

Frequently Asked Questions for the Revision of Maybank World Elite Mastercard Credit Card and Maybank Islamic World Elite Mastercard Ikhwan Credit Card-i.

Frequently Asked Questions		
1	What is the minimum spend required to qualify for the Buy 1 Get 1 Complimentary Business Class ticket with Malaysia Airlines?	The minimum spend required is RM150,000 between 1 January 2026 – 31 December 2026.
2	Which cities are applicable for the Buy 1 Get 1 Complimentary Business Class ticket with Malaysia Airlines?	<p>The applicable cities and corresponding airports are:</p> <ul style="list-style-type: none"> - Tokyo (Narita International Airport – NRT) - Seoul (Incheon International Airport – ICN) - Hong Kong (Hong Kong International Airport – HKG) - Taipei (Taiwan Taoyuan International Airport – TPE) - Melbourne (Melbourne Airport – MEL) - Perth (Perth Airport – PER) - Shanghai (Shanghai Pudong International Airport – PVG) - Beijing (Beijing Daxing International Airport – PKX)
3	How can I redeem the Buy 1 Get 1 Complimentary Business Class ticket with Malaysia Airlines?	<p>To book or amend your travel arrangements, please contact Maybank's designated travel agent – Holiday Tours – via the following channels:</p> <ul style="list-style-type: none"> - Email: mbbpremier@holidaytours.com.my - Hotline: 03-2303 1578 (Monday to Friday, 9am – 5pm) - WhatsApp: 012-926 2971 (Monday to Friday, 9am – 5pm) <p>Please note the booking and travel period:</p> <ul style="list-style-type: none"> - Booking Period: 1 Feb 2026 to 31 Jan 2027 - Travel Period: 1 Feb 2026 to 30 April 2027
4	Can I still redeem the Buy 1 Get 1 Complimentary Business Class ticket with Qatar Airways to	<p>Yes, this is applicable only if you have achieved the minimum spend requirement of RM250,000 between 8 October 2024 and 31 December 2025.</p> <p>Please note:</p> <ul style="list-style-type: none"> • Booking period: By 31 January 2026 • Travel period: By 30 April 2026

	London or Paris in 2026?	<p>To book or amend your travel arrangements, please contact Maybank's designated travel agent – Holiday Tours – via the following channels:</p> <ul style="list-style-type: none"> - Email: mbbpremier@holidaytours.com.my - Hotline: 03-2303 1578 (Monday to Friday, 9am – 5pm) - WhatsApp: 012-926 2971 (Monday to Friday, 9am – 5pm)
5	Can I still redeem the complimentary one-night stay at Radisson Blu Hotel London or Hotel Napoleon Paris in 2026?	<p>No, this benefit will be discontinued effective 1 January 2026.</p> <p>As a replacement, Cardmembers will now enjoy an exclusive year-long discount of 25% on hotel bookings via Agoda when you pay with your Maybank World Elite Mastercard Credit Card or Maybank Islamic World Elite Mastercard Ikhwan Credit Card-i.</p>
6	How do I book and enjoy the exclusive discount on Agoda?	Please visit www.agoda.com/maybankmastercard and pay with your Maybank World Elite Mastercard or Maybank IslamicWorld Elite Mastercard Ikhwan Credit Card to be entitled to the discount.
7	What is the minimum booking amount and discount cap applicable for Agoda?	Please visit www.agoda.com/maybankmastercard for the full terms and conditions.
8	Are there any changes to the card's current annual fee?	No, the annual fee remains unchanged at RM800 .
9	Do I need to pay the annual fee in the first year?	No, the annual fee is waived for the first year .
10	Are there any changes to the card's annual fee waiver requirement for subsequent years?	<p>Yes, the annual fee waiver requirement for subsequent years will be revised to RM120,000 per annum effective 1 January 2026.</p> <p>Please note that the minimum spend requirement per annum is calculated based on your individual card anniversary cycle.</p>

		<p>To illustrate, assuming a customer applied and activated the card on 31 January 2024, the fee waiver condition would apply as follow:</p> <table><tr><th>Card Anniversary Cycle</th><th>Annual Fee Waiver</th></tr><tr><td>1st Year (31 January 2024 – 30 January 2025)</td><td>Waived (free for first year)</td></tr><tr><td>2nd Year (31 January 2025 – 30 January 2026)</td><td>Waived (only if minimum RM120,000 accumulated between 31 January 2025 – 30 January 2026)</td></tr></table>	Card Anniversary Cycle	Annual Fee Waiver	1st Year (31 January 2024 – 30 January 2025)	Waived (free for first year)	2nd Year (31 January 2025 – 30 January 2026)	Waived (only if minimum RM120,000 accumulated between 31 January 2025 – 30 January 2026)
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