


The Frequently Asked Questions (FAQ) for the Limited Edition Maybank Manchester United Visa Gold Credit Card

Q1 : When will the Limited Edition Maybank Manchester United Visa Gold Credit Card be launched?

A1 : The Limited Edition Maybank Manchester United Visa Gold Credit Card will be launched on the 1st January 2022.

Q2 : What does the visual of the Card look like?

A2 :

Card Visual	Product Description
 The image shows the front of a black Visa Gold credit card. It features the Maybank logo in the top left, the Manchester United crest and '10 YEARS UNITED ANNIVERSARY EDITION' text in the top right. The center of the card displays three Manchester United players in their red home kit, running. The Visa logo is in the bottom right corner.	Limited Edition Maybank Manchester United Visa Gold Credit Card is a special released card design in conjunction with Maybank and Manchester United 10 th Year Anniversary Celebration. The design is featuring three of the Season 2021/2022 Manchester United First Team players which are (left to right) Cristiano Ronaldo, Marcus Rashford and Mason Greenwood.

Q3 : What are the Benefits of the Limited Edition Maybank Manchester United Visa Gold Credit Card?

A3 : The benefits are as follow: -

- 10% Discount on purchases at United Online Megastore & Outlet - Not applicable for any sales item. Not eligible to use additional 10% for Megastore Members when using the credit card.
- 10% Discount at Red Café, Old Trafford on food and drinks.
- 20% Discount on Manchester United Stadium and Museum Tour where you can explore the legacy of Manchester United at Old Trafford.
- Earn 5x Treatspoints when Manchester United wins a Premier League Match. 5x TreatsPoints is applicable to all purchases on the match day and there is no additional bonus for petrol and groceries purchases.
- Earn 5x Treatspoints on groceries.
- Earn 10x Treatspoints on United Direct Online Megastore at www.manutd.com

Q4 : What is the Annual Fee for the card (including supplementary cards)?

A4 : Annual Fee will be waived for life.

Q5 : Who can apply for this card and what is the minimum annual income?

A5 : Principal Cardmembers: Aged between 21 to 65 years old

Supplementary Cardmembers: Aged between 18 to 65 years old

Minimum Annual Income:

Malaysians: RM30,000

Q6 : How do I apply for the credit card if I don't have any Maybank Credit Card currently?

A6 : You may apply by:

1. Online application. Click [here](#) to apply; or
2. Visiting any nearest Maybank Branch; or
3. Visiting any Maybank Card Centre.

Q7 : How do I know if my new card application has been approved?

A7 : You will receive a SMS and email notification from Maybank to inform you on the status of your application.

Q8 : How do I apply for the credit card if I am an existing Maybank Credit Cardmember?

A8 : You may apply for the additional card by:

1. Online application. Click [here](#) to apply; or
2. Visiting any nearest Maybank Branch; or
3. Visiting any Maybank Card Centre; or
4. Reaching out to Maybank Customer Care Hotline at 1-300-88-6688 or email at mbbcardservices@maybank.com.my.

(Note: For new card, Service Tax will be imposed upon activation of the card. If the card is not activated within 3 months, the Service Tax will be imposed on the 3rd month.)

Q9 : If I am an existing Maybank Manchester United Gold Credit Cardmember, can I request to replace my card with the Limited Edition design?

A9 : Yes, you may apply by:

1. Visiting any nearest Maybank Branch; or
2. Visiting any Maybank Card Centre; or
3. Reach out to Maybank Customer Care Hotline at 1-300-88-6688 or email at mbbcardservices@maybank.com.my.

- Q10 : If I am an existing Maybank Manchester United Visa Infinite Credit Cardmember, can I request to replace my card with the Limited Edition design?**
- A10 : No, your existing Maybank Manchester United Infinite Credit Card cannot be replaced with the Limited Edition Maybank Manchester United Visa Gold Credit. However, you may apply for the additional card by:**
1. Online application. Click [here](#) to apply; or
 2. Visiting any nearest Maybank Branch; or
 3. Visiting any Maybank Card Centre; or
 4. Reaching out to Maybank Customer Care Hotline at 1-300-88-6688 or email at mbbcardservices@maybank.com.my.
- (Note: For new card, Service Tax will be imposed upon activation of the card. If the card is not activated within 3 months, the Service Tax will be imposed on the 3rd month.)*
- Q11 : How long will Maybank be issuing the Maybank Manchester United Limited Edition Visa Credit Card?**
- A11 : The Limited Edition Maybank Manchester United Visa Gold Credit Card design will be available for application while stocks last.**
- Q12 : Will I still be getting the same Limited Edition Maybank Manchester United Visa Credit Card design if my card is re-issued later due to specific reasons such as lost or stolen card?**
- A12 : Please be advised that all issuance of the card will be processed as the Limited Edition Maybank Manchester United Credit Card design, as long as stocks are available. Card Replacement Fee of RM50 is applicable for each replacement card issued.**
- Q13 : I prefer the existing card design compared to the Limited Edition design. Is it possible for me to choose the existing card design when I submit my card application?**
- A13 : No, all cards application will be processed as the Limited Edition Maybank Manchester United Visa Credit Card design, as long as stocks are available.**
- Q14 : I have yet to receive my Limited Edition Maybank Manchester United Credit Card, what should I do?**
- A14 : You may contact our Maybank Group Customer Care at 1-300-88-6688 for assistance.**
- Q15 : When will the Service Tax be charged to my Limited Edition Maybank Manchester United Visa Gold Credit Card?**
- A15 : For new cards, Service Tax will be imposed upon activation of the card. If the card is not activated within 3 months, the Service Tax will be imposed on the 3rd month.**