'Request for TAC' and enter TAC no. received on registered mobile here

# Application Completed

**maybank2u.com**  
Saturday, 7 October 2017 01:41:04

Click here to search

Log out 

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[Send DeepaMONEY !\[\]\(7e0d6a31a51eb3952a6a6daebf7e401c\_img.jpg\)](#)  
[Receive DeepaMONEY !\[\]\(67f2870f14660d0c1a2612f703dff40d\_img.jpg\)](#)  
[Tabung Haji](#)

### Increase Credit Limit

- ▶

**Thank you for your interest in applying for Credit Limit Increase. Your application is approved in principle.**  
  
Reference Number: 17100737842151
- ▶

**We will notify you on the application status via sms/email. Terms and conditions apply.**