

FREQUENTLY ASKED QUESTIONS TREATSPOINTS 3 YEARS EXPIRATION

1. When is the effective date for the 3 years TreatsPoints expiration?
It is effective from 1st August 2013 onwards.
2. Which credit card is applicable with 3 years TreatsPoints expiration?
All Principal and Supplementary Visa/MasterCard/American Express Credit Cards issued by Maybank and Maybank Islamic which earns TreatsPoints.
3. Is the 3 years expiration applicable to Debit and Prepaid Card?
Yes.
4. When will Cardmembers current TreatsPoints expire?
TreatsPoints earned in a particular month are valid until the end of third (3rd) year of the calendar month.

TreatsPoints Earned	TreatsPoints Expiry
1/1/2017 to 31/1/2017	31/1/2020
1/3/2017 to 31/3/2017	31/3/2020

5. How will the expiring points be reflected in the monthly Credit Card statement?
Effective 6th February 2018, card member can view the 6 months TreatsPoints Expiry in their credit card statement. Kindly refer to the sample below.

i. Card member with statement cycle dated Feb 2018.

TreatsPoints Expiring at the end of specific month							
<i>Mata Ganjaran yang akan luput pada akhir bulan berikut</i>							
Card No / Nombor Kad	Points Expired / Luput	FEB 2018	MAR 2018	APR 2018	MAY 2018	JUN 2018	JUL 2018
5421 7138	647	728	570	1,255	541	621	454
1020	5	10	0	5	5	5	15
Total TreatsPoints							
<i>Jumlah Mata Ganjaran</i>		652	738	570	1,260	546	626
							469

Note : All TreatsPoints should be redeemed prior to the expiry date. There will be no extension period given to any expired TreatsPoints.