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MAYBANK WORLD ELITE MASTERCARD / MAYBANK ISLAMIC WORLD ELITE MASTERCARD IKHWAN TERMS AND CONDITIONS

Version: 24 September 2024

Complimentary 1 Night Stay in London or Paris

- The “Complimentary 1 Night Stay” offer is applicable for Principal Maybank World Elite Mastercard and Maybank Islamic World Elite Mastercard Ikhwan cardholders only.
- Each Principal cardholder is entitled to one (1) complimentary night between 7 October 2024 – 31 December 2025 at participating hotels only.
- **Booking and Stay Period:** 7 October 2024 – 31 December 2025

Offer Information:

- To enjoy the complimentary second night, the cardholder must purchase a one-night stay. Both nights (purchased and complimentary) must be in the same room type.
- Cardholders are permitted to stay at only one (1) of the participating hotels under this offer.
- Should there be multiple bookings under the same Cardholder, the Cardholder will be responsible for the additional costs incurred on the additional bookings.
- If found there are any unfair, misleading, harmful or illegal actions involve in getting the complimentary second night, Cardholders will be responsible for the full cost of the stay.
- Rates are per room, per night, based on availability at the time of booking.
- The complimentary night is only applicable to the base room rates and excludes taxes, fees and any other surcharges. Any additional costs incurred for room upgrade requests shall be borne by the Cardholder.
- The complimentary night applied only to rooms in the lowest category and is subject to availability.
- Blackout dates may apply and cardholder’s preferred dates cannot be guaranteed. Surcharges may be applicable during blackout date periods.
- The offer cannot be exchanged for cash or used in conjunction with other promotions, discounts, offer coupons, vouchers, loyalty programs and member privilege cards.
- The total value of complimentary nights available in conjunction with this offer throughout the Promotional Period is capped at Ringgit Malaysia One Million Three Hundred Thousand (RM1,300,000) only and will be offered on a first come, first served basis.
- All rates and availability for the offer are provided by Maybank’s designated travel agent. (Holiday Tours & Travel Sdn Bhd, Registration No. 197501001345)



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- The Principal cardholder must be present at the property during the stay period and present additional identification on-site, such as:
 - ID with photo identification (e.g., Passport);
 - Principal Maybank World Elite Credit Card.
- The Principal cardholder who booked the stay must be one of the check-in guests.
- All bookings issued under this offer are strictly non-refundable. No refunds will be provided under any circumstances, including but not limited to cancellations or missed flights.
- Date changes are allowed but subject to applicable fare differences and subject to RM250 service fee per changes.
- All other terms and conditions of the hotel bookings, including cancellation policies, apply as per respective partner hotels.
- Maybank is not the supplier of the goods or service(s) and makes no representation as to the quality of the goods or service(s) provided by the participating merchants.
- Other terms and conditions may apply.

Booking and Reservation Information:

- All bookings, amendments, and cancellations must be done through Maybank's designated travel agent via the designated channels:
 - **Email:** mbbpremier@holidaytours.com.my
 - **Hotline:** 03-2303 1578 (Monday to Friday, 9 am – 5pm)
- Reservations must be made at least 7 working days prior to the room check-in date.
- Eligible cardholders must pay for the purchased nights and any taxes, surcharge or any other fees applicable using the principal Maybank World Elite Mastercard Credit Card or Maybank Islamic World Elite Mastercard Ikhwan Credit Card.
- Walk-in guests without prior reservations will not be granted the complimentary night's stay benefit.

Participating Hotels:

Location	Hotel Property	Room Type	Hotel Address
London, United Kingdom	Radisson Blu Hotel, London Leicester Square	Standard Room Only	31-36 Leicester Square, London WC2H 7LH, United Kingdom
Paris, France	Hotel Napoleon, Paris	Superior Room Only	40 Avenue de Friedland, 75008 Paris, France