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## MAYBANK WORLD ELITE MASTERCARD / MAYBANK ISLAMIC WORLD ELITE MASTERCARD IKHWAN TERMS AND CONDITIONS

Version: 20 November 2025

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### **Buy 1, Get 1 Business Class Ticket**

- The “Buy 1, Get 1 Business Class Ticket” offer is applicable for Principal Maybank World Elite Mastercard and Maybank Islamic World Elite Mastercard Ikhwan cardholders only.
- Each Principal cardholder is entitled to one (1) complimentary companion business class ticket on Malaysia Airlines to selected destinations – Tokyo, Seoul, Hong Kong, Taipei, Melbourne, Perth, Shanghai, or Beijing ("**Complimentary Companion Ticket**"), upon spending a minimum of RM 150,000 on qualifying retail spend (as defined herein, "**Spend Condition**") between 1 January 2026 at 00:00AM MYT to 31 December 2026 at 23:59 MYT ("**Promotional Period**").
- For avoidance of doubt, supplementary cardholders are not entitled to this complimentary companion business class ticket offer.

### **General Conditions:**

- To qualify for the Complimentary Companion Ticket:
  - The paid ticket must be a business class ticket.
  - The paid ticket must be charged to a valid Maybank World Elite Mastercard / Maybank Islamic World Elite Mastercard Ikhwan card.
  - Ticket must be issued as a return flight originating from any Malaysian airport to one of the selected destinations listed below, with a maximum of one (1) domestic stopover permitted within Malaysia; open-jaw and multi-city itineraries are not allowed.
    - Narita International Airport (NRT)
    - Incheon International Airport (ICN)
    - Hong Kong International Airport (HKG)
    - Taiwan Taoyuan International Airport (TPE)
    - Melbourne Airport (MEL)
    - Perth Airport (PER)
    - Shanghai Pudong International Airport (PVG)
    - Beijing Daxing International Airport (PKX)
  - The Principal cardholder purchasing the companion ticket must be one (1) of the passengers, with one (1) of the tickets booked having the Principal cardholder's name.
  - The Principal cardholder and companion using the Complimentary Companion Ticket must be booked on the same flight and travel together.



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- The Complimentary Companion Ticket must be issued under booking class 'Z', 'D' or 'C' for all flight sectors, subject to seat availability at the time of booking.
- The Complimentary Companion Ticket is only applicable to the base airfare. All taxes, fees and any other surcharges are excluded and must be paid using a valid Maybank World Elite Mastercard / Maybank Islamic World Elite Mastercard Ikhwan card.
- This offer cannot be combined or applied with any other offers, promotions, vouchers, discounts or loyalty programs.
- All tickets issued under this offer are strictly non-transferable and non-refundable. No refunds will be issued for cancellations or missed flights.
- Blackout dates may apply, and bookings are subject to availability.
- Only one (1) Complimentary Companion Ticket can be earned during the Promotional Period for each Principal cardholder.
- The total value of Complimentary Companion Tickets available in conjunction with this offer throughout the Promotional Period between 1 January 2026 to 31 December 2026 is capped at Ringgit Malaysia Two Million Seven Hundred Thousand (RM2,700,000) only and will be offered on a first come, first served basis.
- All bookings are subject to Malaysia Airlines' Fare Rules, Purchase Conditions and Terms of Use of Malaysia Airlines as well as the Conditions of Carriage unless otherwise specified in this Terms & Conditions.

#### **Bookings and Reservation Information:**

- All bookings, amendments, and cancellations must be done through Maybank's designated travel agent via the designated channels:
  - **Email:** [mbbbpremier@holidaytours.com.my](mailto:mbbbpremier@holidaytours.com.my)
  - **Hotline:** 03-2303 1578 (Monday to Friday, 9am – 5pm)
  - **WhatsApp:** 012-926 2971 (Monday to Friday, 9am – 5pm)
- **Booking Period:** 1 February 2026 – 31 January 2027.
- **Travel Period:** 1 February 2026 – 30 April 2027.
- Reservations must be made at least seven (7) working days prior to the departure date.
- All rates and availability for the offer are provided by Maybank's designated travel agent.

#### **Changes and Cancellations:**

- Date changes are allowed but subject to applicable fare differences, airline fees and a service fee of RM250 per change.
- Changes to the paid ticket may result in forfeiture of the Complimentary Companion Ticket.



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- Once tickets have been issued, any itinerary changes for either the paid ticket or the Complimentary Companion Ticket will be at the Principal cardholder's expense including (but not limited to) re-issuance fees, amendment and cancellation fees, taxes, surcharges, and any fare differences.

#### **Qualifying Spend:**

- The qualifying spend to meet the Spend Condition will be determined based on the posting date of the card transaction, and must be captured by the credit card system maintained by Maybank during the Promotional Period in order to be eligible. Maybank will not be held responsible for any late posting of transactions caused by either merchants and/or any third parties.
- Tracking of the spend is based on transaction dates (Malaysian Time) and the time in which the transactions are successfully posted in Maybank's system throughout Promotional Period.
- For each Principal cardholder, qualifying spend made by supplementary cardholder(s) will be consolidated with the Principal cardholder's account for the purpose of accumulating the relevant minimum qualifying spend to meet the Spend Condition.
- Qualifying spend is defined as the purchase of any goods or services (local or international) using Maybank World Elite Credit Cards and may include, at Maybank's discretion, any card transaction as may be determined by Maybank except for the following transactions:
  - Any disputed, cancelled, refunded, unauthorized or fraudulent transactions;
  - Instalments paid under Maybank / Maybank Islamic's Ezy Cash/-i, Balance Transfer/-i, Cash Treats/-i and Credit Care Plus plans;
  - For transactions registered and commenced before the Promotional Period, installments paid under EzyPay/-i and EzyPay Plus/-i plans;
  - Cash advances;
  - Payment of annual Maybank Credit Card membership fees;
  - Interest / management fee payments, late payment charges, charges for cash withdrawals, any taxes imposed by law and any other form of service / miscellaneous fees;
  - Transactions that Maybank may deem as non-retail transactions, such as those made by the cardholder with any merchant associated or controlled by them (whether as an employee, employer, shareholder or director) e.g. transactions by cardholder with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.
- Maybank reserves the right to charge the full cost of the Complimentary Companion Ticket to the Principal cardholder's account if a Principal cardholder is found to have redeemed the Complimentary Companion Ticket while meeting the Spend Condition through subsequently cancelled, refunded, disputed, unauthorized, fraudulent and/or non-retail transactions.
- Principal cardholders will be able to book their Complimentary Companion Ticket starting from the 25<sup>th</sup> of the following month in which the Spend Condition was met. For example, if the Spend Condition was met on 1<sup>st</sup> January 2025, the Principal cardholder will be able to book their ticket from 25<sup>th</sup> February 2025 onwards.