

Earn 5X TreatsPoints on Selected Eco-Friendly Merchants with Maybank/Maybank Islamic myimpact Credit Card Campaign

The “Earn 5X TreatsPoints on Selected Eco-Friendly Merchants with Maybank/Maybank Islamic myimpact Credit Card Campaign” (**“Campaign”**) is organised by Malayan Banking Berhad (Registration No. 196001000142) and Maybank Islamic Berhad (Company No. 200701029411) (referred to as “Maybank”). By participating in this Campaign, Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions.

Campaign Period

1. The Campaign commences on 16 August 2023 and ends on 31 December 2023, both dates inclusive (“Campaign Period”).

Eligibility

2. Subject to these Terms and Conditions, the Campaign is open to all existing principal Maybank myimpact Credit Card cardmembers (**“Eligible Customers”**) of:
 - i. Maybank myimpact Visa Signature Credit Card
 - ii. Maybank Islamic myimpact Ikhwan Mastercard Platinum Credit Card-i

Collectively referred as (**“Eligible Credit Cards”**) .

3. The following individuals are **NOT** eligible to participate in this Campaign:
 - a. any person who has committed or suspected of carrying/committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.
 - b. Supplementary Maybank Credit Cards Cardmembers (**“Supplementary Cardmembers”**) are not eligible to receive Rewards for this Campaign. However, for each principal cardmembers of the Eligible Credit Cards (**“Principal Cardmembers”**) who is an Eligible Customer, spending made by Supplementary Cardmembers will be consolidated under the Principal Cardmember’s Card account for the purpose of accumulating the total spend.

Campaign Mechanics

4. Eligible Customers will earn 5X TreatsPoints (**“Rewards”**) for retail spend* with the Eligible Cards at the Eco-Friendly merchants of which selected by Maybank in six (6) spending categories, as listed below(**“Qualified Spend”**) :

Electric Vehicle	Eatery	Organic Skincare	E-Book	Organic Grocer (Local)	ESG Fashion & Lifestyle (Local)
TESLA	O'BRIENS	AESOP	KINDLE	JUSTLIFE	KINDER SOAPS
BYD	NANDOS	INNISFREE	GOOGLE PLAY BOOKS	GREEN BAMBOO ORGANIC MART	HELLO NATURAL CO
NETA	KENNY ROGERS	KIEHL'S	RAKUTEN KOBO	BOOMGROW	REAL.M
	SIMPLE LIFE	THE BODY SHOP	APPLE BOOKS	ZENXIN ORGANIC	THE MINERAW
	BMS ORGANIC	LUSH		THE NATURAL MARKETPLACE	COTTON MERMAID
	THE FISH BOWL	YOUNG LIVING		LOVE EARTH	THE MODEST BRAND
	SALAD ATELIER	L'OCCITANE EN PROVENCE		WHY NOT ORGANIC	LI'S
	LA JUICERIA	ORIGINS		COUNTRY FARM ORGANICS	KUALESA
	JUICEEE	THE OLIVE TREE		EVERLEAF	TALEE
	JUICE WORKS	DR. HAUSCHKA		NGO GROCER	COQOON
	BOOST JUICE	CLINIQUE		BMS ORGANICS	THE LITTLE CLOTHING SHOP
		DERMALOGICA		A BIT LESS ZERO WASTE BULK STORE	MUNI
		HIMALAYA		THE HIVE	
		FRESH			

*Spending with Maybank/Maybank Islamic myimpact Credit Card will earn Eligible Customers 1X TreatsPoints (as stated in Cards Benefits) + 4X TreatsPoints during the Campaign Period.

- Campaign is solely offered and sponsored by Maybank. The selected merchants have no agreement or affiliation with Maybank in relation to this Campaign. All queries relating to the Campaign should be directed to Maybank.
- The Rewards will only be awarded to the Principal Card's account. However, spending made by Supplementary Cardmember will be aggregated with the Principal Card total spending.
- In the event if an Eligible Customer has more than one (1) Eligible Credit Cards and actively spending with those cards, all Qualified Spends will be consolidated as one total spending. For the Rewards crediting, it will only be credited to the highest spending Eligible Credit Card.

Campaign Fulfilment

8. Prize fulfilment will be carried out within twelve (12) weeks from the Campaign's end date.

Example:

The Campaign ends on 31 December 2023, the fulfilment will be done within 12 weeks from 31 December 2023. The fulfilment is expected to be completed latest by 25 March 2024.

9. To refer for the TreatsPoints amount, cardmembers can log in to Maybank2u or refer it from the monthly Credit Card statement.
10. Maybank reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving the Rewards due to the following:
- a. if the Eligible Customer's Maybank/Maybank Islamic myimpact Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the Prize(s); and/or
 - b. if the Eligible Customer has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

Retail Spend

11. Retail Spend means the purchase of any goods or services (local or international) with the use of the Maybank Cards and may include, at Maybank's discretion, any card transaction as may be determined by Maybank except for the following transactions:
- i. Instalments paid under Maybank's Flexi Payment Plan, Easy Payment Plan transactions registered and commenced before the Campaign Period, Credit Shield Plus, Cash Treats, EzyCash/-i, Balance Transfer/-i, eWallet / top up, JOMPAY, FPX, payment to government bodies and Cash Advance. Easy Payment Plan transaction is not categorized as "Retail Spend" transaction;
 - ii. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
 - iii. Payment of Maybank Credit Card annual membership fees;
 - iv. Interest/ Management fee payment, late payment fees, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
 - v. Transactions made by the Eligible Customers(s) with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director). i.e. transactions by Eligible Customers(s) with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

General Terms & Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.
- e) In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - i. the purposes of the Campaign; and
 - ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: “PDPA” refers to Personal Data Protection Act (2010).

- f) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- g) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- h) Maybank may disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- i) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.