| FREQUENTLY ASKED QUESTIONS (FAQ) |  |  |  |  |
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| No | Question | Answer |  |  |
| 1 | When is the effective date for the New 'Split Tier' for Current Account, Savings (CASA) and Investment Account (IA)? | Conventional Products: |  |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Savings Account | Basic Savings Account | 1 August 2022 |
|  |  |  | Maybank2u Savers |  |
|  |  |  | Golden Savers Savings Account |  |
|  |  |  | Personal Saver |  |
|  |  |  | Flexi Saver Plan |  |
|  |  | Current Account | Maybank2u.Premier Account |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Current Account | Premier 1 \& Premier Savings Account | 1 October 2022 |
|  |  |  | Private Banking Account | 1 January 2023 |
|  |  | Islamic Products: |  |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Savings Account | Savings Account-i | 1 August 2022 |
|  |  |  | Basic Savings Account-i |  |
|  |  |  | Maybank2u Savers-i |  |
|  |  |  | Personal Savers-i |  |
|  |  |  | Flexi Savers-i |  |
|  |  |  | Yippie-i \& imteen-i* |  |
|  |  | *Only for Yippie-i \& imteen-i account holder above 18 years old |  |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Investment Account | Golden Savvy Account-i | 16 August 2022 |
|  |  |  | Zest-i |  |
|  |  |  | Premier Mudharabah Accounti <br> (Retail, SME/BB and GB) | 16 October 2022 |
|  |  |  | Private Banking Account-i | 16 January 2023 |
|  |  | Note: Profit Sharing Ratio for Investment Account products will be revised accordingly to the respective rate tier |  |  |
| 2 | What is 'Split Tier'? | 'Split Tier' is an interest/indicative profit/dividend calculation method that separates the account balance according to the respective rate tier. |  |  |
| 3 | How is the 'Split Tier' calculated? | Account balance for each band $x$ each interest/indicative profit/dividend rate band $x$ total number of days $\div$ total days of the year |  |  |
| 4 | What is difference between the previous 'Multi Tier' and the new 'Split Tier' calculation? | Kindly refer to sample illustration in the next page. |  |  |

Sample Illustration


| Sample Profit Rate Calculation (January 2023) | $\begin{aligned} & \frac{\text { Balance Band Above RM500,000 }}{\text { RM1,000,000 } \times 1.00 \% \times 31 / 365} \\ & =\text { RM849.31 } \\ & \underline{\text { Total Profit }} \\ & =\underline{\text { RM849.31 }} \end{aligned}$ <br> Note: Profit payment will follow existing process. Profit is calculated daily and credited monthly. | $\begin{aligned} & \text { Balance Band First RM5,000 } \\ & \text { RM5,000 } \times 0.05 \% \times 31 / 365 \\ & =\text { RM0.21 } \end{aligned}$ <br> Balance Band Above RM5,000 to RM25,000 $\begin{aligned} & \text { RM20,000 } \times 0.20 \% \times 31 / 365 \\ & =\text { RM3.39 } \end{aligned}$ <br> Balance Band Above RM25,000 to RM50,000 RM25,000 x 0.20\% x 31/365 =RM4.24 <br> Balance Band Above RM50,000 to RM100,000 $\begin{aligned} & \text { RM50,000 } \times 0.20 \% \times 31 / 365 \\ & =\text { RM8.49 } \end{aligned}$ <br> Balance Band Above RM100,000 to RM200,000 $\begin{aligned} & \text { RM100,000 } \times 0.30 \% \times 31 / 365 \\ & =\text { RM25.47 } \end{aligned}$ <br> Balance Band Above RM200,000 to RM500,000 $\text { RM300,000 } \times 0.90 \% \times 31 / 365$ =RM229.31 <br> Balance Band Subsequent balances above $\begin{aligned} & \frac{\text { RM500,000 }}{\text { RM500,000 }} \times 1.00 \% \times 31 / 365 \\ & =\text { RM424.65 } \end{aligned}$ <br> Total Profit $\begin{aligned} & =\text { RM0.21 + RM3.39 + RM4.24 + RM8.49 + } \\ & \text { RM25.47 + RM229.31 + RM424.65 } \\ & =\text { RM695.80 } \end{aligned}$ <br> Note: Profit payment will follow existing process. Profit is calculated daily and credited monthly. |
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